



PARKWISE PROGRAM POLICIES

Non-Resident Permit

PERMIT BASICS

- Permits are sold on an annual (August 1st through July 31st) or on a semester basis, beginning July 15 of each year
- Permit Program Hours
 - 8:00 AM – 5:00 PM and/or Enforced 24 hours
- Permit Prices
 - University Area:
 - Zone A - \$ 450.00
 - Zone B - \$ 350.00
 - Zone C - \$ 300.00
 - Zone D - \$ 250.00
 - Zone E - \$ 100.00
 - Downtown/4th Avenue:
 - Zone X - \$ 300.00 (Downtown core)
 - Zone Y - \$ 275.00 (Downtown periphery)
 - Zone Z - \$ 250.00 (4th Avenue Area)
 - University Area - Semester Permits – August to December - January to July
 - Zone A - \$ 250.00 Zone D - \$ 140.00
 - Zone B - \$ 195.00 Zone E - \$ 55.00
 - Zone C - \$ 165.00
- Transferable Hanging Tag option is available for an additional \$100.00.
- There is no proration for annual or semester prices.
- All permits expire one year from when they are issued or at the end of each semester.

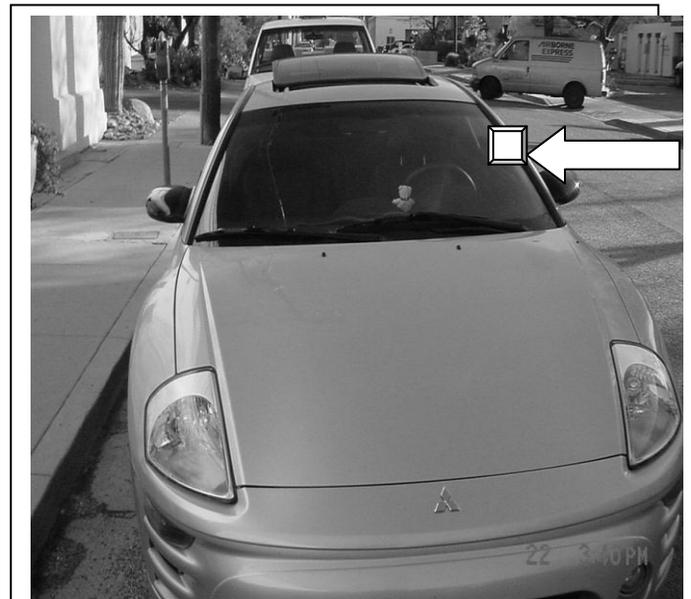
PERMIT PURCHASE POLICIES

- Applications for permits may be obtained in the ParkWise office located at 110 E Pennington, Suite 150, office hours are Monday to Friday 7:45 a.m. to 5:15 p.m. or through the ParkWise website at <http://www.tucsonaz.gov/ParkWise>. Please indicate the parking zone and your first and second choice of street locations.
- A valid driver's license and a copy of the vehicle registration are required when applying for this permit. If mailing in the application, please include a copy of your license and registration.

- Payment Policy – Permits to be paid for in full by cash, personal check, Visa, MasterCard, Discover and American Express cards. Checks should be made payable to the CITY OF TUCSON. Returned checks will be charged an additional \$28.00 fee, and failure to cover a returned check within 15 working days will result in permit revocation.
- Permit Renewal Policy – Continuing customers can renew their non-resident parking permit beginning July 1st of each year to secure their preferred space. If no selection is made, all spaces go on sale to the general public in August. If you decide to move to a different location, you will have to wait until August 1 to make the change.

PERMIT HOLDER REGULATIONS

- All ParkWise permits are vehicle-specific and cannot be transferred, sublet, or sold. All vehicles utilizing a hanging permit must be registered with ParkWise at time of permit purchase. Displaying a hanging tag permit on a vehicle that is not registered with ParkWise may result in a citation for that vehicle.
- Non-hanging parking permits must be permanently affixed to the rear windshield, lower left-hand (driver's side) corner, or a citation will be issued. Convertibles and trucks with camper shells may affix permits to lower left-hand corner (driver's side) of front windshield.



For Trucks with Camper Shells, Convertibles, Jeeps with Soft Tops



**Do Not place
on the side of vehicle**



**Do Not place
on the bumper**

- **All ParkWise permits are block-face-specific.** Permits are not valid in any location other than the location for which purchased.
- ParkWise permits do not exempt the permit holder from any other City of Tucson parking regulations
- For permits sold in the 4th Avenue area (Stone to Euclid and Speedway to 10th/Stevens), the program is suspended 2 times a year for the 4th Avenue Street Fair.
- To access other City and State parking laws, please visit the website listed:
<http://parkwise.tucsonaz.gov>

PERMIT REPLACEMENT POLICY

- Sold or Traded Vehicles: The registrant must remove permit prior to selling or trading a vehicle. The permit must be presented to ParkWise to receive a free replacement permit.
- Lost/Stolen Permits: A police report is required for a free permit replacement.
- Windshield or Rear Window Replacements: Permits will be replaced free of charge provided satisfactory proof is presented that the windshield bearing the permit has been replaced.
- **If the conditions above are not met a replacement fee of \$50.00 will be charged for a replacement permit.**
- For vehicles out of service due to accident or long duration repair, with proper documentation a temporary permit may be issued for an alternate vehicle. Please call the ParkWise office at 791-5071 for more information.
- Replacement permits EXPIRE at the same time as the original permit.

PERMIT REFUND POLICY

- Consideration for a refund will be made only if the following criteria are met.
 - Withdrawal from the University of Arizona.
 - Student: A University of Arizona Withdrawal Form from the Dean of Students is required.
 - Employee: Documentation from the Human Resources Department is required.
 - Medical Disability: A doctor's excuse explaining why you are unable to utilize the space is required.
- Permits will be refunded on a prorated basis and an additional \$50.00 processing fee and for any month or portion of a month, 1/12 of permit price will be deducted from the purchase price. Permit must be returned to ParkWise.
- **If you do not meet one of the above conditions, no refund will be issued.**
- **No refunds will be issued after January 31, 2015.**

PERMIT CANCELLATION WITHOUT A REFUND POLICY

- ParkWise permits may be revoked without refund for the following reasons:
 - Permit is sold to someone else and used on another vehicle.
 - If vehicle registration is not current.
 - If permit holder receives three or more parking citations for parking in an unauthorized permit program location in a calendar year.

- A vehicle having 3 or more outstanding citations may result in the permit being voided and/or removed from the vehicle. Permits are the property of ParkWise and may be removed by ParkWise staff.
- For providing false information on permit application.

CONSTRUCTION POLICY

On occasion, it may be necessary to suspend the permit program to accommodate construction needs. For scheduled work, ParkWise will notify permit holders of alternate parking areas. Emergency street/utility repairs may occasionally occur. If possible, permit holders should first attempt to park in their designated area. However, at no time should permit holders park in conflict with barricades or signs posted for construction. Vehicles parked in violation of these signs will be subject to citation. Please call the ParkWise office at 791-5071 for additional information.

ENFORCEMENT

Parking Services Agents will routinely patrol permitted areas. Parking in violation of City or State codes will result in a citation. Please be sure you are familiar with all local parking regulations. For additional information please call the ParkWise office at 791-5071.

LIABILITY

The City of Tucson and the ParkWise program assume no responsibility for the care and protection of any vehicle or its contents anytime the vehicle is parked on City of Tucson streets or within any ParkWise facility.

Dear Valued Customer, if you have any questions or require additional information, please contact the ParkWise office at 791-5071.