



COVID Testing Page – Frequently Asked Questions

- 1. Is the free testing available to City employee's antibody or diagnostic testing?**
 - a. Our providers are not currently providing antibody or diagnostic testing. The nasal swab PCR test is what is currently being used.

- 2. Several field employees have tested positive for COVID-19, unfortunately it's kept as a secret from other employees within the organization why?**
 - a. Affected employees meeting the definition of close contact are notified of their potential exposure. If they are interested in being tested, they are provided instructions on how to do this.

- 3. If an employee is being tested for COVID-19, do they continue to work while waiting for the results?**
 - a. If asymptomatic, and awaiting results, they may continue to work unless otherwise directed (e.g. their PCP, the Department Director places them off work).
 - b. No employee should be at work symptomatic, so if they're waiting for test results in this case, they wait at home.

- 4. Where is the paperwork for the test?**
 - a. https://tucsonaz.seamlessdocs.com/f/COVID19_Testing

- 5. How much will it cost my family?**
 - a. One voluntary test per family member will be covered by the City.

- 6. Are retired employees and spouses eligible for testing?**
 - a. Currently, retired employees are not eligible for testing. If the retired employee is a family member of a current employee, they would be eligible.

- 7. Will the city attempt to perform antibody testing for employees?**
 - a. Not at the current time.

- 8. How come MBI does not contact the employee directly with the results?**
 - a. The lab is responsible for contacting those tested via email. Please check your spam or junk folders. You may hear from Maria Robinson directly, prior to hearing from the lab as well.

- 9. If the clinic is booked when I call to schedule an appointment, what do I do?**
 - a. Please ask for the next available appointment or try one of the other contracted providers to inquire as to whether they can see you more quickly.

- 10. If we are not covered by city health (opt out) are family still covered?**
 - a. Yes

- 11. Can a supervisor authorize testing?**
 - a. No. If the testing is not voluntary, all tests must be authorized by Risk Management.



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- 12. How many times are you allowed to get tested through the City? For example: you test negative but later you start feeling symptoms and want to get tested again. Would you be able to get tested again?**
- As of this time, only one voluntary test will be covered by the City. If you have health concerns after you have used your one free test, please contact your personal healthcare provider.
- 13. If someone is asymptomatic but has had exposure, why would we allow them to come to the office? A lot of people can have COVID and be asymptomatic.**
- The City is following the guidelines of AZDHS/CDC and the County Health Department and currently there is no requirement to isolate when asymptomatic. People are most contagious when they are symptomatic. Additionally, there is the mandate to wear face covers, and face covers help in preventing the spread of droplets to others when speaking, coughing or sneezing. HOWEVER, depending on the specifics of the situation, an employee may be asked to isolate by a physician or by the department.
- 14. If my employee shows up to work sick, or calls out with symptoms, can I send them to one of our clinics to be tested?**
- No. If the employee wishes to be voluntarily tested and has not used their free test through the City, they may elect to go that route for testing. If they have already used their free test, they should contact their healthcare provider for further direction.
- 15. What if I forget to take my form or ID for my voluntary test?**
- You will not be seen and will need to reschedule your appointment.
- 16. If I am a contracted employee (e.g. with SunTran, OB Sports, etc.), can I be tested?**
- Yes. You will complete the form and contact El Rio to schedule an appointment.
- 17. Will the immediate family members be covered for testing? Also, to what extent of family will be covered for COVID19 testing i.e. Mom, Dad etc.?**
- Family/Household members may be voluntarily tested. Please go to the City's COVID page and follow the links to the testing request form. One form is needed for each family member. Family members will contact El Rio to schedule an appointment, please remember to take the form to the appointment.
- 18. When you say that the test is also free for family. Which family members? Mom/Dad/Adult son/Husband?**
- We are not defining family. The family member will need your employee ID on the form when selecting this option so that we can appropriately track.
- 19. How accurate are these tests?**
- The nasal swab is approved by the FDA and results are considered accurate.
- 20. Do I have to report a positive test to my supervisor/the City?**
- Yes. All + results must be reported to the City.



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21. Currently most employees are limited to a single voluntary test (asymptomatic). Will that be expanded so that we can repeat testing after other potential incidents of concern (possible exposures)?

- a. Currently the City is only offering one voluntary test. It is always recommended that you contact to your healthcare provider with any concerns.

22. What if I have COVID-like symptoms and get tested, but my result is negative?

- a. If you have concerns, please contact your healthcare provider. You may have another medical condition (e.g. pneumonia, sinus infection, etc.)