

Neighborhood Resources

Frequently Asked Questions (FAQs)

If you see an answer that needs to be expanded or updated or have a question of your own to add, please let City staff know at neighborhood@tucsonaz.gov or call (520) 837-5013.

Neighborhood Services

Q: How do I contact Neighborhood Resources to update my neighborhood association's contact information, send my neighborhood's annual newsletter, or ask questions?

A: You can reach Neighborhood Resources by email at neighborhood@tucsonaz.gov or by phone at 837-5013. For more information: <https://www.tucsonaz.gov/pdsd/neighborhood-resources>

Q: How do I order roll-offs for a neighborhood cleanup?

A: Registered neighborhood associations or groups of ten or more individuals with City of Tucson Environmental Services accounts can request free roll-offs with the forms provided on this website: <https://www.tucsonaz.gov/es/neighborhood-cleanups>

Q: I live in an area of town that does not fall within the bounds of a registered neighborhood association. Can I start one?

A: Yes! Find information on forming an association at <https://www.tucsonaz.gov/integrated-planning/neighborhood-association-registration>

Streets and Traffic

Q: How do I report potholes, debris in the roadway, burnt-out streetlights, broken road signs, and other street maintenance issues?

A: Call the City of Tucson Department of Transportation and Mobility, at 791-3154 or email a description of the problem to tdotconcerns@tucsonaz.gov

Crime

Q: Who do I contact to start a Neighborhood Watch group?

A: Each of the Tucson Police Department's Operations Divisions has a different Neighborhood Watch coordinator. Find contact information for yours – along with other crime prevention information – on this website: <https://www.tucsonaz.gov/police/neighborhood-watch>

Q: Can I view recent police activity in my neighborhood?

A: The Neighborhood Support Network (NSN) offers listings of recent police incidents, which are organized by neighborhood and updated most days. To view these NSN listings go to: <http://neighsupport.net/topics-2/crime-and-disorder/police-incident-listings/>. Alternatively, you can view a city-wide map of recent police activity at <https://www.crimereports.com/>

Code Violations and Nuisances

Q: How do I report code violations?

A: Common code violations include accumulated junk, litter, or debris; inoperable motor vehicles that are improperly stored; overgrown grass or weeds; old furniture or mattresses on the curb or right-of-way; construction without permits; and unsafe housing or building conditions. You can report code violations online at <https://www.tucsonaz.gov/pdsd/code-enforcement-violation-report> or by phone at 791-5843.

Q: How does the code enforcement process work?

A: See this document for an overview of the City’s code enforcement process:

https://www.tucsonaz.gov/files/pdsd/Code-Enforcement/Code_Enforcement_Information.pdf

Q: A neighbor moved out and left unwanted furniture on the curb. What should I do?

A: For orphan trash (couches, chairs, etc. at the curb), it is best to call City of Tucson Environmental and General Services (EGSD) at 791-3171. ES will do what it can to remedy the situation. If for some reason ES cannot find a remedy, ES will turn the problem over to City Code Enforcement.

Locating Information

Q: What is the Neighborhood Support Network?

A: The Neighborhood Support Network (NSN) is a volunteer group by and for neighborhood leaders. NSN works to build capacity and connections among stakeholders and elected neighborhood leaders, past and present, as they work to improve Tucson’s quality of life. NSN helps to make connections through which knowledge can be shared and best practices can be implemented. View the NSN website at <http://neighsupport.net/>

Q: How can I find information about active permits, rezoning cases, and other development information for a specific address?

A: Enter the address on Tucson’s Property Research Online (PRO) website: <http://pro.tucsonaz.gov>

Q: Where can I find contact information for the Mayor, City Council Members, and City Departments?

A: This information is provided online at <http://www.tucsonaz.gov/departments>

Q: Where can I find a list of all City of Tucson neighborhood associations with maps?

A: You can also search for neighborhood information on the City’s website at <https://associations-and-neighborhood-maps.tucsonaz.gov/>

Q: Where can I find City ward maps?

A: You can find a map showing all of the wards at the top of this webpage: <https://associations-and-neighborhood-maps.tucsonaz.gov/>

Q: Where can I find information about upcoming Mayor and Council meetings?

A: Use this link to find upcoming meeting agendas and meeting minutes:

<http://www.tucsonaz.gov/gov/meeting-schedules-and-agendas>

Q: Where can I find upcoming agendas and past documentation for the City’s Boards, Committees, and Commissions?

A: <https://www.tucsonaz.gov/pdsd/public-meetings-hearings-and-public-notice>