

## PIMA COUNTY

*PCRWRD's Commitment to Sustainability –***Managing Effluent**

The Pima County Regional Wastewater Reclamation Department (PCRWRD) is committed to providing a sustainable environment for the residents of Pima County.

Our vision is to be an industry leader in the management and sustainability of the water reclamation cycle and other renewable resources.

Effluent, also called reclaimed water, is cleaned wastewater and is the product of the wastewater treatment process. Effective management of effluent, a renewable water resource, is crucial in promoting a sustainable environment in Pima County. Through the Regional Optimization Master Plan (ROMP), PCRWRD is reducing the levels of nitrogen, ammonia and phosphorous nutrients in effluent discharges from our two largest and oldest facilities. The ROMP is a multi-faceted construction project that is being implemented to meet new environmental standards for those discharges. The state-of-the-art technology that is being constructed through the ROMP is producing a much higher-quality effluent.

Our Effluent Management Plan includes using reclaimed water to replenish groundwater supplies, irrigate landscape in area parks, and create riparian habitats in our community. A riparian habitat consists of plants and wildlife found along the banks of a body of water.

The reclaimed water PCRWRD produces is a renewable resource that will provide a water source and sustain the environment for Pima County residents now and into the future.

If you are interested in learning more about effluent and its community benefits, please [http://www.pima.gov/wwm/education/Brochures/Effluent\\_Reclaimed\\_Water\\_Fact\\_Sheet\\_07032013.pdf](http://www.pima.gov/wwm/education/Brochures/Effluent_Reclaimed_Water_Fact_Sheet_07032013.pdf).



*Reclaimed water sustains man-made riparian areas which benefit local wildlife and plants.*

## CITY OF TUCSON

*Five Easy Ways to Connect*  
**with Environmental Services (ES)**

Today it seems that we have access to multiple sources of information in a wide variety of ways – smartphone, websites, email and more. At ES, we know that you usually contact us with questions about services and schedules, or requests for assistance like replacing a trash or recycling container. To help you communicate with ES more easily, there are multiple ways to connect, to comment or to find out information:

**CALL**

(520) 791-3171

**VISIT**

[tucsonaz.gov/esd](http://tucsonaz.gov/esd)

Customer Service is available via phone from 7 a.m. to 5 p.m. Monday through Friday, except during holiday weeks when we'll be available on Saturday.

The ES website is full of tools and information: use our lookup tool at <http://maps.tucsonaz.gov/zoomtucson> to find out your collection schedule, zero in on your brush and bulky collection dates, and submit on-line requests.

**EMAIL**

[ESHelp@tucsonaz.gov](mailto:ESHelp@tucsonaz.gov)

E-mail us with questions or requests and sign-up to receive e-mail notifications. We'll let you know about schedule changes, new programs and services or special collection events.

**APP**

[www.my-waste.mobi/AZ-Tucson](http://www.my-waste.mobi/AZ-Tucson)

Go mobile and download the free 'My-Waste'™ app. Schedule reminders for trash and recycling collection, brush and bulky, and Household Hazardous Waste (HHW) collection events. You can report problems by snapping a picture and clicking send.

You'll also have access to a recyclables list and items accepted at HHW collection events.

**LIKE**

[Do More Blue Tucson](https://www.facebook.com/DoMoreBlueTucson)

If you are interested in learning more about recycling and diverted waste, like us on Facebook at Do More Blue Tucson.

Regardless of how you choose to connect with us, ES wants to ensure that you receive high quality service in the most convenient way possible!

**Your utilities services statement includes fees for your water, wastewater, and environmental services.**

The Pima County Regional Wastewater Reclamation Department (PCRWRD) – For more information about the regional wastewater system, call (520) 724-6500 or visit [pima.gov/wwm](http://pima.gov/wwm).

Environmental Services (ES) – Learn about how ES is protecting our groundwater and the environment at [tucsonaz.gov/esd](http://tucsonaz.gov/esd) and (520) 791-3171.