

COVID-19 & SHARED MOBILITY: WHAT TO KNOW

COVID-19 has impacted every aspect of our daily life, including transportation. As our response continues to evolve, we're getting questions about transportation and using shared mobility - bike share and e-scooter share. We're working with our partners to help people get to the places they need to go while minimizing the risk of spreading COVID-19.

STEPS WE'RE TAKING

BIKE SHARE

Tugo Bike Share is continuing operations and has taken the following actions to help protect the community:

- **Enhanced cleaning protocols to their routine bike and station checks.** Handlebars and seats are being thoroughly cleaned, as well as station docking points, kiosk screens, credit card slots and receipt dispensers. Their team is regularly cleaning vans, facilities and any bikes that are in our warehouse before returning to the field.
- **Educating the public on the best ways for them to minimize the risk of spreading COVID-19**
- **Closely monitoring and following updates on COVID-19**, including guidance for Disease Control and Prevention (CDC), the State of Arizona, and the Pima Department.

E-SCOOTER SHARE

Bird has temporarily suspended e-scooter operations in Tucson. Razor is continuing operations and has taken the following actions to help protect the community:

- **Enhanced cleaning procedures to disinfect all common contact points on scooters** – including handlebars, seats, brakes, bells, shifters and seat post clamps.
- **Deploying scooters near essential services** – to help people access grocery stores, pharmacies and health facilities.
- **Closely monitoring and following updates on COVID-19** – companies will immediately notify partners, employees, and riders of any changes.

STEPS YOU CAN TAKE

- Disinfect the handlebars on a scooter or bike before and after a ride
- Wash your hands before and after a ride (or using hand sanitizer with at least 60% alcohol)
- Avoid touching your eyes, nose, and mouth
- Consider wearing gloves while riding
- Learn more about protecting yourself and minimizing the risk of spreading COVID-19:
 - [The Centers for Disease Control and Prevention \(CDC\)](#)
 - [Pima County Health Department](#)
 - [City of Tucson COVID-19 Updates](#)