



COMMISSION ON DISABILITY ISSUES Meeting Notice

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Commission On Disability Issues (CODI) **Transportation Subcommittee** and to the general public that the Commission will hold the following meeting which will be open to the public on:

Wednesday, September 18, 2019, at 2:30 p.m.
Ward 6 Office, East Conference Room
3202 E. 1st Street, Tucson, AZ

Transportation Subcommittee

Meeting Minutes & LAR

1. Call to Order & Roll Call

Meeting was called to order by CODI Chair **Gaby Ficchi** on
Wednesday September 18, 2019 at 2:37 p.m.

Present:

Mia Hansen – Mayor’s Representative

Gaby Ficchi – Ward 4, CODI Chair

Rachael Volner – Ward 2

Absent:

Michael Pliska – Ward 1

No City Staff Members Present

2. Election of Chair

After a discussion between the present members, Commissioner

Rachael Volner was elected chairperson of the Transportation

Sub-Committee by a vocal vote of **3-0** (Commissioner Pliska being absent). Commissioner Mia Hansen offered to assist the newly elected chair by taking notes at Sub-Committee meetings at Sub-Committee meetings and giving them to Sub-Committee Chair Volner either at the meeting or via e-mail. Sub-Committee Chair Volner could then format these notes into the meeting Minutes and LAR as required by City statute.

3. **Call to the Audience** – No Audience Present. No one Spoke

4. **Transportation Issues**

The members of the Sub-Committee discussed a two major areas in which issues needed to be addressed:

A. *Para-transit (Sun Van, Sun Shuttle, and Dial-a-Ride) Issues*

The Sub-Committee would like to address **customer service issues**, particularly in the following areas :

- i. Looking for ways to improve the process for para-transit customers to contact the various services, particularly regarding complaints/ and concerns.
- ii. Improving how the para-transit services (particularly Sun Van) addresses those complaints.
- iii. Consistency in service procedures

The Sub-Committee resolved that Chairperson Volner would contact Sarah Blayda of the City Clerk's office to determine whom it would be best to speak with at Sun Van to discuss these issues.

B. Sidewalk issues

Discussion was held RE: how to be made aware of problems that citizens of Tucson with disabilities are facing when it comes to the City's system of sidewalks as well as how to make the citizens aware of how they can have the issues addressed. Commissioner Hansen will contact the City's Transportation office RE: the status of the City's various sidewalk projects.

5. Future Agenda Items

- Call to Order/Roll Call
- Call to the Audience
- Reports/Updates
- Transportation Issues
- Future Agenda Items

6. Adjournment

Meeting adjourned at 3:08 PM.