

Broadway - Fwd: Re: Re: FW: Last night's Broadway widening open house

From: Jennifer Burdick
To: Broadway
Date: 7/10/2014 8:21 PM
Subject: Fwd: Re: Re: FW: Last night's Broadway widening open house

>>> On 7/10/2014 at 7:03 PM, Jennifer Burdick wrote:

Ms. Harris,
I appreciate your view of this, especially in light of the concerns you have with the forms.

I haven't received comments by email from anyone else, or phone calls.

I anticipate, however, that there may be comments from attendees that were submitted on forms or comment cards at the event. Those are still being compiled into a draft report. I will soon see it, though, as we are trying to get it to the Task Force for their meeting next Thursday evening. I will be more able to respond to your requests for another meeting or mechanism then.

Best Regards,
~Jenn

>>> On 7/10/2014 at 4:33 PM, Sarah Harris <sarahtharris@gmail.com> wrote:

Hi Jennifer,

Thank you for your response. I copied OIP because I saw Rebecca at the meeting, and I assumed she was working and part of the event. I appreciate your clarification.

I'd like to know if other attendees had similar problems with the feedback forms. If so, it seems like the meeting should be repeated, or there should be another mechanism to gather the needed feedback.

Best regards,
Sarah Harris
Feldman's Neighborhood

On Tue, Jul 8, 2014 at 4:31 PM, Jennifer Burdick <Jennifer.Burdick@tucsonaz.gov> wrote:

Ms. Harris,

My sincerest apologies that you were kept waiting on a response! I thought I had responded directly to you, but see only my exchange with Mary, below. I understand your dismay at not hearing back, and wish that I had not been the cause.

As the project is part of the Department of Transportation workflow, I want to point out that the

Office of Integrated Planning has been supportive of our efforts, but not in a lead role. My colleagues in that office are not assigned to this project and have offered assistance from time to time when asked for it. As in this instance, the OIP staff's role with the public Open House was very limited (and very much appreciated!), and I would hope that my lack of response would not color your impressions of the incredible work they do.

Regarding your email, I have included your email and feedback about the meeting and survey in the project Public Input Report, which will be part of the Task Force's materials for their meeting next week (July 17). I value the constructive ideas that you shared, as well as the issues you had with the comment form. Thank you for taking the time to share them with us.

Again, my apologies to you for this lagging response.

Respectfully,

~Jenn

Jennifer Toothaker Burdick, Project Manager
Broadway: Euclid to Country Club Roadway Improvement Project
City of Tucson Department of Transportation
Direct: [\(520\) 837-6648](tel:5208376648) Cell: [\(520\) 390-7094](tel:5203907094)
Web: <www.tucsonaz.gov/broadway>

>>> On 6/20/2014 at 11:57 AM, Jennifer Burdick wrote:

Hi, Mary -

Thank you for forwarding this and I will make sure it ends up in the PIR. I value your quick response to her!

~Jenn

>>> On 6/14/2014 at 7:23 AM, Mary Durham-Pflibsen <marypflib@hotmail.com> wrote:

Hello, Jenn and OIP,

Please see my response to Sarah Harris' email. I meant to "reply all" but my response went only to Sarah.

Thanks, and have a good weekend.

Mary

From: marypflib@hotmail.com

To: sarahtharris@gmail.com

Subject: RE: Last night's Broadway widening open house

Date: Sat, 14 Jun 2014 08:15:14 -0600

Dear Sarah,

Thank you for attending the Broadway Project open house, and for sending your thoughtful feedback. We'll keep this in mind for future public meetings.

Also, if you feel that the questionnaire you submitted doesn't thoroughly reflect your input, please send your additional thoughts and comments to the Citizen's Task Force and project team. Any input received (including this correspondence) will be added to the Broadway Project's public input report and shared with the Citizen's Task Force.

Thanks again for your interest in the Broadway Project. Please let me know if you have additional comments or concerns.

Mary

Mary Durham-Pflibsen

----- Forwarded message -----

From: **Sarah Harris** <sarahharris@gmail.com>

Date: Fri, Jun 13, 2014 at 2:19 PM

Subject: Last night's Broadway widening open house

To: marvpflib@hotmail.com, Jennifer Burdick <Jennifer.Burdick@tucsonaz.gov>, integrated-planning@tucsonaz.gov

Dear Jen, Mary & OIP,

I attended last night's open house with the hope of providing citizen feedback on the proposed designs for widening Broadway. The displays were great, with tons of helpful information--I learned a lot. But, as you may have heard from other attendees, the multi-page feedback survey fell short.

First, the survey document didn't clearly correlate to the 4- and 6-lane illustrations on the tables. Despite asking questions of Kevin Saavedra, I couldn't understand how the drawings mapped to the options on the page. I was not able to indicate my preference(s) on that page.

Also, on the page that asked us to prioritize the design criteria, a comprehensive list of criteria wasn't provided--only about half were.

Overall, my feeling is the compiled survey results won't be an accurate representation of respondents' preferences.

Also, the crowd of people and noise made it difficult to focus on the task. As a person who hadn't been exposed to the materials prior to the meeting, I had a lot of reading and catching up to do in order to provide a considered response. Maybe future feedback sessions could be scheduled for a longer time, such all day Saturday, or the materials could be displayed for review/feedback over the course of several days, or there could be an online feedback mechanism that allows participants to review at their leisure (or a combination of these.)

Thank you for your effort and so much hard work to date on this controversial project that is so important to Tucson.

Sincerely,
Sarah Harris
Feldman's Neighborhood
1217 N. 1st Avenue