

Please use one of the operating system and Internet browser combinations below to access the full functionality available in PaymentNet 4.

SYSTEM	REQUIREMENTS
<input type="checkbox"/> Processor	Pentium [®] or Celeron [®] 500 MHz (minimum)
<input type="checkbox"/> Operating system	Microsoft Windows [®] XP (SP2) Windows 7
<input type="checkbox"/> Internet browser	PaymentNet is supported for use with: <ul style="list-style-type: none"> • Microsoft[®] Internet Explorer[®] 9 • Microsoft[®] Internet Explorer[®] 8 • Mozilla Firefox[®] 21

J.P. Morgan encourages users to use a supported browser for the best site experience. If users access PaymentNet with an unsupported browser, some functionality may not work or display as designed.

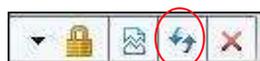
Please use this checklist to validate your hardware and software.

SYSTEM	REQUIREMENTS
<input type="checkbox"/> Processor	Pentium [®] or Celeron [®] 500 MHz (minimum)
<input type="checkbox"/> Internet browser requirements	Configure your browser to accommodate the following: <ul style="list-style-type: none"> • Enable Javascript • Allow cookies • Turn off pop-up blocking in your browser and within any other security software on your computer • Verify your selected browser supports AES 128-bit encryption security • Keep your 'Trusted Root Authorities' up-to-date. MSIE users can get more information here: http://www.microsoft.com/downloads/details.aspx?FamilyID=f814ec0e-ee7e-435e-99f8-20b44d4531b0 • Support EV SSL (Extended Validation SSL) certificates • Adjust Cache (Temporary Internet Files) settings to automatically check for updated versions of stored pages. For MSIE instructions, see: http://www.microsoft.com/windows/ie/ie6/using/howto/customizing/clearcache.msp#EAF
<input type="checkbox"/> Additional software	<ul style="list-style-type: none"> • Adobe[®] Acrobat[®] Reader[®] 4.0 or higher (available for free at http://.adobe.com/reader) • Any file decompression software (for example, WinZip)

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| <input type="checkbox"/> | Memory | 512 Mb RAM (minimum), 1 GB RAM (recommended) |
| <input type="checkbox"/> | Storage capacity | 300 Mb available free space after installation of operating system and browser (minimum), 500 Mb (recommended) |
| <input type="checkbox"/> | Communications | <ul style="list-style-type: none"> • Direct Internet connection • PaymentNet 4 works best over broadband connections. We do not recommend dial-up connections for performance reasons. |
| <input type="checkbox"/> | Monitor/Resolution | SVGA 1024 x 768 resolution, 256-color (minimum) |
| <input type="checkbox"/> | SPAM blocking | <p>Please check with your company's technical support department to ensure that the following e-mail addresses and/or domains are not blocked:</p> <p>E-mail addresses include:</p> <ul style="list-style-type: none"> • no.replies@paymentnet.jpmorgan.com • jpmorgan.access@jpmchase.com <p>Domains include:</p> <ul style="list-style-type: none"> • paymentnet.jpmorgan.com • jpmchase.com • chase.com • jpmorgan.com <p>Please note: This list may change. We will notify you of any updates as they occur.</p> |

J.P. Morgan recommends adding the above domains to your whitelist. IP addresses are too dynamic in nature and are easily impacted with infrastructure changes and upgrades while the maintenance to support is not sustainable. The dynamic nature of the IP addresses is for security purposes.

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| <input type="checkbox"/> | Compatibility view | Depending on a user's browser configurations, PaymentNet 4 may require a user to adjust the compatibility settings within Internet Explorer. Specifically, this may occur on Internet Explorer 9.0. The compatibility button is shown in the address bar to the far right. |
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To enable compatibility view, click on the compatibility view button to change the button from an outline  to a solid color . The web site will then be in compatibility view. If the computer is part of a network such as a school, government agency or a business, the organization's system administrator might have turned on the compatibility view for all web sites using a group policy. If a web site does not display correctly, the user can turn off the compatibility view by

clicking the button.
