A large, light blue watermark of the Jackson Police Department badge is centered on the page. The badge is shield-shaped with a yellow and white border. At the top, it says "JACKSON POLICE" in a curved banner. In the center, there is a sunburst and a silhouette of a cityscape. At the bottom, a banner says "DEPARTMENT" and there is a single white star.

Office of Internal Affairs

Annual OIA Report 2011

Prepared by:
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Office of Internal Affairs
June 22, 2012

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Definitions

Inclusive: Additional allegations and/or violations are included in the findings.

Decline: Criminal prosecution was declined.

COC Notified: Member's Chain of Command was notified as to the outcome of the investigation.

Dispositions

Exonerated: Member was justified in taking the course of action alleged as inappropriate and/or was operating within the guidelines of General Orders.

Unfounded: Member did not commit the alleged violation.

Not Sustained: Cannot be determined if the member committed the alleged violation.

Sustained: Member was found in violation of General Orders and/or City Administrative Directives and is to receive discipline.

Preventable: Member is at fault and is to receive discipline. This disposition may only be used for investigations where Department property is damaged or lost.

Non-Preventable: Member's actions were determined not to be the cause of the accident, damage, or loss. This disposition may only be used for investigations where Department property is damaged or lost.

Restitution: Member shall pay the replacement cost of the damaged/lost issued property to the Department's Budget Section. This disposition may only be used for investigations where Department property is damaged or lost.

Reimbursement: Member is to be reimbursed by the Department's Budget Section.

Justified, Within Departmental Policy: A Board of Inquiry found that the member's use of force or actions were determined to be justified and during the course of the incident, the subject officer did not violate any Department policy. This finding is also utilized by the Chain of Command in use of force incidents where a firearm was used, such as the shooting or dispatching of an animal.

Dispositions (cont.)

Justified, Policy Violation: A Board of Inquiry has found that the member's actions were justified, but during the course of the incident, the subject officer violated a Department policy.

Justified, Tactical/Training Improvement Opportunity: A Board of Inquiry has found that the member's actions were justified and during the course of the incident, no violations of Department policy occurred. However, the investigation revealed tactical errors that could be addressed through non-disciplinary, tactical or training improvement endeavors.

Not Justified, Not Within Departmental Policy: A Board of Inquiry has found that the member's actions were not justified and during the course of the incident, the subject officer violated a Departmental policy.

OIA Closure: A review of all information available shows that nothing that has been alleged or described amounts to a violation of law, Department General Orders, Policies, or Procedures by a member of the department.

Allegation Type Examples

Criminal Conduct: On or off duty misdemeanor or felony

Police Powers: Use of force, search and seizure, stop and detainment

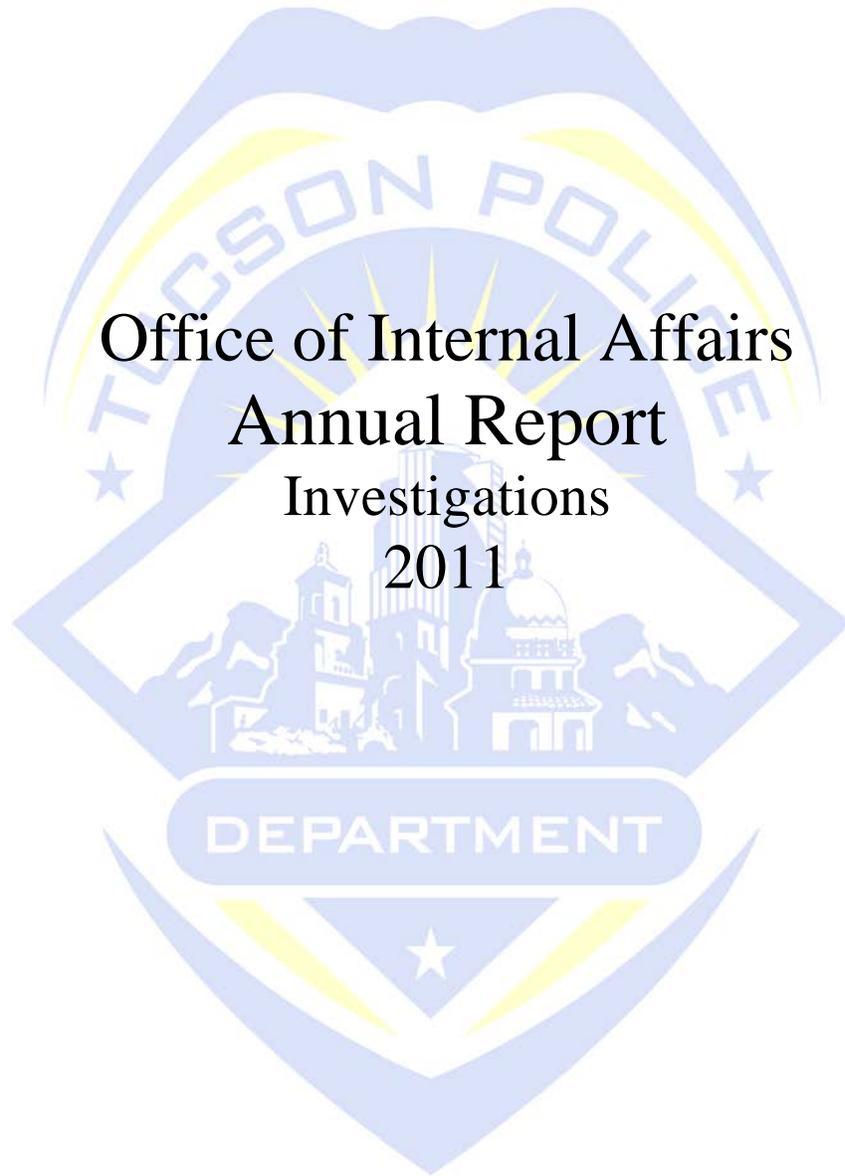
Customer Service: Biased based policing, rudeness, failure to provide appropriate service, comments/language

Standards of Conduct: Actions on/off duty, court attendance, insubordination, untruthfulness, EEOC, failure to meet standards

Operational Actions: Failure to make a report, incomplete investigations, incomplete/inaccurate report, equipment damage or loss, procedures, prisoner escape, tactical operations

Department Vehicles: Damage or collision involving a Department vehicle

Inquiry: Policy/procedure



Investigations

Introduction

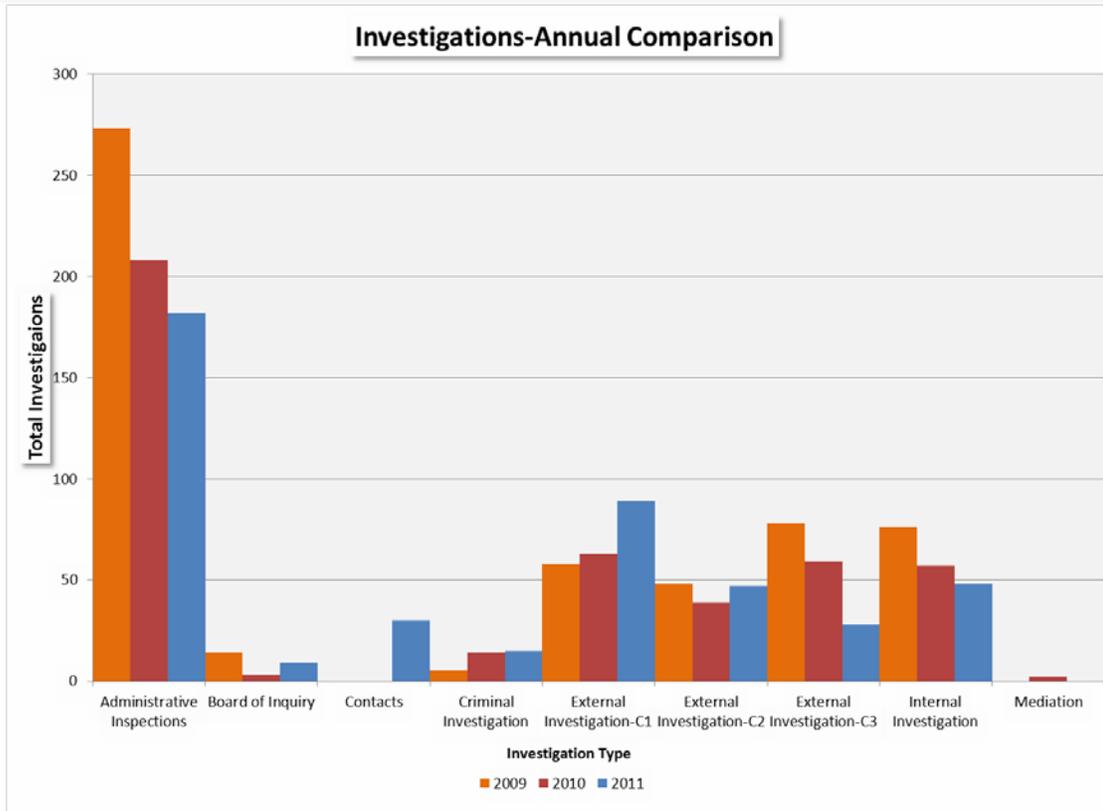
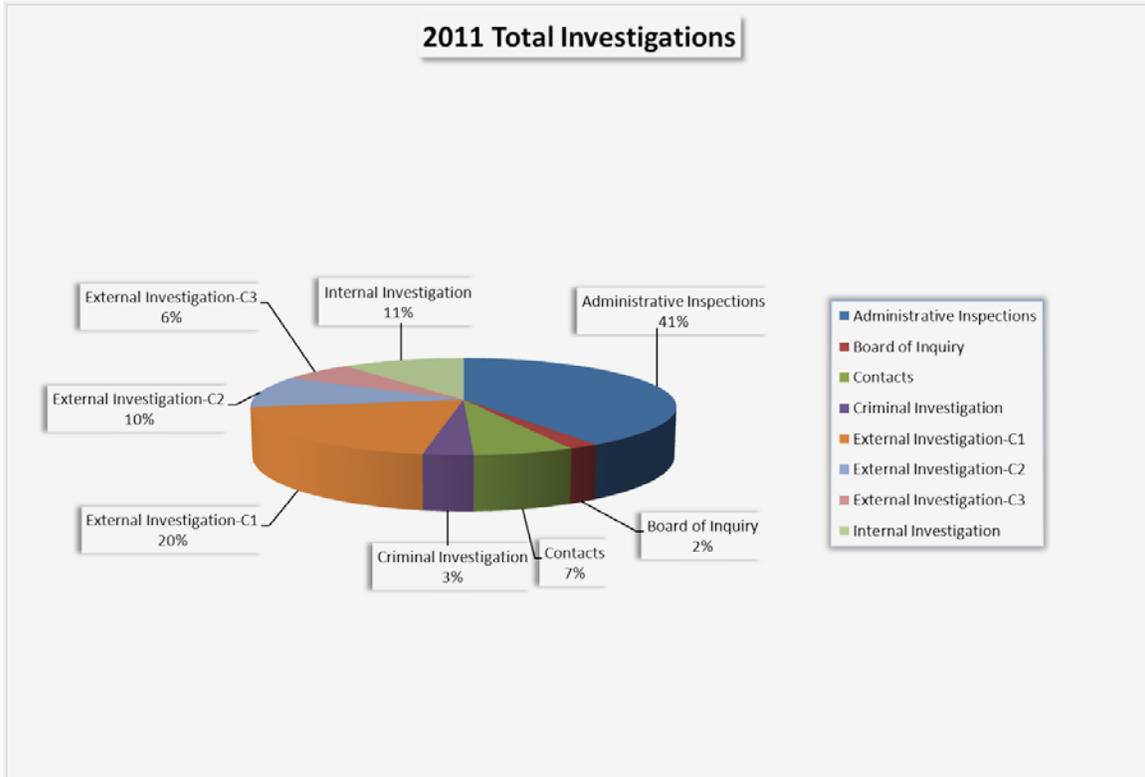
During the year **2011**, the Tucson Police Department Office of Internal Affairs conducted **418** separate investigations. Included in the following report is detailed information concerning those investigations as well as information concerning the involved members.

The following is a breakdown of the investigations completed during **2011** by the Office of Internal Affairs as well as a comparison with statistics from the two previous years. The statistics were compiled from the AIMS database and reflect data that was available as of June 7, 2012. It is important to note that the numbers from prior years were taken from the associated annual reports.

Investigation Type	2011	2010	2009
Administrative Inspection	182	208	273
Board of Inquiry	9	3	14
Criminal Investigation	15	14	5
External Investigation-EI C1	89	63	58
External Investigation- EI C2	47	39	48
External Investigation- EI C3	28	59	78
Internal Investigation	48	57	76
Mediation	0	2	0
EEO Investigation	0	0	4
Total	418	445	556

Investigations (cont.)

The following graphs display the statistical breakdown, by percentage followed by an aggregate annual comparison, of each **investigative** category conducted during **2011** by the Office of Internal Affairs.



Allegations

During the year **2011**, the Tucson Police Department Office of Internal Affairs received **662** allegations that were reviewed for possible investigation.

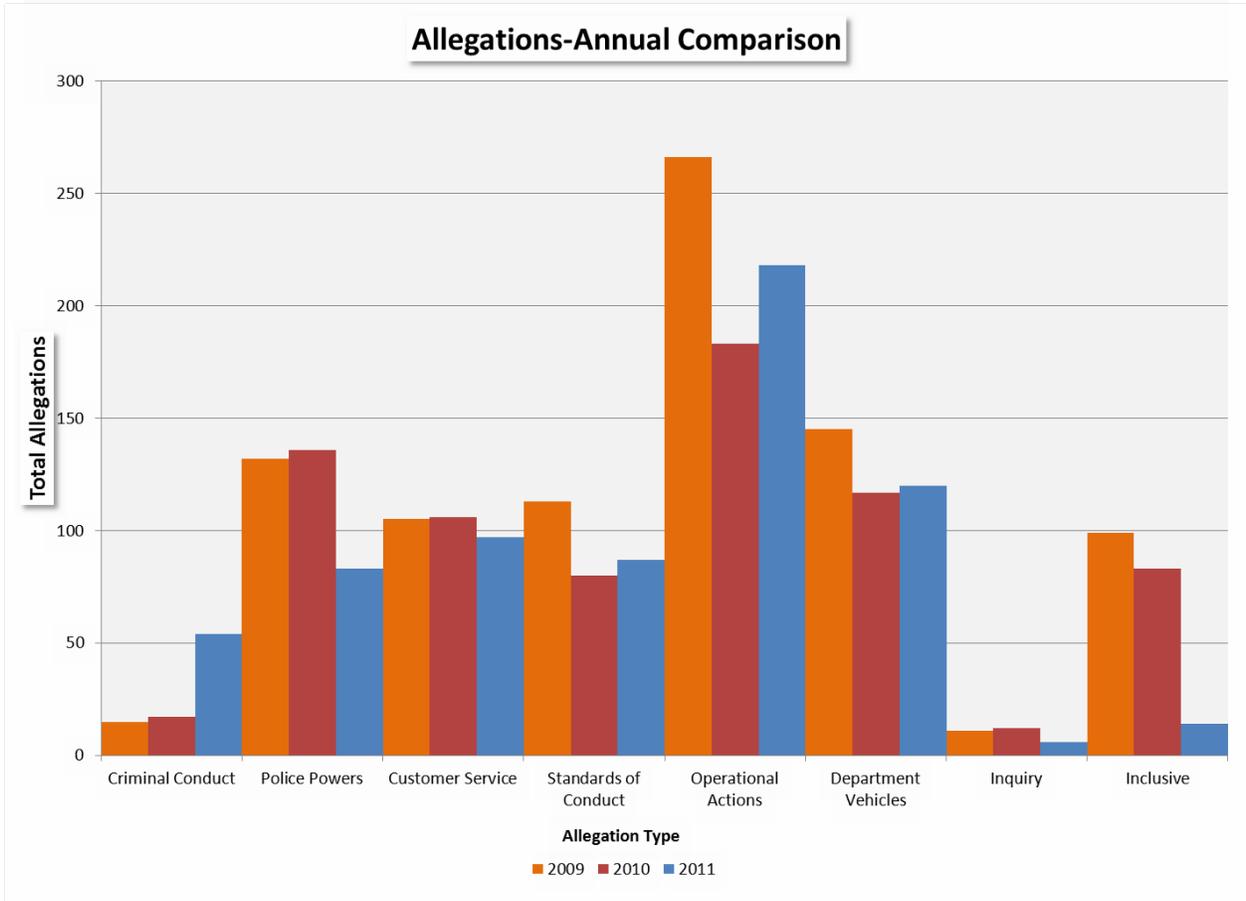
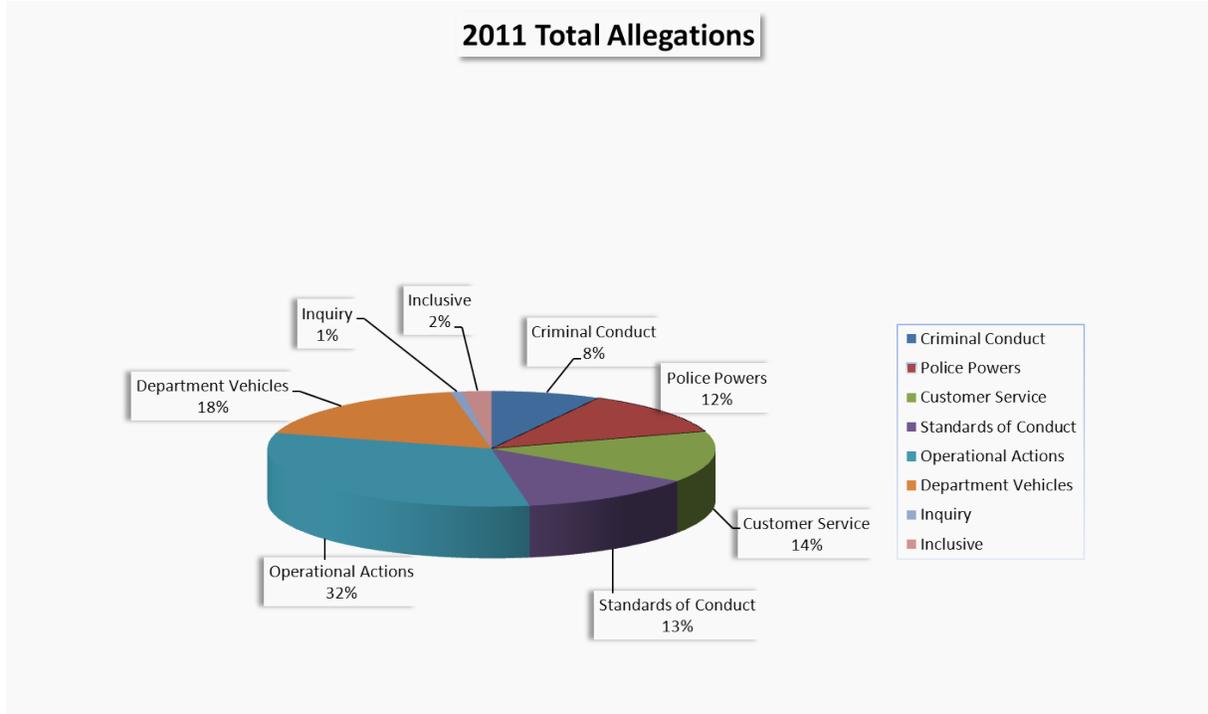
The following is a breakdown of the allegations received during **2011** by the Office of Internal Affairs as well as a comparison with statistics from the two previous years.

Allegation Category	2011	2010	2009
Criminal Conduct	54	17	15
Police Powers	79	136	132
Customer Service	93	106	105
Standards of Conduct	80	80	113
Operational Actions	216	183	266
Departmental Vehicles	120	117	145
Inquiry	6	12	11
Inclusive	14	83	99
Total*	662	734	886

*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

Allegations (cont.)

The following graphs display the statistical breakdown, by percentage followed by an aggregate annual comparison, of each **allegation** category conducted during **2011** by the Office of Internal Affairs.



Dispositions

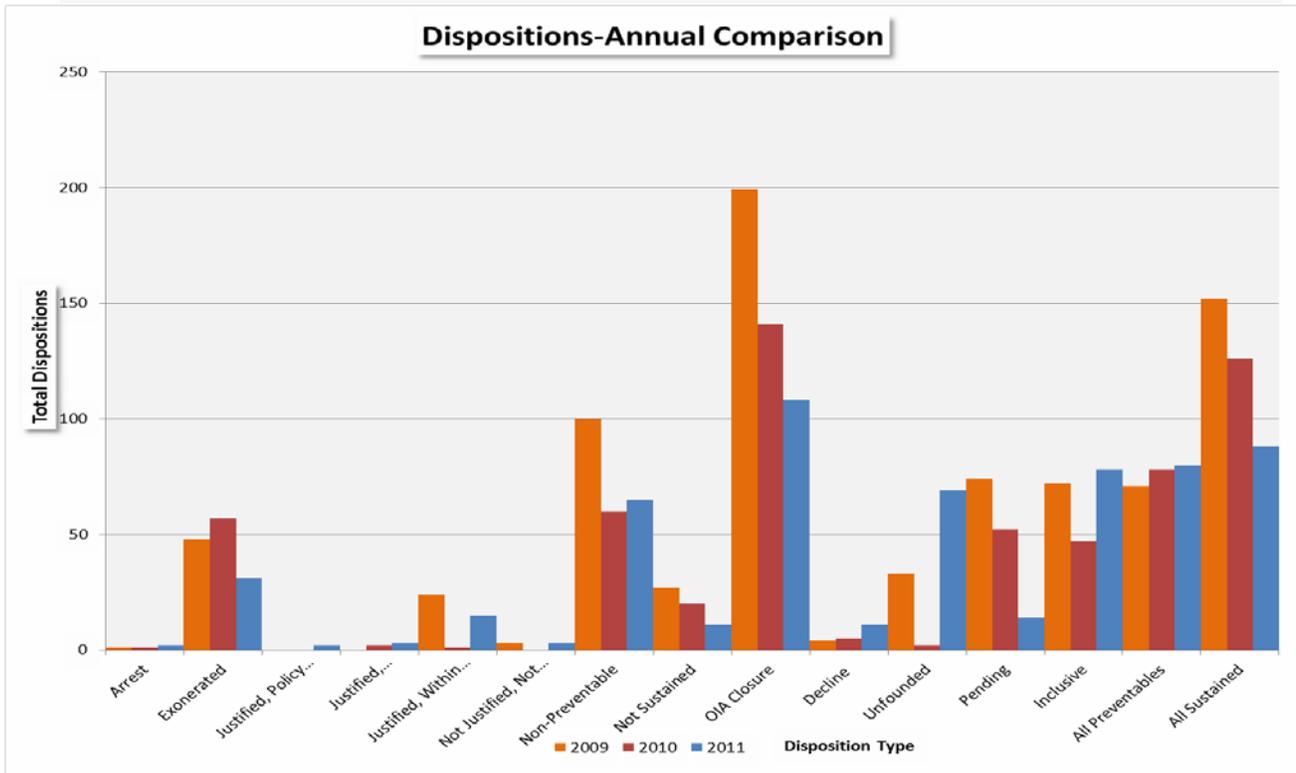
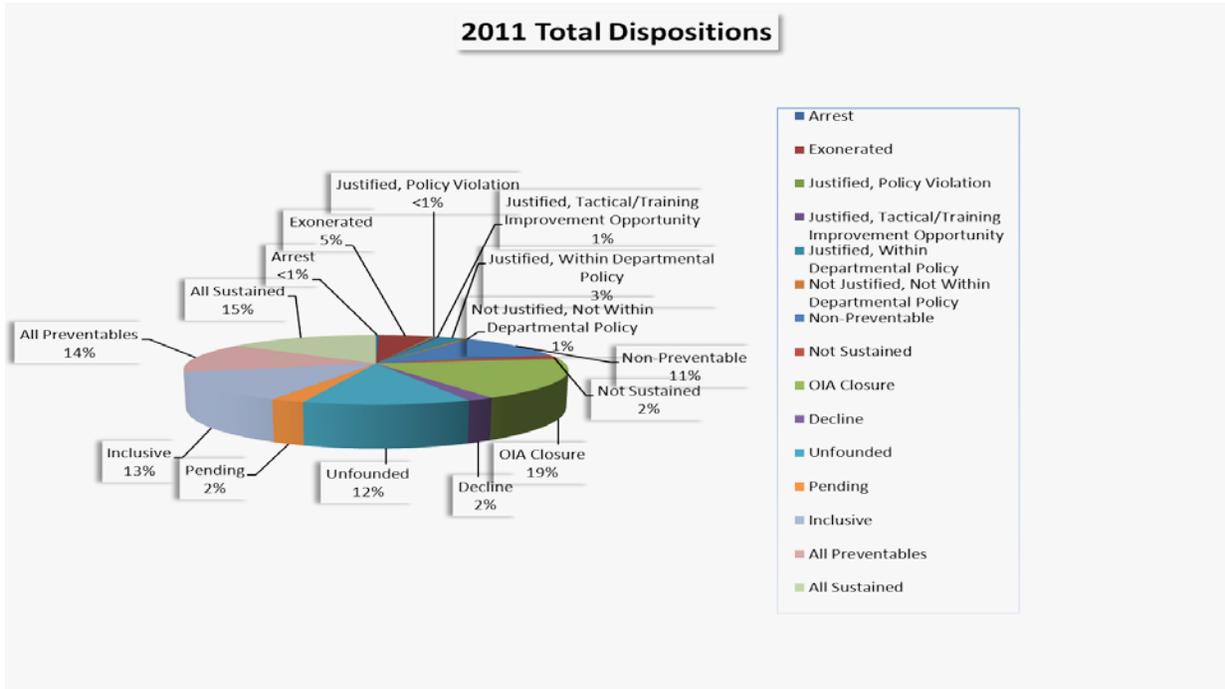
The following is a breakdown of the dispositions of all investigations that were conducted during **2011** through the Office of Internal Affairs, as well as a comparison with statistics from the two previous years.

Disposition Type	2011	2010	2009
Arrest	2	1	1
Decline	13	5	4
Exonerated	31	57	48
Justified, Tactical /Training Improvement Opportunity	3	2	1
Justified, Policy Violation	2	0	0
Justified, Within Departmental Policy	15	1	24
Not Justified, Not Within Departmental Policy	3	0	3
Non-Preventable	65	60	100
Not Sustained	11	20	27
OIA Closure	108	141	199
Other	0	0	3
Preventable Type A	60	68	62
Preventable Type B	17	10	9
Preventable Type C	3	0	0
Sustained	1	0	0
Sustained Type A	27	44	84
Sustained Type B	30	53	39
Sustained Type C	18	21	20
Sustained Type D	5	4	4
Sustained Type E	7	4	5
Mediation	0	2	0
Unfounded	69	51	33
Pending	19	52	74
Inclusive	78	47	72
Total*	587	643	812

*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

Dispositions (cont.)

The following graphs display the statistical breakdown, by percentage followed by an aggregate annual comparison, of each **disposition** category conducted during **2011** by the Office of Internal Affairs.



Action Taken

The following is a breakdown of the action taken for all investigations that were conducted during **2011** through the Office of Internal Affairs, as well as a comparison with statistics from the two previous years.

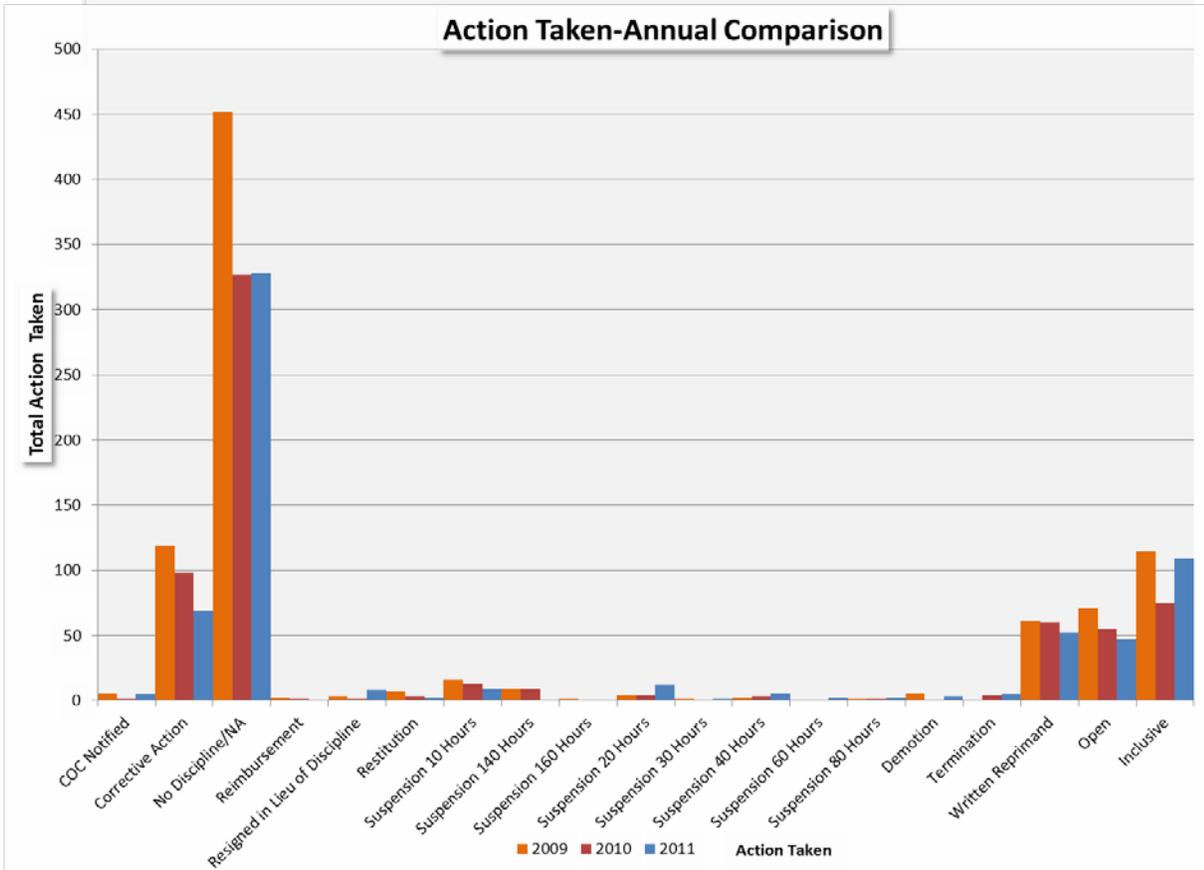
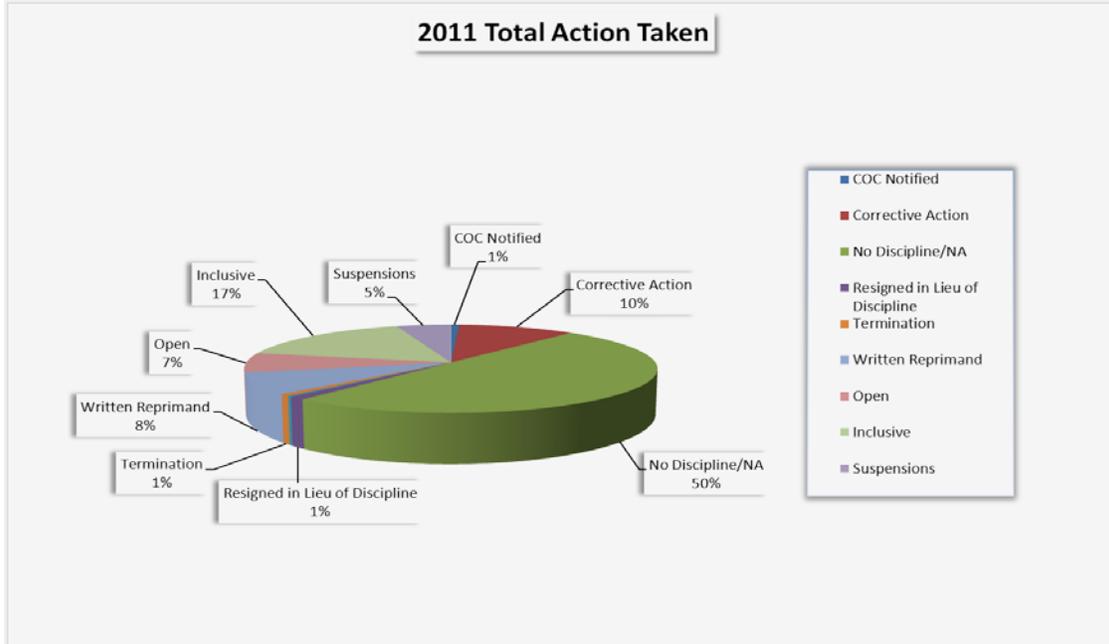
Action Taken	2011	2010	2009
COC Notified	5	1	6
Corrective Action	59	42	119
Corrective Action/PPR	10	56	0
No Discipline/NA	328	327	452
Reimbursement	0	1	2
Resigned/Retired in Lieu of Discipline	8	1	3
Restitution	2	3	7
Retraining	2	0	0
Suspension 10 Hours	9	13	16
Suspension 20 Hours	12	9	9
Suspension 30 Hours	1	0	1
Suspension 40 Hours	6	4	4
Suspension 60 Hours	2	0	1
Suspension 80 Hours	2	3	2
Suspension 140 Hours	0	0	0
Suspension 160 Hours	0	1	1
Termination	5	4	6
Written Reprimand	52	60	61
Demotion	3	0	0
Pending	47	0	71
Inclusive	109	205	114
Total*	662	**730	**875
Total Suspensions	32	30	34

*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

**All action taken from 2011 is included in this report; however, some categories from 2010 and 2009 have been omitted from this report to keep the continuity of comparative yearly categories.

Action Taken (cont.)

The following graphs display the statistical breakdown, by percentage followed by an aggregate annual comparison, of each **action taken** category conducted during **2011** by the Office of Internal Affairs.



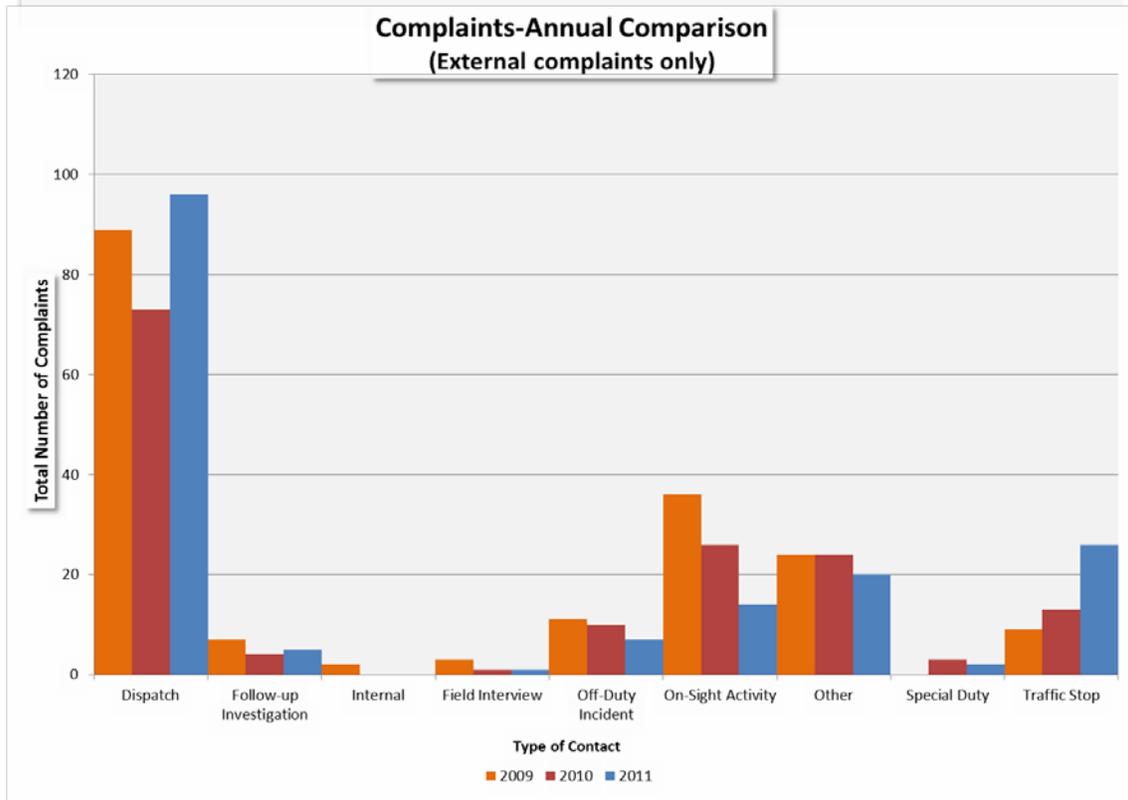
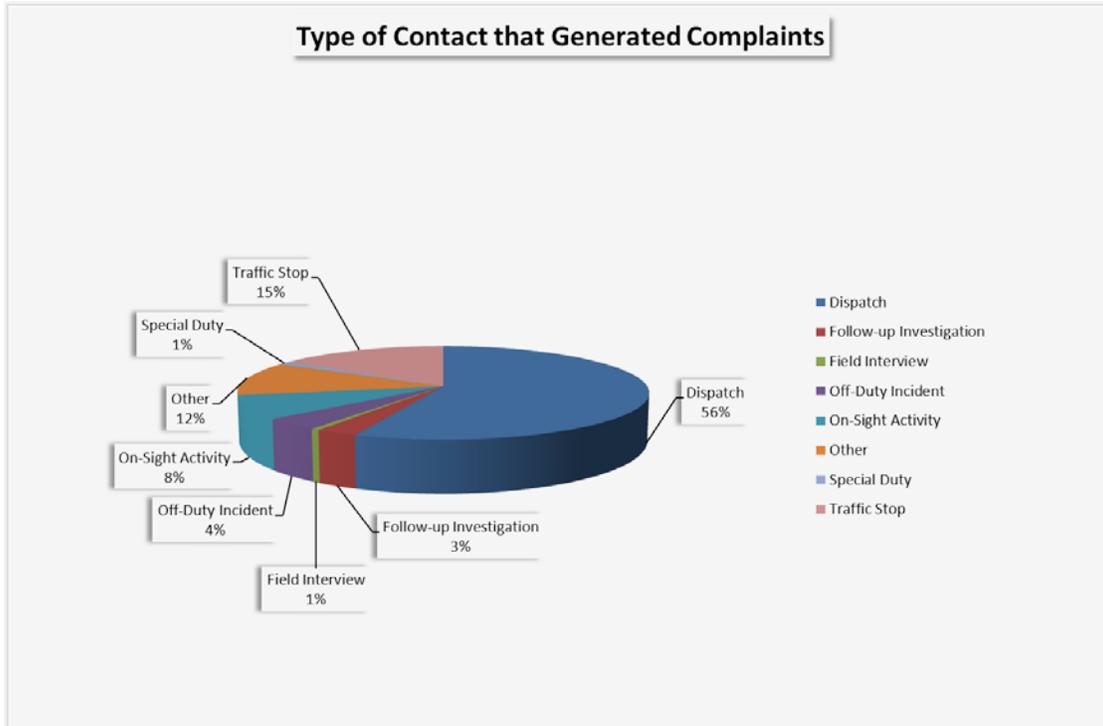
Type of Contact That Generated Complaint

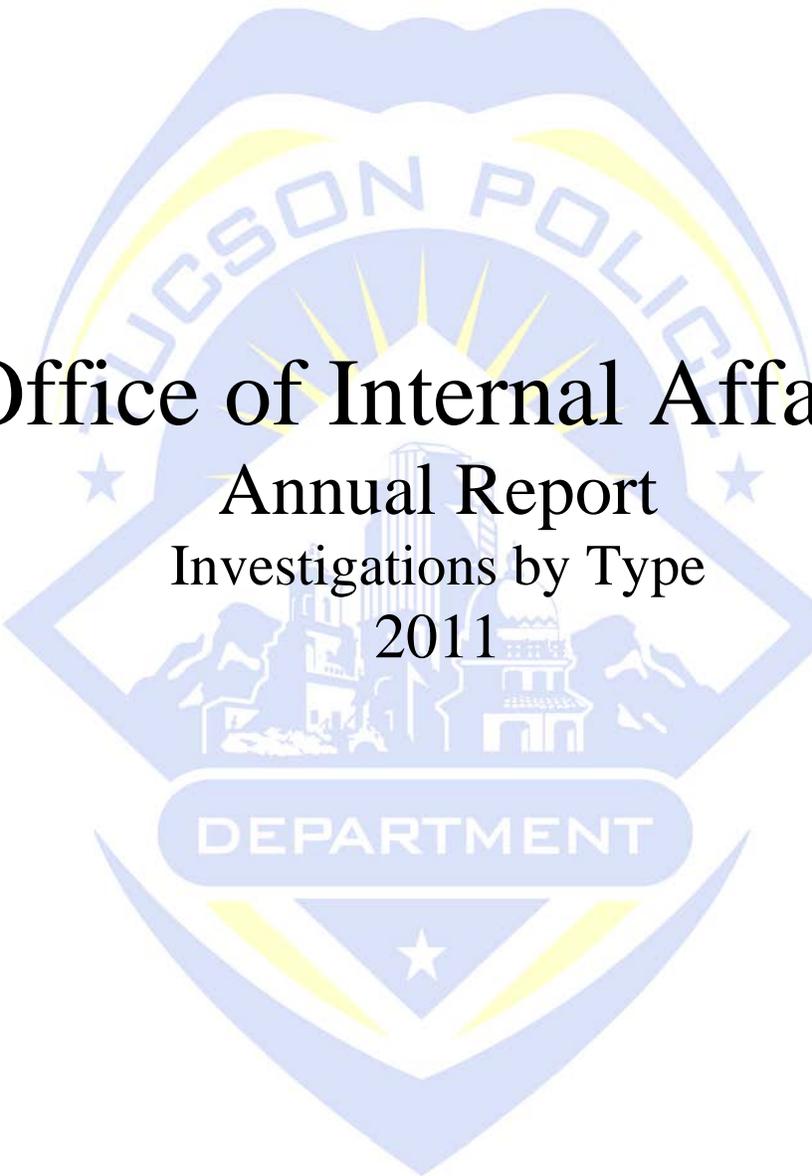
The Office of Internal Affairs documents the different types of contacts that generate external complaints against members of the Tucson Police Department. The following is a breakdown of those contact types and the results from **2011** as well as a comparison with statistics from the two previous years.

Type	2011	2010	2009
Dispatch	96	73	89
Follow-up Investigation	5	4	7
Off-Duty Incident	7	10	2
On-Sight Activity	14	26	11
Other	20	24	36
Traffic Stop	26	13	24
Field Interview	1	1	9
Special Duty	2	3	3
Total	171	154	181

Type of Contact/Complaint (cont.)

The following graphs display the statistical breakdown, by percentage followed by an aggregate annual comparison, of each **type of contact that generated a complaint** category conducted during **2011** by the Office of Internal Affairs.



A large, light blue watermark of the Tucson Police Department badge is centered on the page. The badge features a central sunburst, a building, and a banner with the word 'DEPARTMENT'. The words 'TUCSON POLICE' are arched across the top, and 'DEPARTMENT' is on a banner at the bottom. Two stars are positioned on either side of the central scene.

Office of Internal Affairs

Annual Report

Investigations by Type

2011

Investigations by Type

Administrative Inspections

Administrative Inspections are investigations that are conducted by a member's Chain of Command and usually include incidents such as lost or damaged departmental property, vehicle collisions, and reimbursement for damaged personal property sustained during the performance of work related duties. During the year **2011**, there were **182** separate Administrative Inspections. The following is a detailed breakdown of those investigations to include information concerning the different allegations, dispositions, and actions for **2011** as well as a comparison with statistics from the two previous years.

Allegation	2011	2010	2009
Property/Evidence	6	12	4
Equipment/Loss or Damage of Property	31	28	50
Incomplete/Inaccurate Report	1	1	0
Failure to Notify Supervisor	0	2	0
Improper Search of Prisoner	26	30	2
Procedures	31	4	3
Failure to Take Appropriate Action	1	4	0
Use of Force (Firearm)	1	0	0
Collision	96	108	131
Damage	24	9	13
Court Attendance	5	14	20
Actions/On Duty	8	3	1
Actions/Off Duty	1	0	0
Leave Without Pay	5	0	0
Prisoner Escape	3	0	1
Policy/Procedure	4	0	0
Inclusive	5	19	40
Total*	248	**240	**328

*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

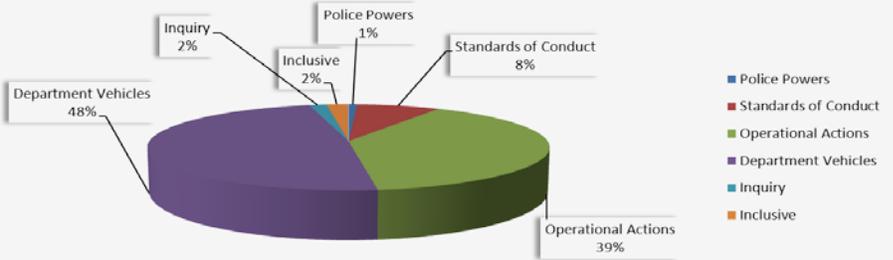
**All administrative inspection allegations from 2011 are included in this report; however, some categories from 2010 and 2009 have been omitted from this report to keep the continuity of comparative yearly categories.

Administrative Inspections (cont.)

Allegation Category 2011

Police Powers	2
Standards of Conduct	19
Operational Actions	98
Department Vehicles	120
Inquiry	4
Inclusive	5
Total	248

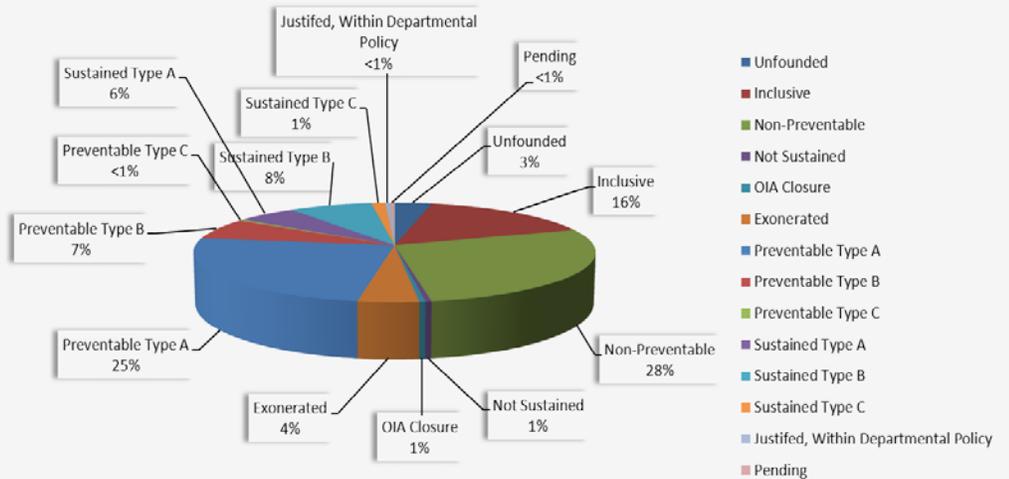
Allegation-Administrative Inspection



Disposition 2011

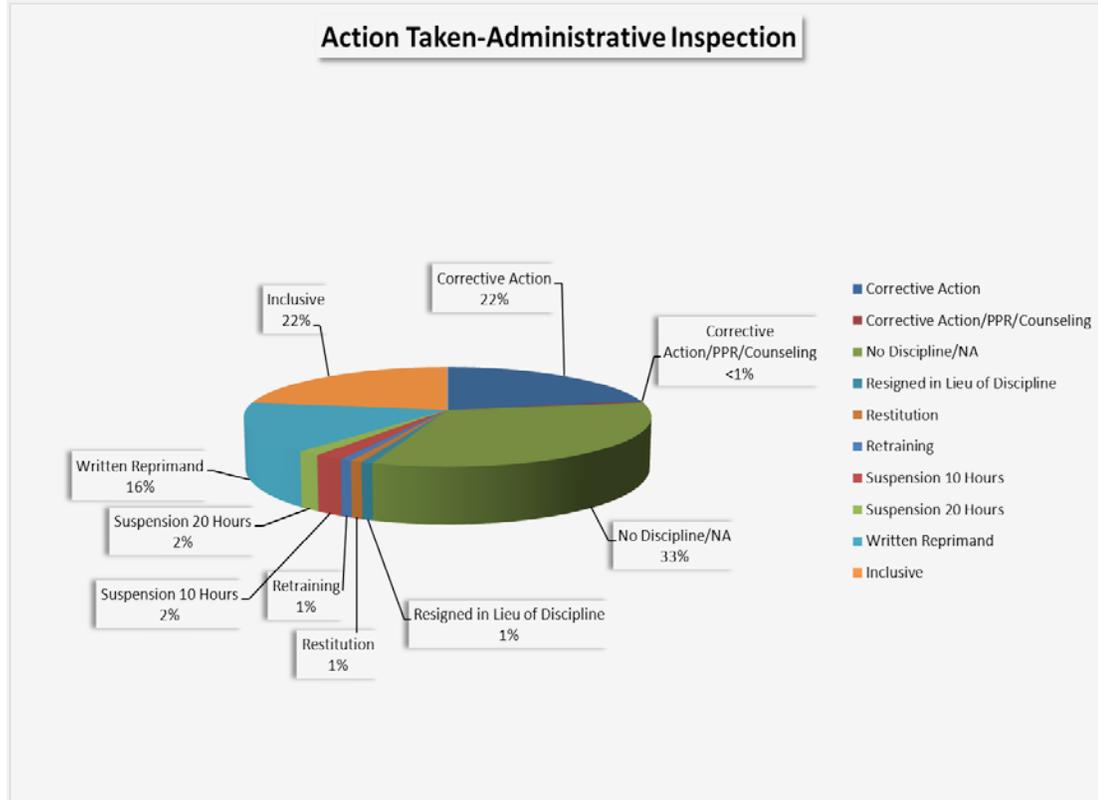
Non-Preventable	65
Not Sustained	1
OIA Closure	1
Preventable Type A	58
Preventable Type B	16
Preventable Type C	1
Sustained Type A	13
Sustained Type B	18
Sustained Type C	3
Unfounded	8
Exonerated	10
Justified, Within Departmental Policy	1
Inclusive	38
Pending	1
Total	234

Disposition-Administrative Inspection



Administrative Inspections (cont.)

Action Taken	2011
Corrective Action	55
Corrective Action/ PPR/Counseling	1
No Discipline	81
Resigned in Lieu Of Discipline	2
Restitution	2
Retraining	2
Suspension 10 Hours	5
Suspension 20 Hours	4
Written Reprimand	40
Inclusive	56
Total	248



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

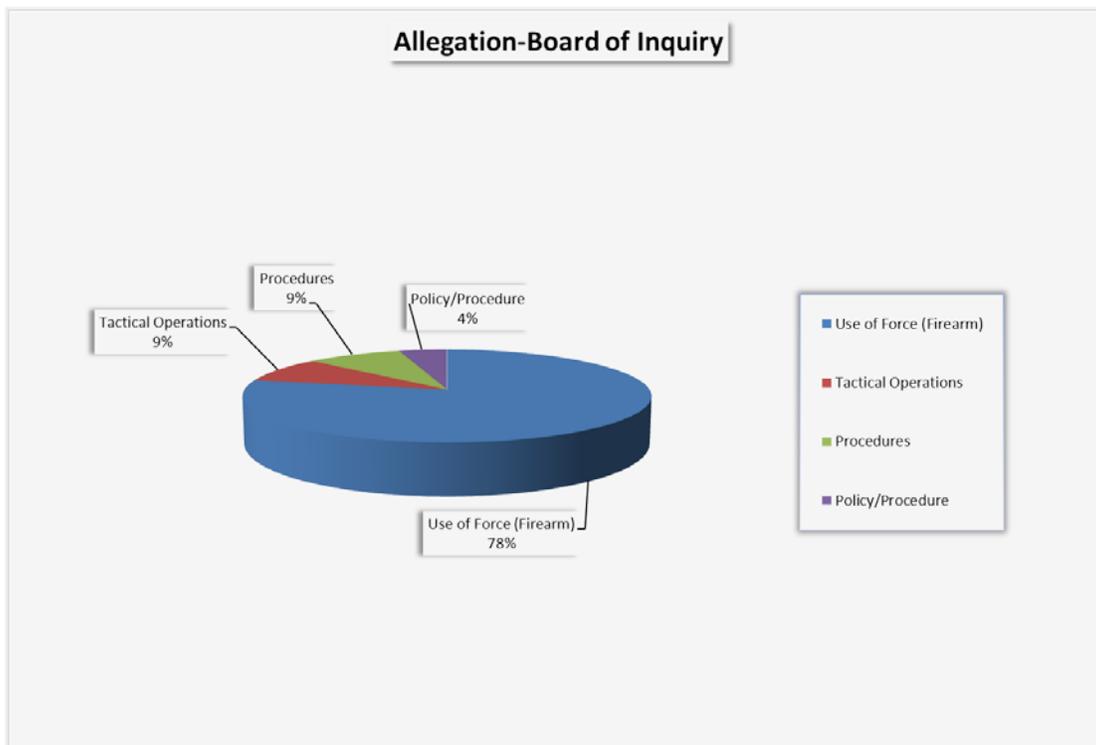
Board of Inquiry

Boards of Inquiry are convened as per policy or at the direction of the Chief of Police to conduct administrative reviews of the circumstances surrounding any Department operation including In-Custody Deaths and Officer Involved Shootings. During the year **2011**, the Office of Internal Affairs conducted **9** Boards of Inquiry, as compared to 3 in 2010 and 14 in 2009. The following is a detailed breakdown of those investigations to include information concerning the different allegations, dispositions, and action taken.

Allegation	2011	2010	2009
Use of Force (Firearm)	18	1	12
Procedures	2	0	0
Tactical Operations	2	1	3
Policy/Procedure	1	0	6
Total*	23	**4	**32

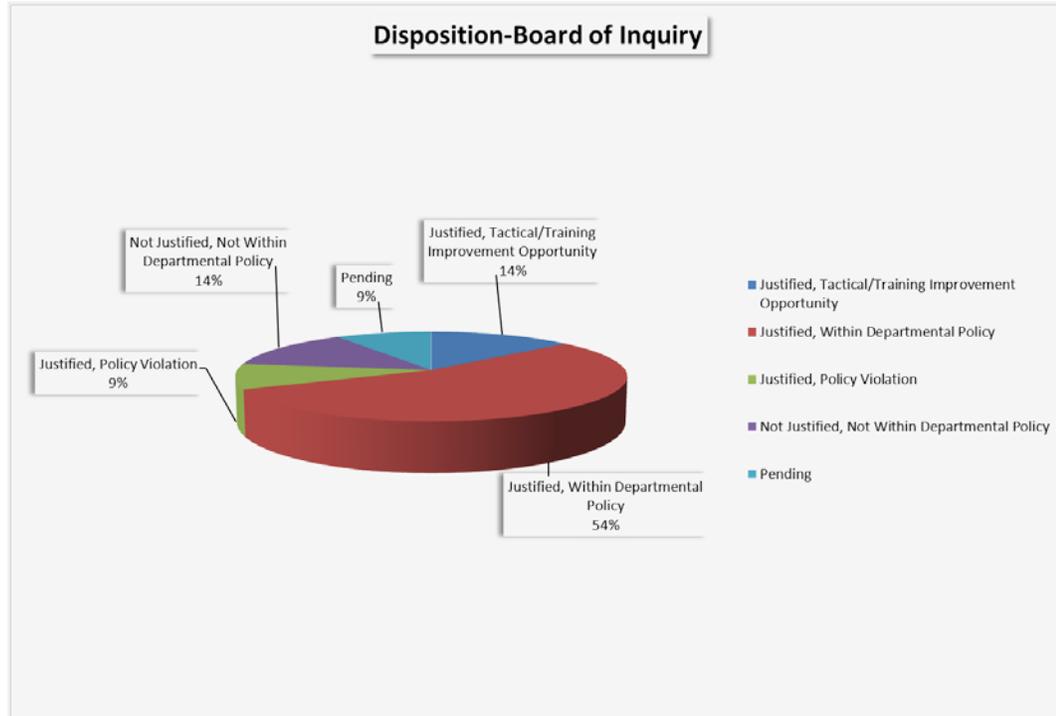
*The total number of Board of Inquiry allegations may be different than the total number of Boards of Inquiry. The numbers account for all incidents, which may include those that involve multiple members in one investigation.

**All Board of Inquiry allegations from 2011 are included in this report; however, some categories from 2010 and 2009 have been omitted from this report to keep the continuity of comparative yearly categories.

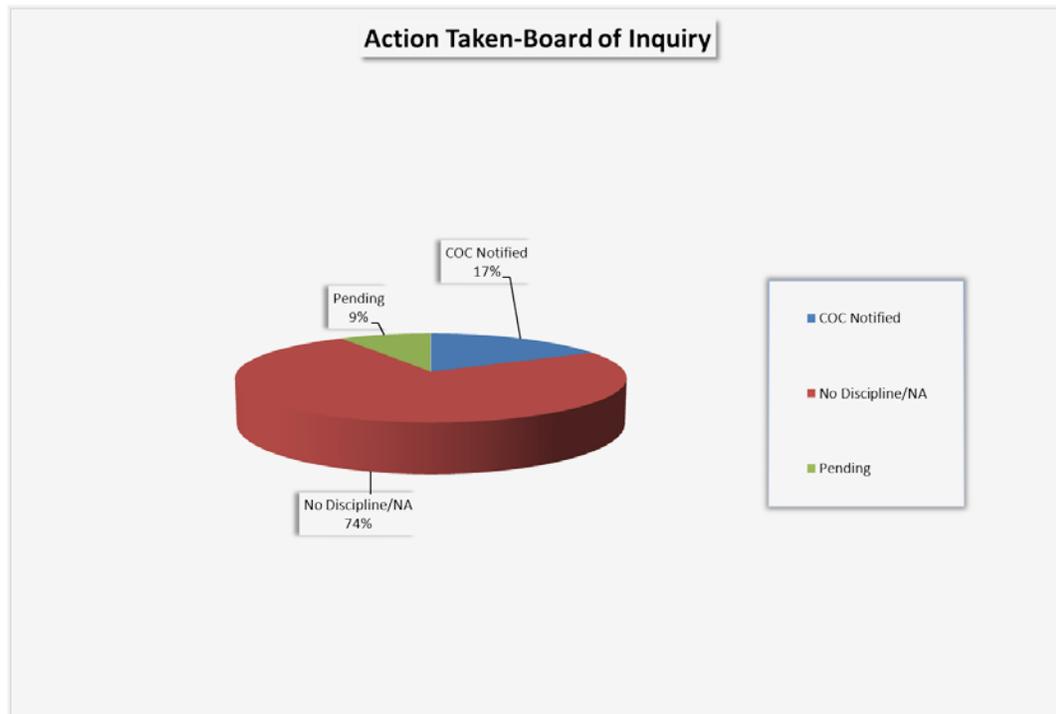


Board of Inquiry (cont.)

Disposition	2011
Justified, Within Departmental Policy	12
Justified, Tactical/Training Improvement Opportunity	3
Justified, Policy Violation	2
Not Justified, Not Within Departmental Policy	3
Pending	2
Total *	22



Action Taken	2011
COC Notified	4
No Discipline/NA	17
Pending	2
Total*	23



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

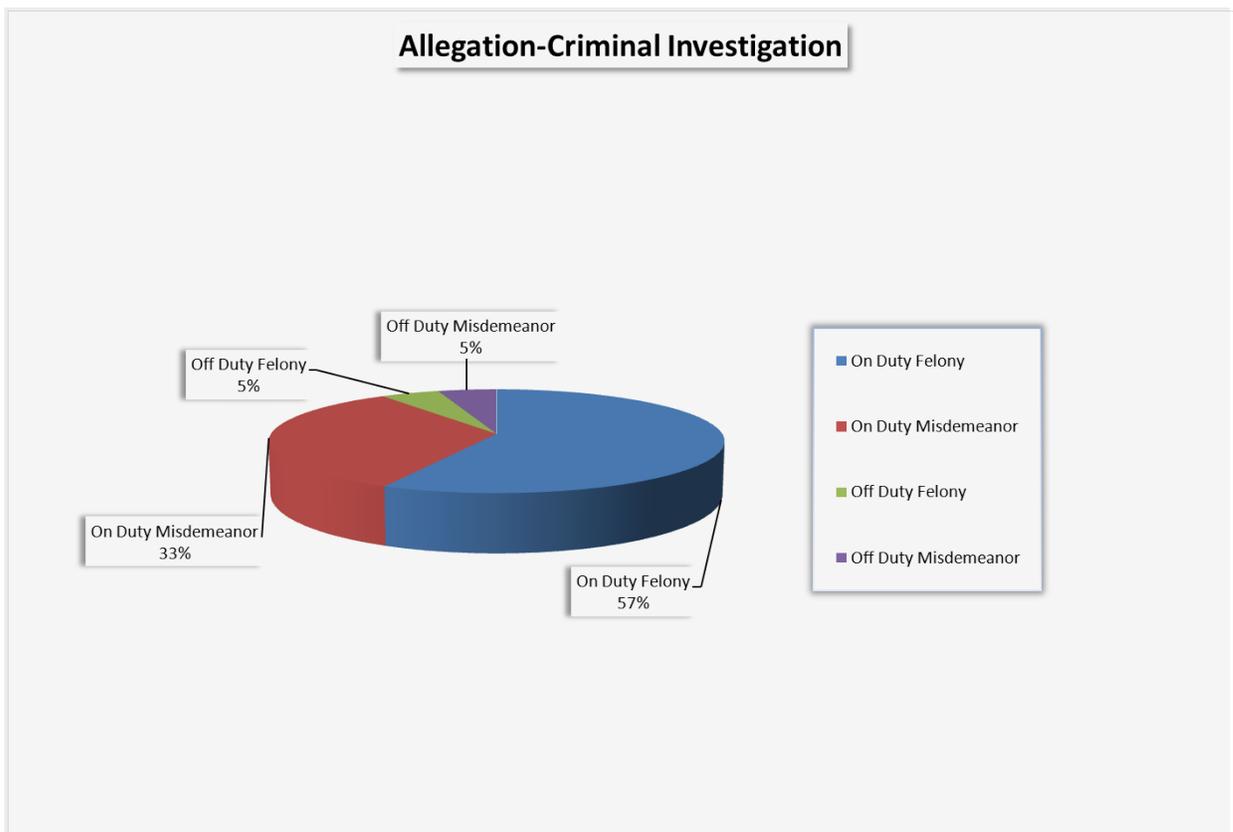
Criminal Investigations

Criminal Investigations are investigations involving allegations of criminal conduct against any member of the Department. During the year **2011**, the Office of Internal Affairs conducted **15** Criminal Investigations. The following is a detailed breakdown of those investigations to include information concerning the different allegations, including underlying non-criminal offenses, as well as dispositions and action taken for **2011** as well as a comparison with statistics from the two previous years.

Allegation	2011	2010	2009
On Duty Felony	12	3	5
Off Duty Felony	1	3	1
On Duty Misdemeanor	7	0	0
Off Duty Misdemeanor	1	3	0
Total*	21	**15	**6

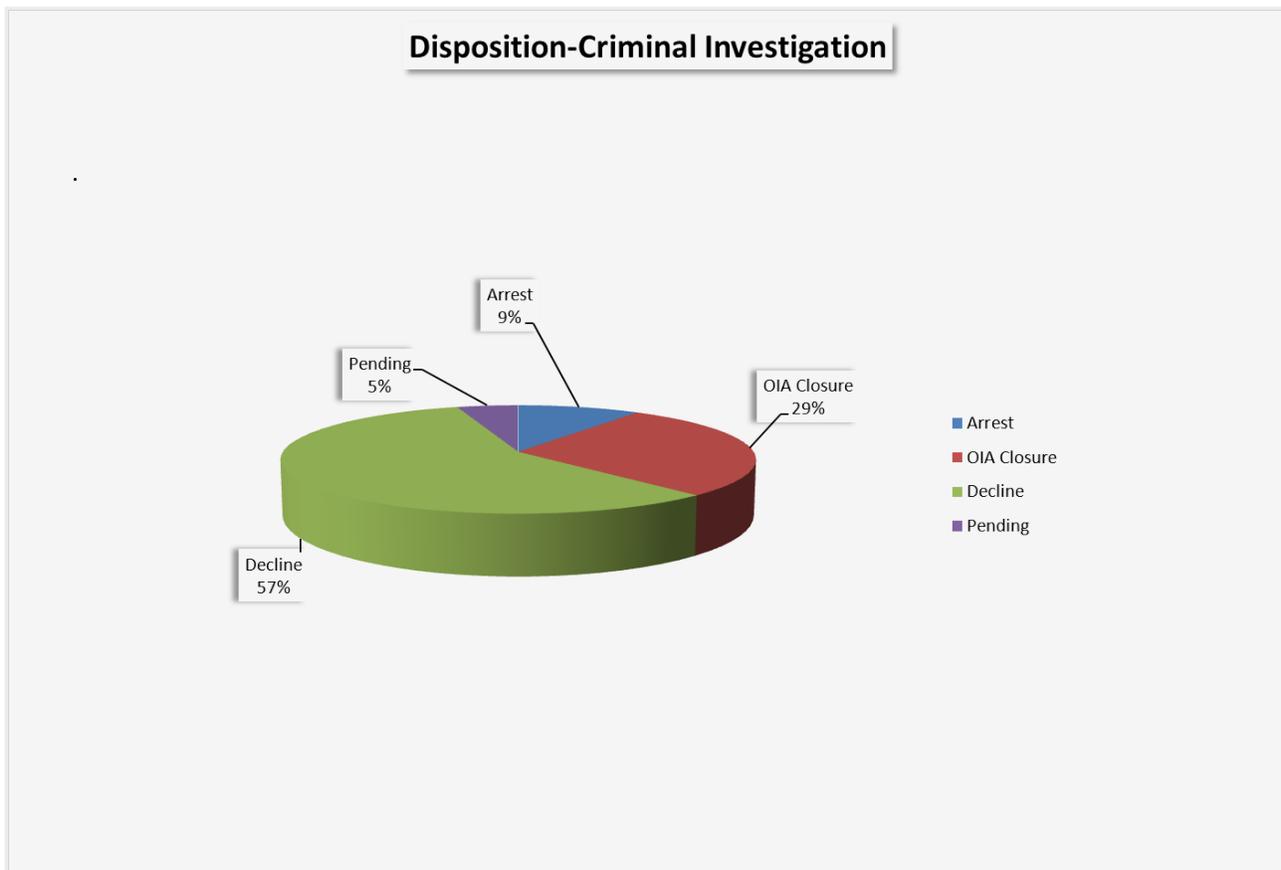
*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

**All allegations from 2011 are included in this report; however, some categories from 2010 and 2009 have been omitted from this report to keep the continuity of comparative yearly categories.



Criminal Investigations (cont.)

Disposition	2011
Decline	12
Arrest	2
OIA Closure	6
Pending	1
Total*	21



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

Equal Employment Opportunity Investigations

The Office of Internal Affairs acts as the facilitator for all Equal Employment Opportunity (EEO) Investigations. All formal complaints related to EEO are referred to the City’s Office of Equal Opportunity Programs. Informal EEO related complaints are investigated by the Office of Internal Affairs EEO Sergeant who maintains a close working relationship with the City’s EEO Coordinator during the investigative process. During the year **2011** the Office of Internal Affairs documented **0** EEO Investigations.

External Investigations-EI C1

External Investigations, Category 1, are formal complaints documented by the Office of Internal Affairs and then sent to the member’s Chain of Command for an investigation and disposition. The Office of Internal Affairs will conduct the investigation of formal complaints if they require extensive follow up. During the year **2011**, the Office of Internal Affairs documented **89** External Investigations, Category 1. The following is a detailed breakdown of those investigations to include information concerning the different allegations, dispositions, and action taken.

Allegation	2011
On Duty Felony	4
Off Duty Felony	1
On Duty Misdemeanor	1
Use of Force (Handcuffing)	2
Use of Force (Striking)	8
Use of Force (OC Spray)	2
Use of Force (Firearm)	1
Use of Force (Taser)	2
Use of Force (Other)	12
Search and Seizure	3
Stop/Detainment	4
Failure to Take Appropriate Action	5
Failure to Supervise	1
Failure to Provide Appropriate Service	11
Biased Based Policing/ Racial	1
Racial/Ethnic Slurs	1

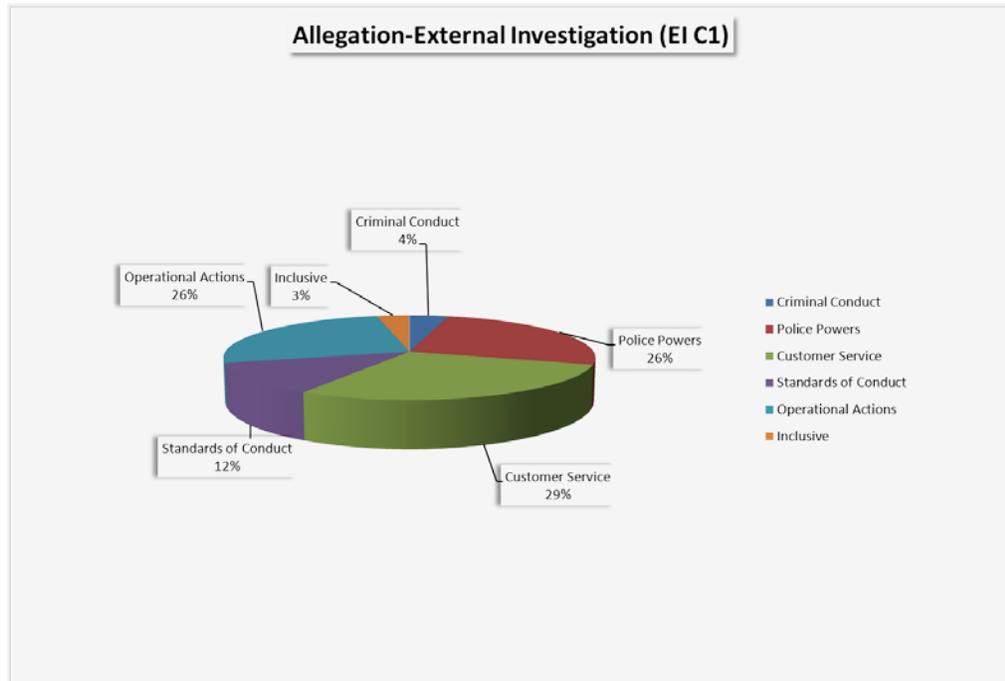
Rudeness	21
Profanity	4
Comments/Language	4
Refusal to Give Name/PR	2
Misuse of MTC/Computer	2
Actions/On Duty	7
Actions/Off Duty	9
Failure to Meet Standards	1
Property/Evidence	6
Failure to Make a Report	4
Incomplete Investigation	13
Tactical Operations	2
Improper Search of Prisoner	2
Release of Confidential Information	1
Equipment/Loss or Damage Of Property	2
Failure to Notify Supervisor	2
Procedures	8
Inclusive	5
Total*	154

*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

EI, C1 (cont.)

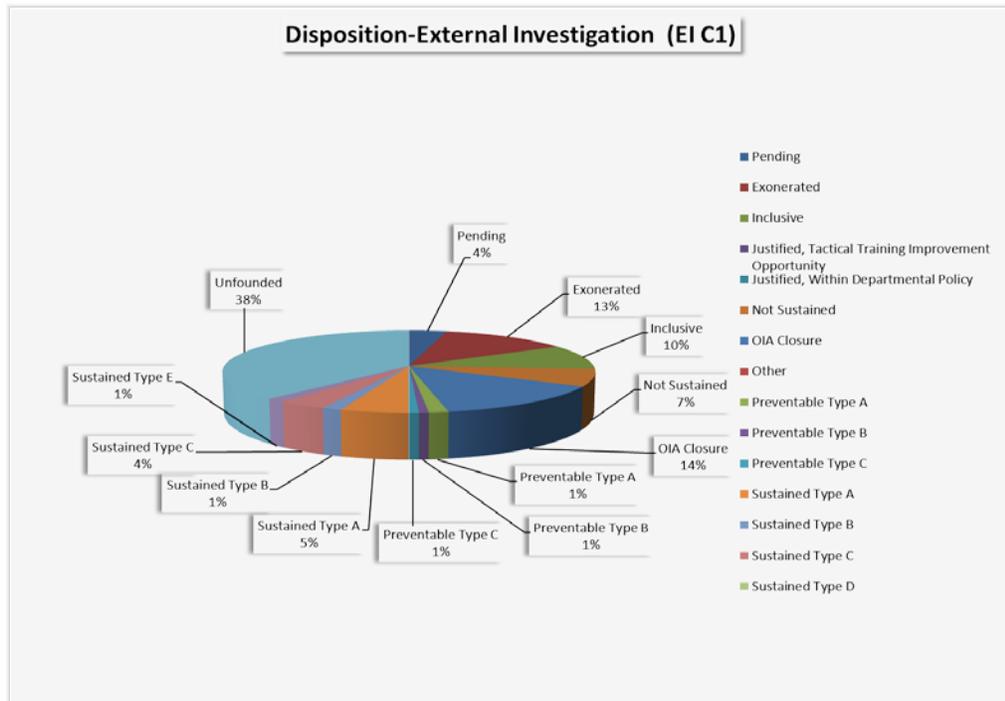
Allegation Category 2011

Criminal Conduct	6
Police Powers	40
Customer Service	44
Standards of Conduct	19
Operational Actions	40
Inclusive	5
Total*	154



Disposition 2011

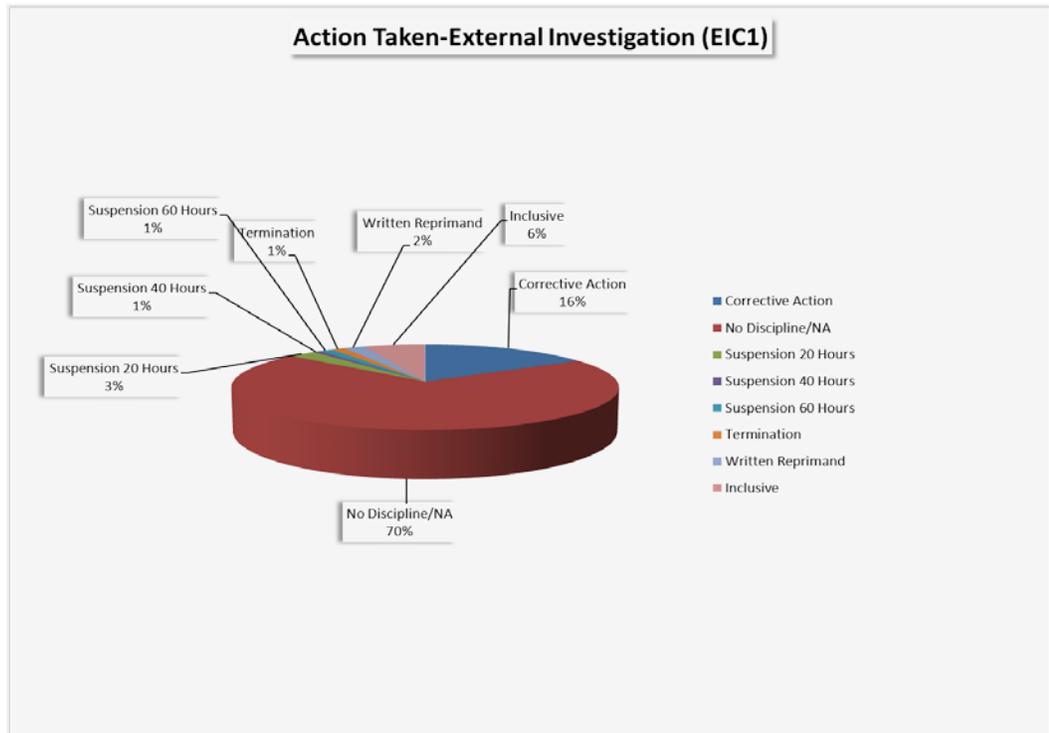
Exonerated	17
Not Sustained	9
OIA Closure	19
Preventable Type A	2
Preventable Type B	1
Preventable Type C	1
Sustained Type A	7
Sustained Type B	2
Sustained Type C	5
Sustained Type E	2
Unfounded	51
Pending	5
Inclusive	13
Total*	134



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

EL, C1 (cont.)

Action Taken	2011
Corrective Action	4
Corrective Action/PPR/ Counseling	5
No Discipline/NA	109
Suspension 20 Hours	4
Suspension 40 Hours	1
Suspension 60 Hours	1
Written Reprimand	3
Termination	2
Inclusive	25
Total*	154



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

External Investigations-EI C2

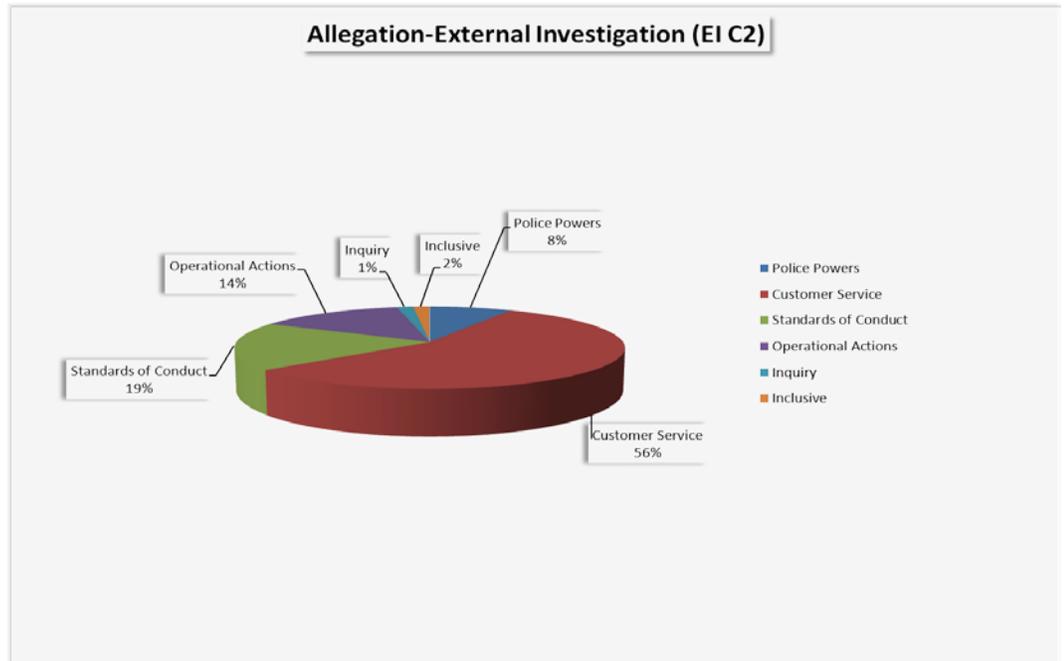
External Investigations, Category 2, are complaints in which the citizen elects not to pursue the formal investigative process. In these cases, the citizen may elect to have the member’s supervisor notified regarding the incident and their dissatisfaction with the services rendered. During the year **2011**, the Office of Internal Affairs documented **47** External Investigations, Category 2. The following is a detailed breakdown of those investigations to include information concerning the different allegations. Regarding disposition and action taken, all External Investigations, Category 2, are closed as OIA Closure with no discipline.

Allegation	2011
Use of Force (Handcuffing)	3
Failure to Provide Appropriate Service	8
Search and Seizure	2
Rudeness	20
Profanity	3
Comments/Language	1
Unprofessional	3
Actions/On Duty	12
Failure to Make a Report	1
Incomplete/Inaccurate Report	1
Biased Based Policing/Racial	1
Incomplete Investigation	1
Equipment/Loss or Damage Of Property	1
Speeding/Poor Driving	4
Failure to Notify Supervisor	1
Policy/Procedure	1
Inclusive	1
Total*	64

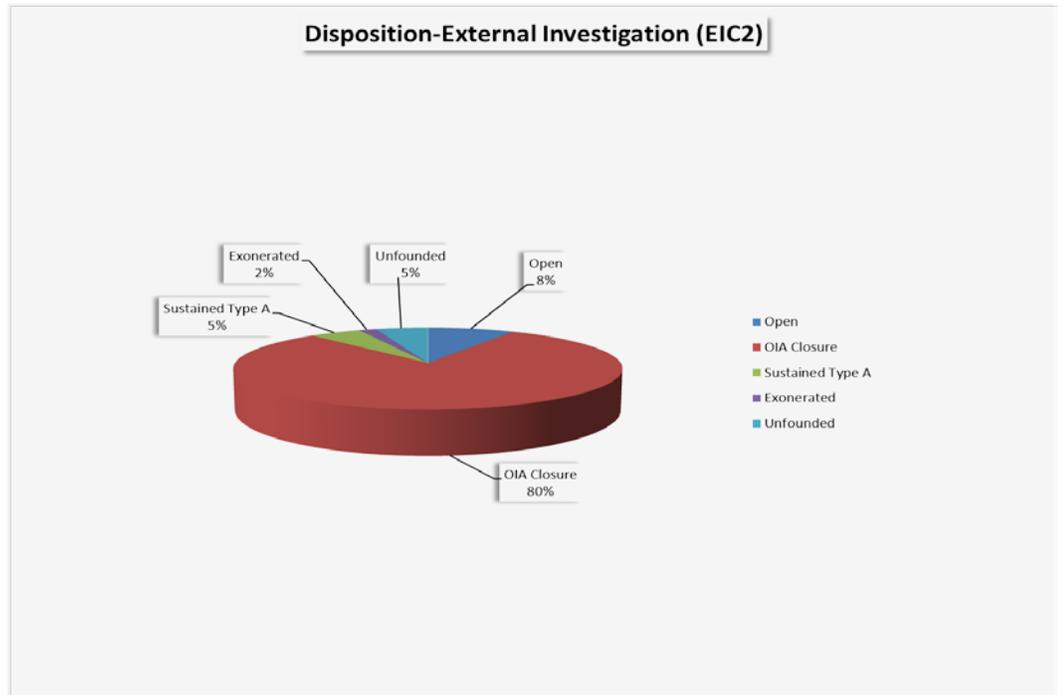
*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

EI, C2 (cont.)

Allegation Category	2011
Police Powers	5
Customer Service	36
Standards of Conduct	12
Operational Actions	9
Inquiry	1
Inclusive	1
Total*	64



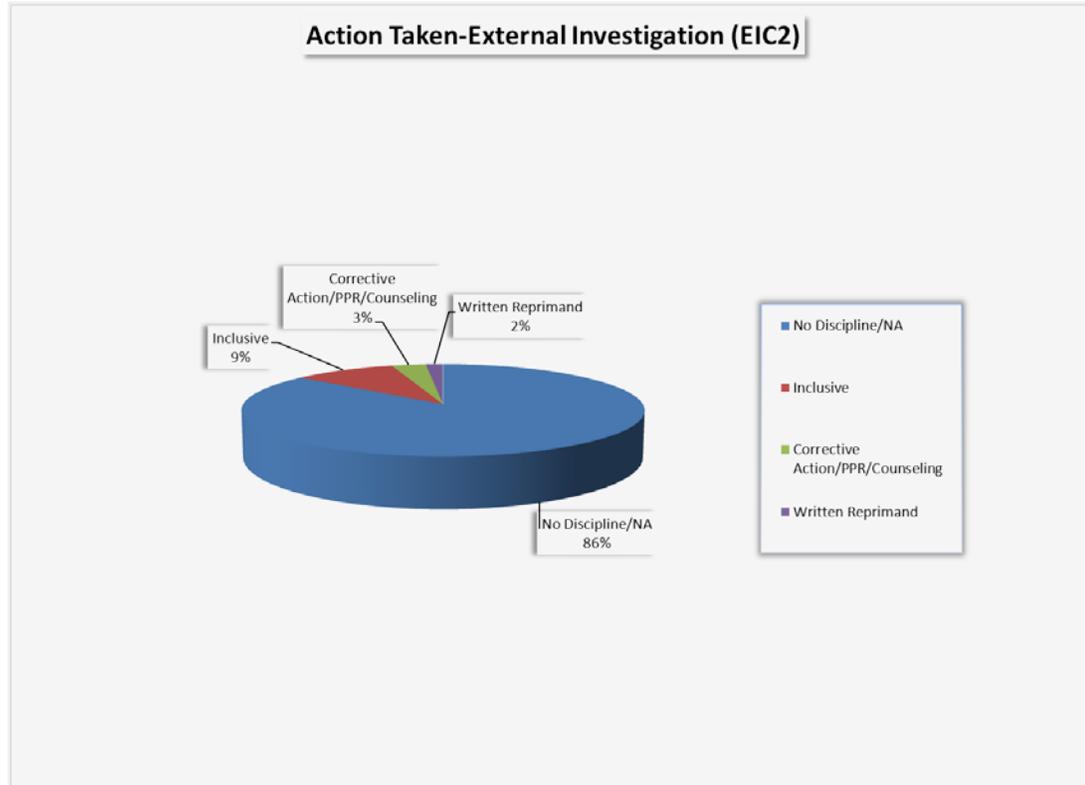
Disposition	2011
Exonerated	1
Unfounded	3
Sustained Type A	3
OIA Closure	49
Pending	5
Total*	61



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

EL C2 (cont.)

Action Taken	2011
Corrective Action/PPR Counseling	2
Written Reprimand	1
No Discipline/NA	55
Inclusive	6
Total*	64



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

External Investigations-EI C3

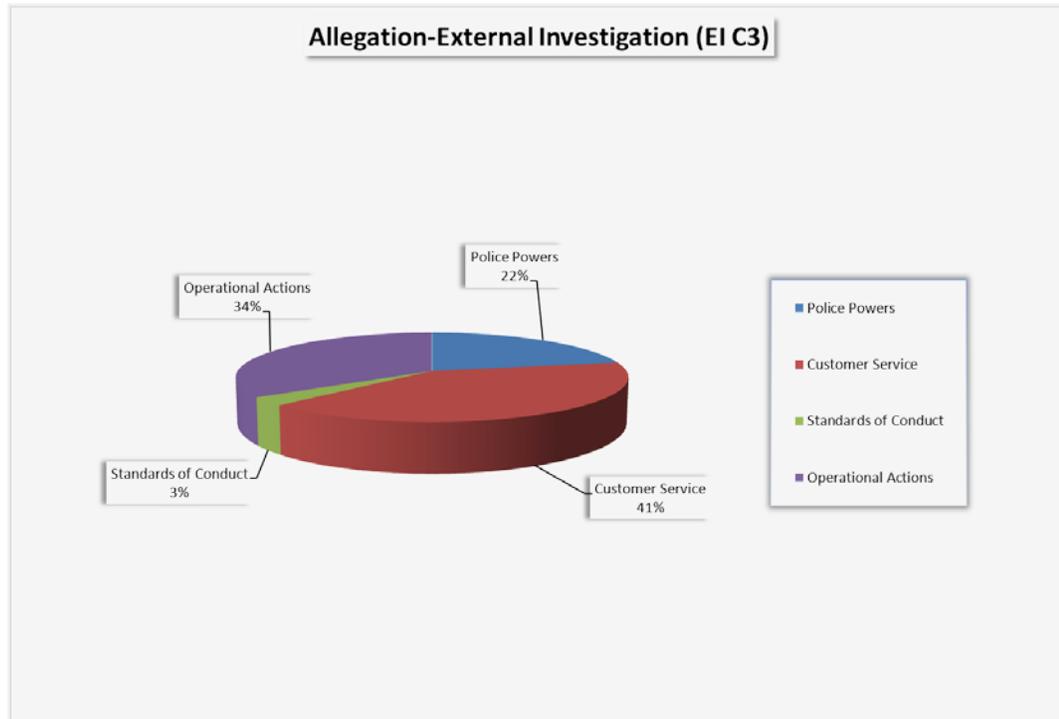
External Investigations, Category 3, involve allegations of a non-serious nature where the citizen is unable to articulate a bona-fide complaint or the actions described are not a violation of any law or Department General Orders. During the year **2011**, the Office of Internal Affairs documented **28** External Investigations, Category 3. The following is a detailed breakdown of those investigations to include information concerning the different allegations. Regarding disposition and action taken, all External Investigations, Category 3, are closed as OIA Closure with no discipline.

Allegation	2011
Use of Force (Handcuffing)	1
Use of Force (Striking)	4
Use of Force (Other)	1
Stop/Detainment	1
Failure to Provide Appropriate Service	5
Rudeness	5
Profanity	2
Comments/Language	1
Actions/On Duty	1
Property/Evidence	3
Failure to Make a Report	1
Incomplete/Inaccurate Report	2
Incomplete Investigation	3
Procedures	1
Release of Confidential Information	1
Total*	32

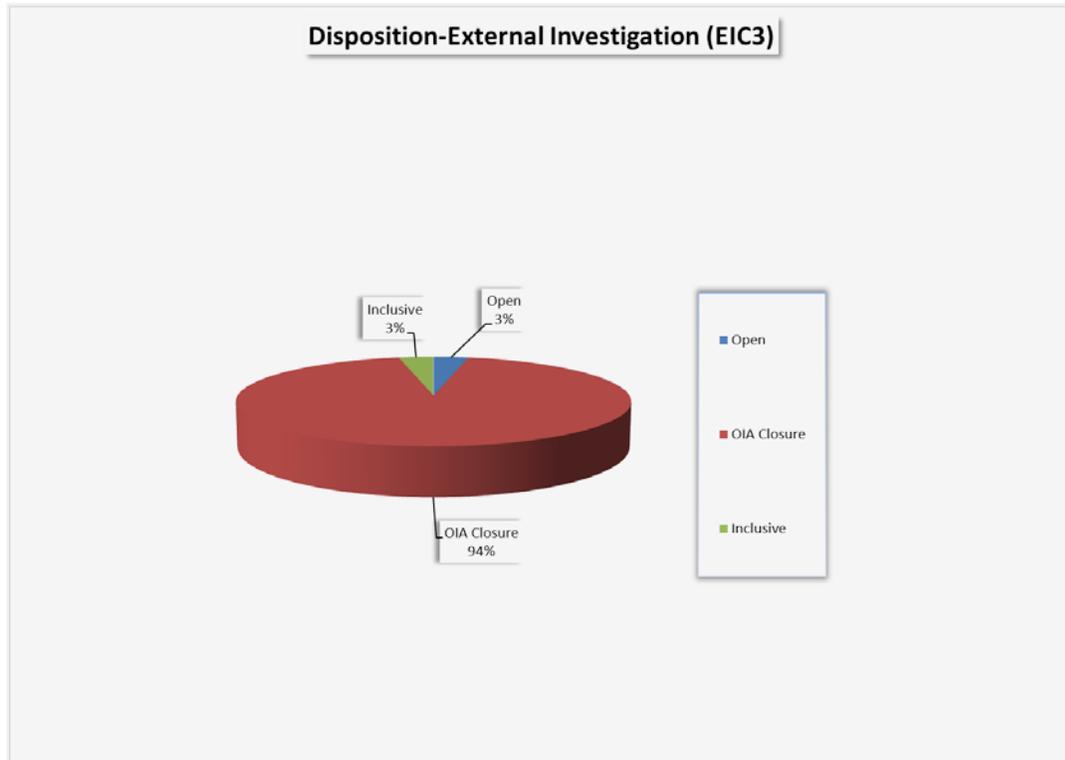
*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

EI, C3 (cont.)

Allegation Category	2011
Police Powers	7
Customer Service	13
Standards of Conduct	1
Operational Actions	11
Total*	32



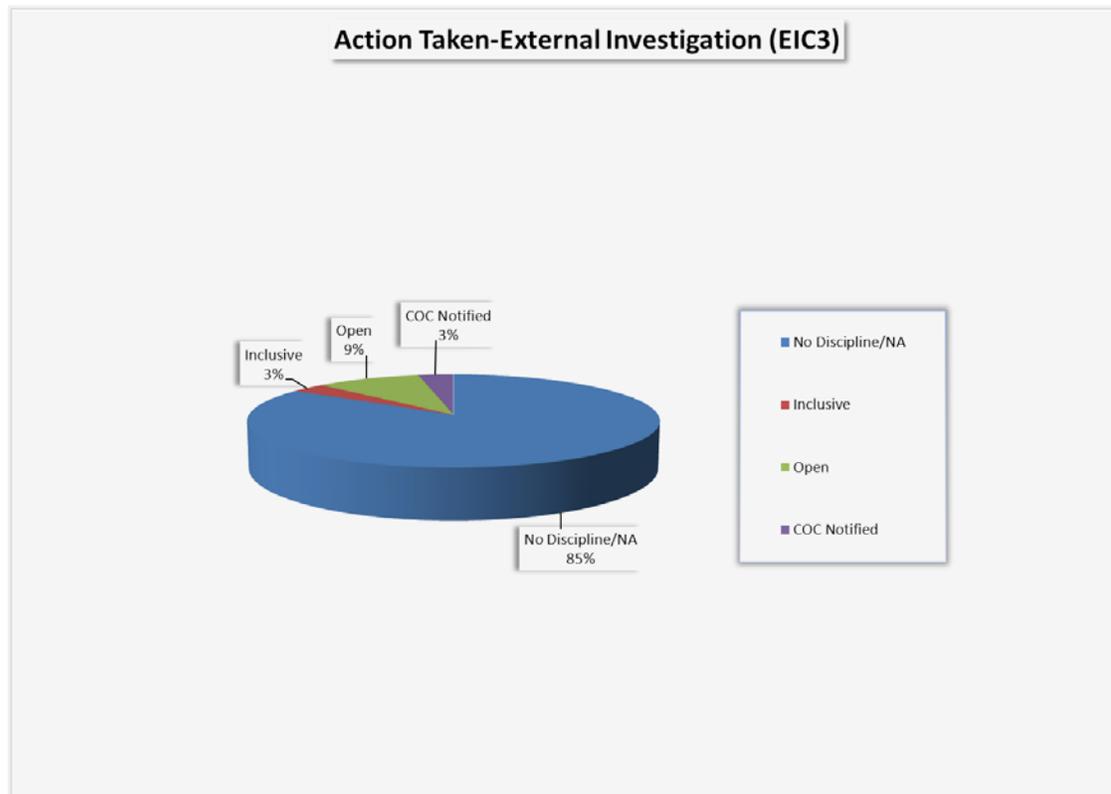
Disposition	2011
OIA Closure	29
Pending	1
Inclusive	1
Total*	31



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

EL C3 (cont.)

Action Taken	2011
COC Notified	1
No Discipline/NA	27
Pending	3
Inclusive	1
Total*	32



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

Internal Investigations

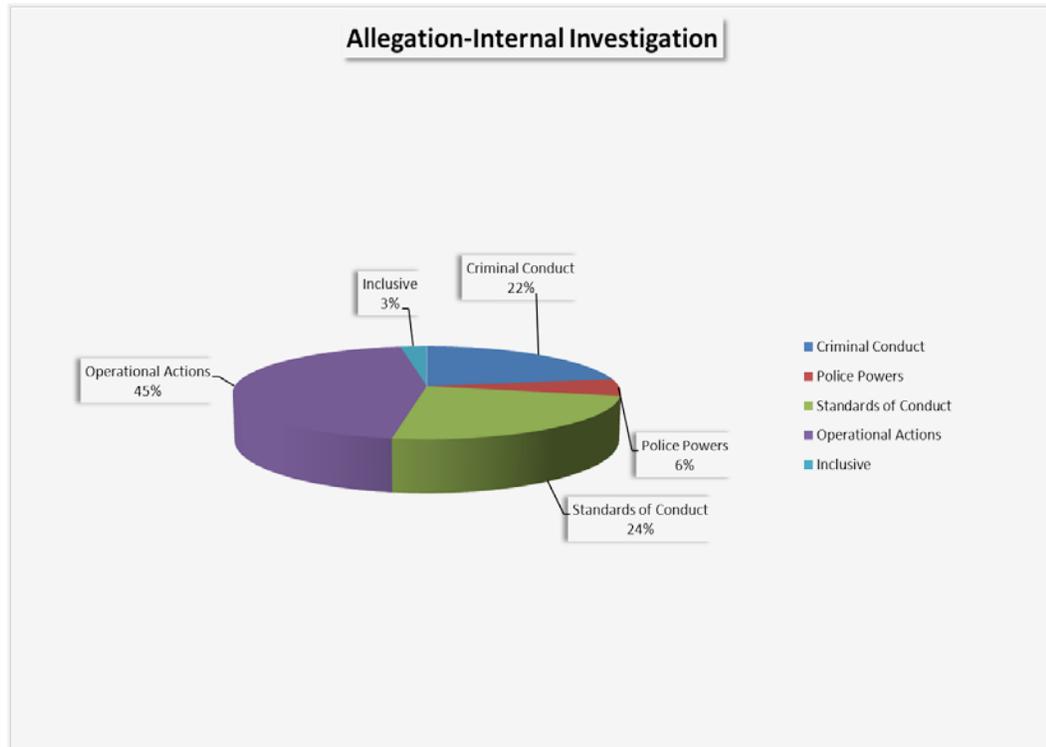
Internal Investigations are investigations involving allegations of Department General Order violations, or criminal allegations, which generally originate from within the Department. During the year **2011**, there were **48** separate Internal Investigations, to include missed court investigations, and other internal investigations of a non-serious nature. The following is a detailed breakdown of those investigations to include information concerning the different allegations, dispositions, and action taken.

Allegation	2011
On Duty Felony	2
Off Duty Felony	7
On Duty Misdemeanor	12
Off Duty Misdemeanor	6
Use of Force (Firearm)	3
Search and Seizure	4
Untruthfulness	3
Misuse of MTC/Computer	1
Actions/On Duty	14
Actions/Off Duty	7
Insubordination	2
Leave Without Pay	2
Failure to Make a Report	3
Incomplete/Inaccurate Report	5
Failure to Investigate	11
Incomplete Investigation	2
Release of Confidential Information	2
Tactical Operations	2
Equipment/Loss or Damage Of Property	2
Failure to Notify Supervisor	2
Procedures	15
Pursuits	9
Failure to Report to Duty	1
Inclusive	3
Total*	120

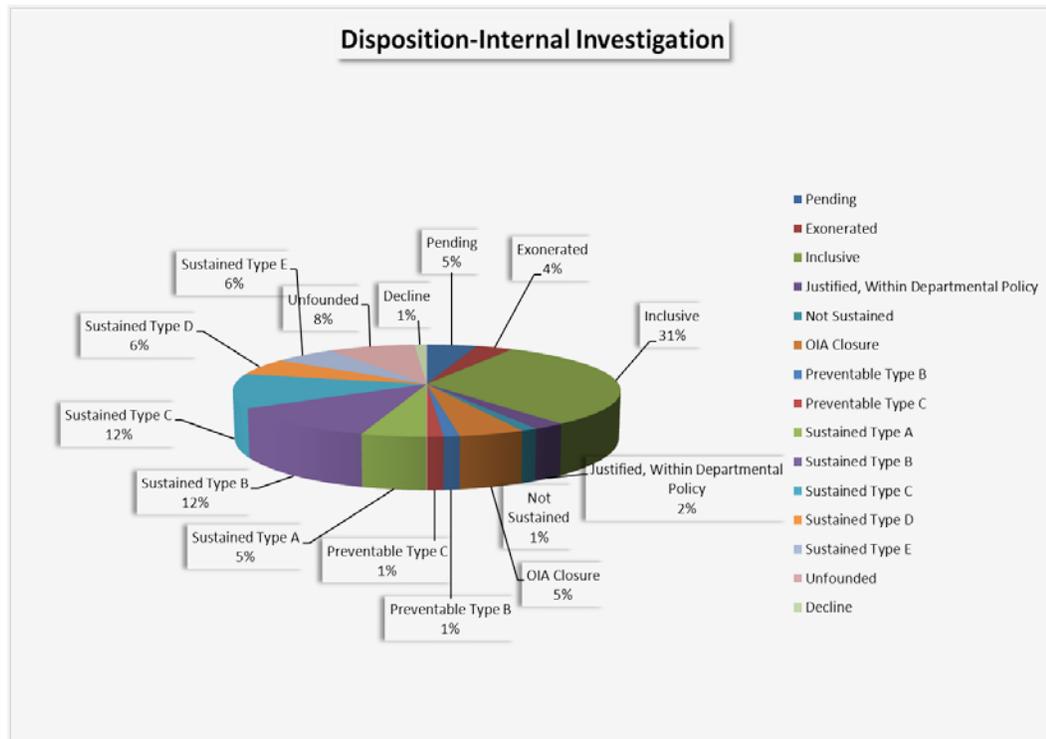
*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

Internal Investigations (cont.)

Allegation Category	2011
Criminal Conduct	27
Police Powers	7
Standards of Conduct	29
Operational Actions	54
Inclusive	3
Total*	120



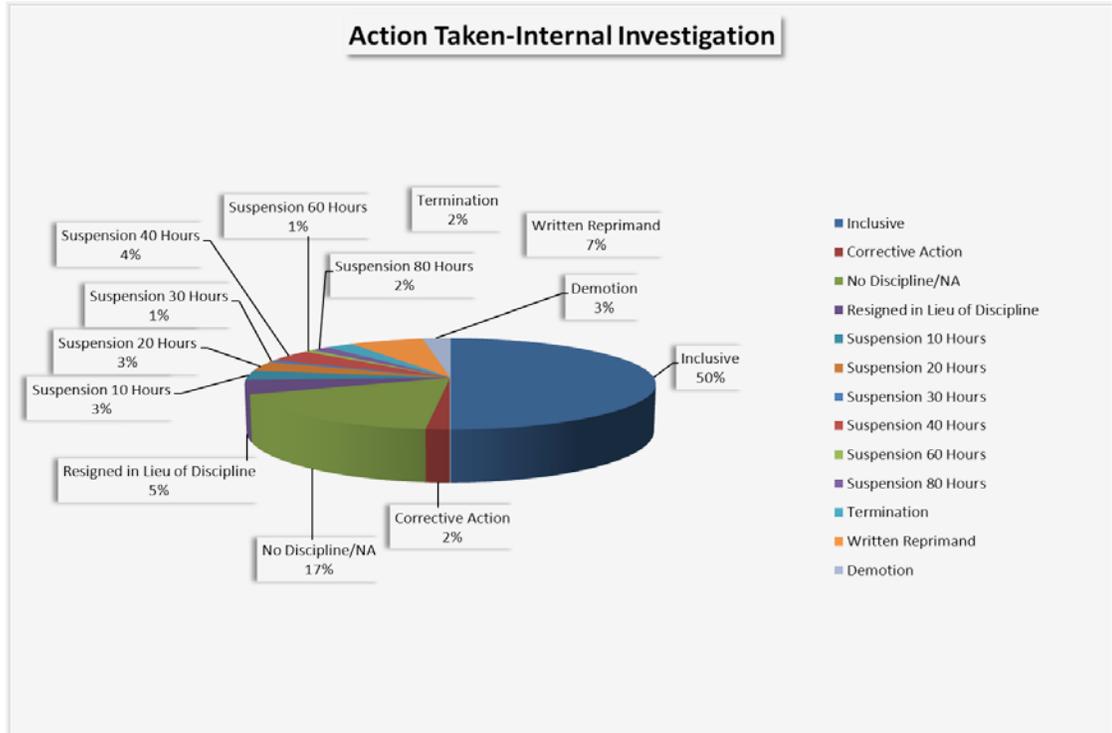
Disposition	2011
Justified, Within Departmental Policy	2
Preventable Type B	1
Preventable Type C	1
Sustained Type A	4
Sustained Type B	10
Sustained Type C	10
Sustained Type D	5
Sustained Type E	5
Not Sustained	1
Exonerated	3
Unfounded	7
OIA Closure	4
Decline	1
Inclusive	26
Pending	4
Total*	84



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

Internal Investigations (cont.)

Action Taken	2011
Corrective Action	2
No Discipline/NA	21
Resigned in Lieu of Discipline	6
Suspension 10 Hours	4
Suspension 20 Hours	4
Suspension 30 Hours	1
Suspension 40 Hours	5
Suspension 60 Hours	1
Suspension 80 Hours	2
Written Reprimand	8
Demotion	3
Termination	3
Inclusive	60
Total*	120



*It must also be noted that the number of allegations, dispositions, and action taken may be different than the number of actual investigations. This is due to investigations that list multiple officers, as well as investigations that list multiple allegations.

Mediation

Mediation is an informal process designed to resolve disputes through negotiation and constructive communications with the assistance of a trained neutral party, or mediator. This process is a voluntary process agreed upon by both the complainant and the member of the Tucson Police Department. At the conclusion of the mediation, the mediation will be categorized as Agreement, Non-agreement, or Unsuccessful. An 'Unsuccessful' disposition occurs when either of the parties fails to attend or fails to abide by the behavioral expectations of the mediation session. If considered 'Unsuccessful' due to the complainant, the member is considered to have fulfilled their obligation and the complaint will not be accepted. If considered 'Unsuccessful' due to the member, or if either party declines to participate in mediation, the complaint is returned to the Office of Internal Affairs for processing as any other External Investigation. During the year **2011**, the Office of Internal Affairs documented **0** Mediations the final dispositions of which were Agreements.

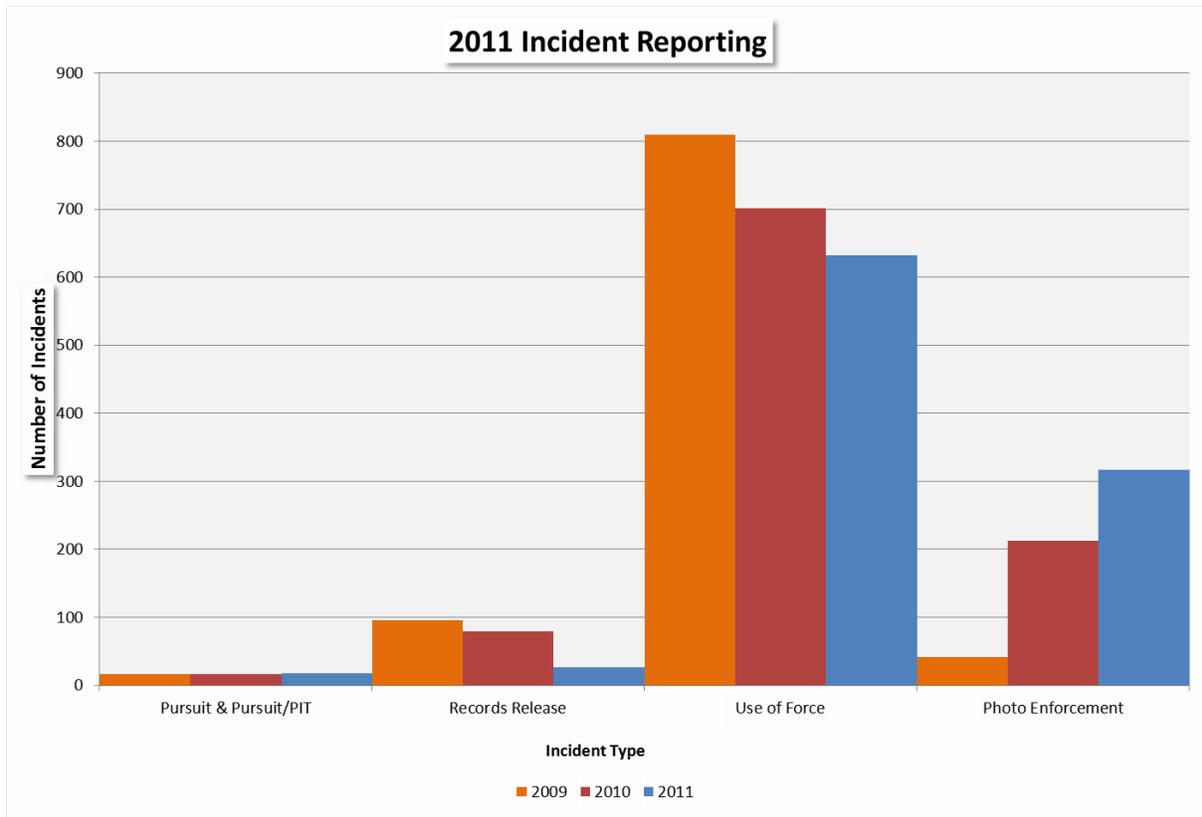
Incident Reporting

In addition to investigations, the Office of Internal Affairs is also responsible for reviewing and compiling information regarding Use of Force Reports, Traffic Photo Enforcement, Pursuit Reports, Pursuit/PIT Reports, and Public Records Requests that are completed by OIA. The following is a summary of the listed Incident Reports.

Incident Reporting	2011	2010	2009
Pursuit/PIT ¹	18	17	16
Public Records Requests	27	79	95
Use of Force Incidents	632	702	809
Photo Enforcement ²	317	212	42

¹In March 2007 the Pursuit Report and the newly created PIT Report were combined into the Pursuit/PIT Report.

²In 2009 due to the implementation of photo enforcement programs, the Office of Internal Affairs began tracking traffic violations captured on camera involving department members.



Ten Most Commonly Sustained and Preventable Violations-2011*

Violation	Total	% of Total
General Orders 1330.24 Prohibited Use of Property	69	24.3
General Orders 1330.2 Obedience to General Orders, Procedures and Policies Required	56	19.7
General Orders 1330.25 On Duty Standards	16	5.6
General Orders 1330.3 Required Knowledge	12	4.2
General Orders 1330.7 General Standards of Expected Conduct	11	3.9
General Orders 2162.01 Prisoner Handling Procedures/ Searches	11	3.9
General Orders 1330.10 Criminal Conduct Prohibited	9	3.2
General Orders 2452 Reporting Requirements	8	2.8
General Orders 1330.08 Expected Conduct Towards the Public	5	1.8
General Orders 2112.03 Transporting Prisoners	5	1.8

*Statistics were generated from all investigations/investigative categories from 2011.

