

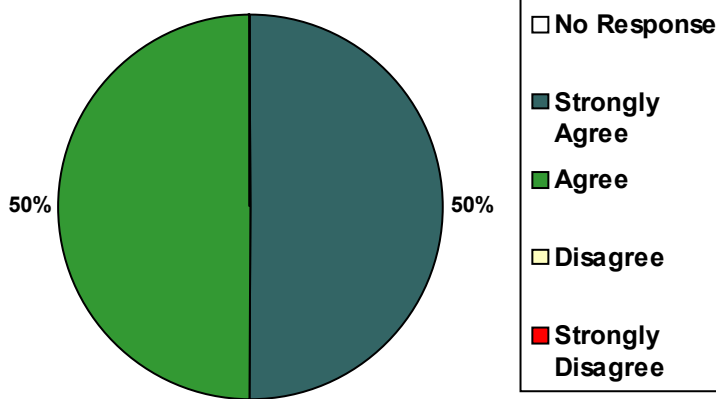
DSD Customer Survey Responses

This report covers the period from: 10/01/2009 to: 10/31/2009

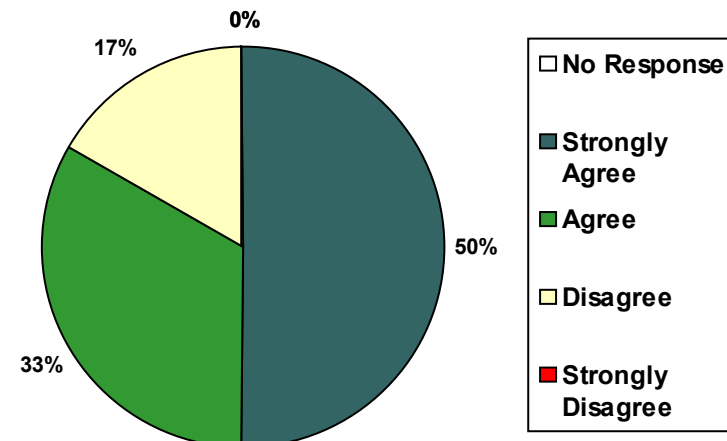
Number of responses from this period: 6

HOW DO WE RATE?

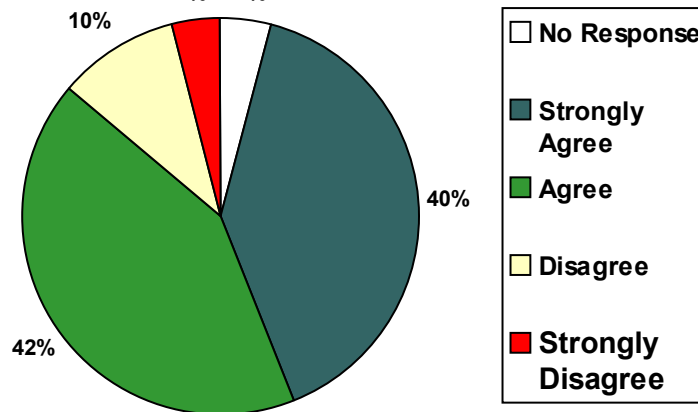
DSD employees were helpful, courteous and professional



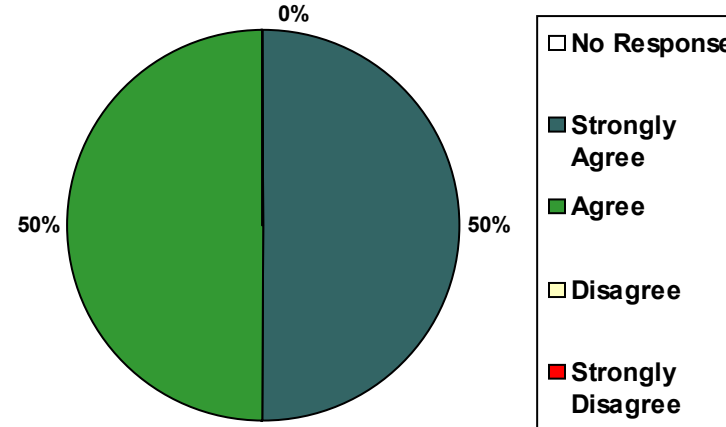
I received clear, complete and correct information



DSD staff members were available to assist me in a timely manner



The DSD process was completed within the time initially indicated

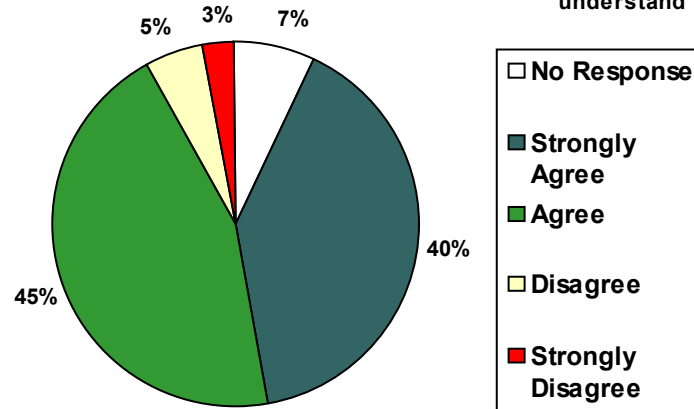


DSD Customer Survey Responses

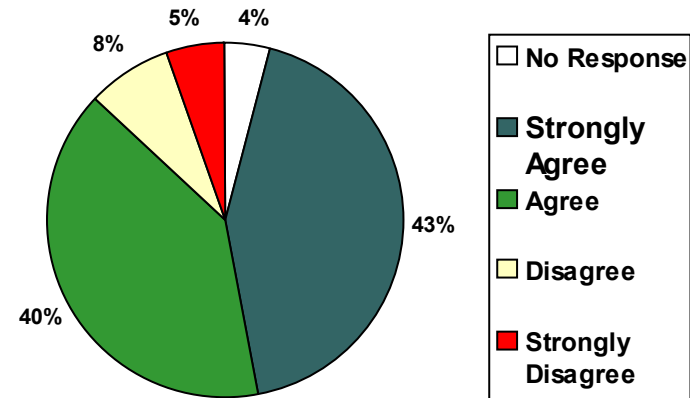
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The written materials provided were complete and easy to understand



Overall, I am satisfied with the services received



Type of Respondent

Owner	2
Developer	2
Design Professional	2

Frequency of Contact

First Time	2
Infrequent Customer	2
Frequent Customer	2

Purpose of Contact

Plan Review	3
Permit Counter	2
Inspection	1

Type of Permit

Commercial	2
Residential	3
Signs	1