

DRAFT



Dear Volunteer:

City of Tucson-Environmental Services recently requested review of the HHW training program by the HHW Steering Committee and City Risk Management to ensure its volunteer training properly prepares and protects our volunteers. Based on this review, the City of Tucson/Pima County Household Hazardous Waste (HHW) Volunteer Program training will likely change soon.

The recommendation is to expand the HHW volunteer training requirements to consist of a 4-hr classroom component and a 4-hr on-the-job component. Volunteers with current OSHA HAZWOPER training can choose to opt-out of the 4-hr class by providing copies of their certification documents. Additionally, active volunteers with at least 4 hours of experience with the Program already meet the 4-hr on-the-job requirement. Volunteers without current OSHA HAZWOPER and new volunteers will receive the 4-hr classroom component. New volunteers will also be able to complete the 4-hour on-the-job component during their first volunteer event. All training activities will be properly documented and volunteers will receive a certificate of completion.

At this time, the training materials have not been developed. However, some of our most experienced volunteers [some with over 20 years] with the program have already volunteered to develop the training materials. We are asking for your assistance in this process by providing us with valuable feedback to design this new program and help us improve overall upon our unique HHW Volunteer Program. Please take a few minutes to complete the attached on-line survey. Your response by May 20, 2011 is appreciated.

Thank you for your dedication to the program and we value your input throughout this process. Thank you in advance for your time and effort.

Frank Bonillas
HHW Coordinator

HHW Program Volunteer Survey

1.

1. How long have you an HHW Program Volunteer

- Less than 1 year
- 1-5 years
- More than 5 years

2. How did you hear about the HHW Volunteer Program?

- I used the program and wanted to help
- From a friend or co-worker
- Other

3. If you answered "Other" to question 2, please tell us how you heard about the volunteer program.

4. How many outreach events do you volunteer for each year?

- 1-3
- 4-6
- 6-9
- 10-12

5. Do you work or have you worked in the environmental field?

- Yes
- No

6. Did you attend a training program to become an HHW Program Volunteer?

- Yes
- No

7. If you answered "Yes" did the training prepare you adequately for your volunteer assignment?

- Yes
- No

HHW Program Volunteer Survey

8. If you answered "No", have you received training in handling hazardous materials such as HAZWOPER training?

Yes

No

9. If you have received training in handling hazardous materials, please indicate the type of training you received.

10. If you were just starting to volunteer for the HHW program, how much training would you be willing to participate in?

1-2 hours

3-4 hours

More than 4 hours

11. What kind of training would you prefer?

Classroom style training

On-the-job training

A combination of classroom and on-the-job training

12. Would you attend a training program that provided Continuing Education Units (CEUs)?

Yes

No

13. Is there additional training the program could provide related to your HHW volunteer activities?

Yes

No

14. If you answered "Yes", what kinds of training would be helpful to you?

HHW Program Volunteer Survey

15. Would you be willing to volunteer your time to provide educational outreach to students or other groups?

Yes

No

16. What other changes could be made that would enhance your volunteer experience?