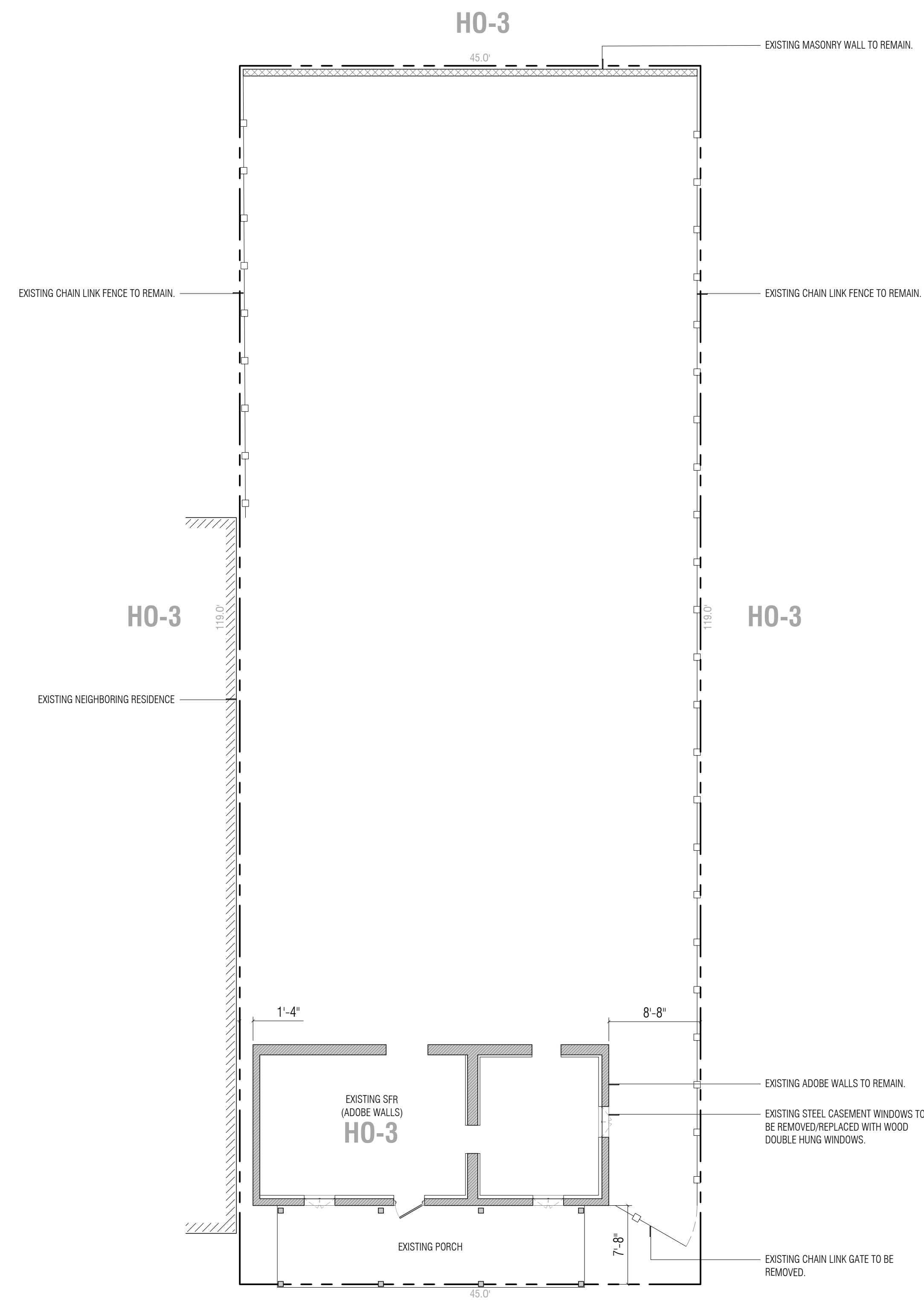


W 18TH ST
H0-3

SQUARE FOOTAGE CALCULATIONS:

CONDITIONED SPACE:	2122 SF
EXIST PORCH:	240 SF
NEW PORCH:	152 SF
TOTAL:	2514 SF

2 new site plan
1/8"=1'

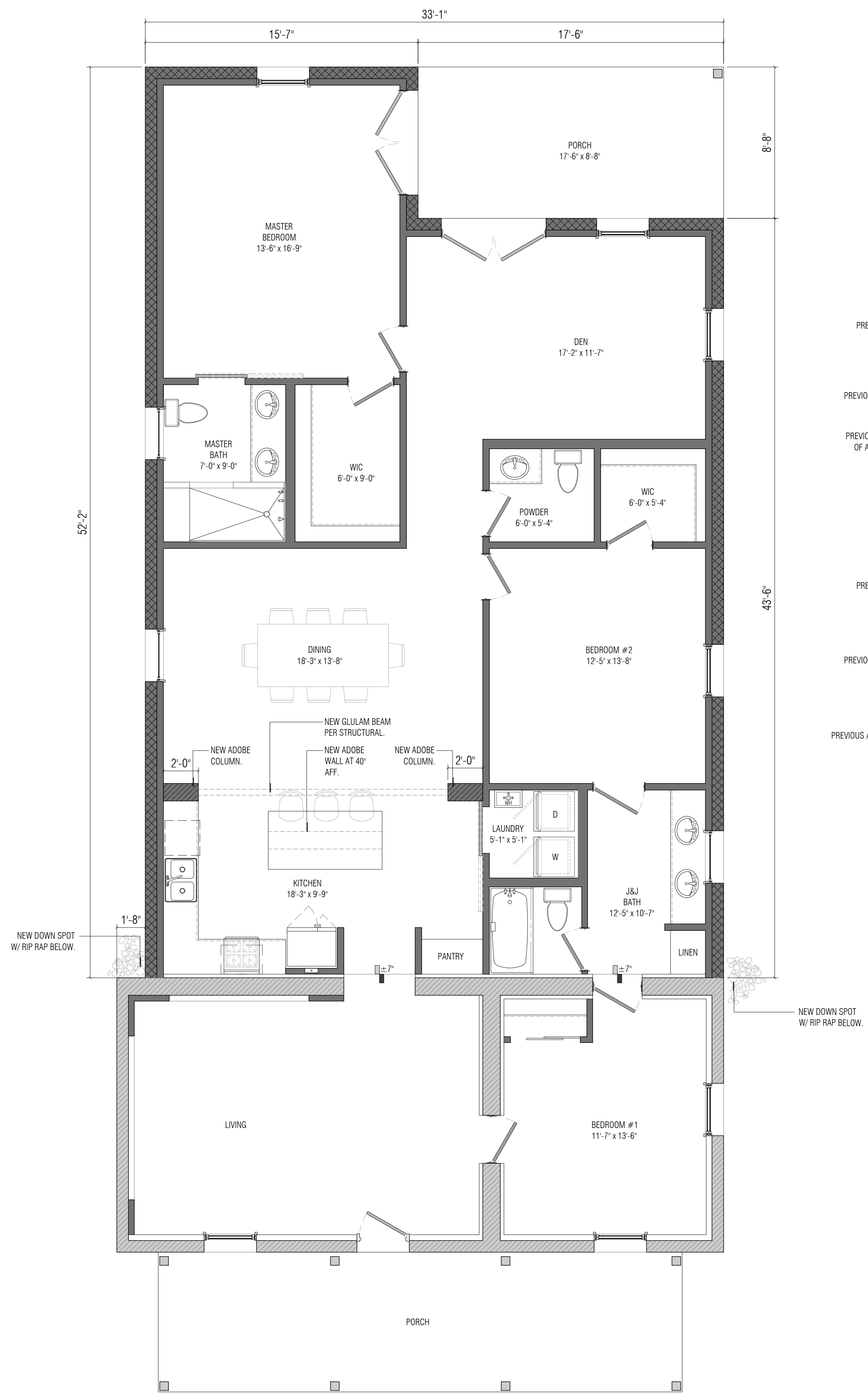


W 18TH ST
H0-3

1 existing site plan
1/8"=1'

EXISTING / NEW SITE PLAN MARCH 16 2022
414 W 18TH ST TUCSON, AZ 85701
PARCEL NUMBER: 117-14-3630
DRAWN BY: JOSE GONZALEZ 1123 N QUEEN AVE TUCSON, AZ 85705

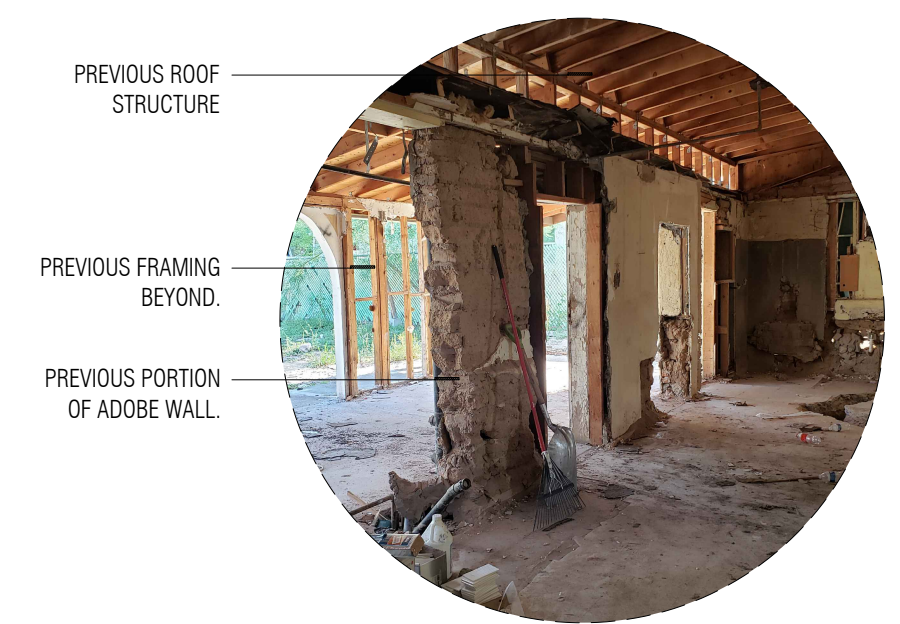
18 ST
renovation



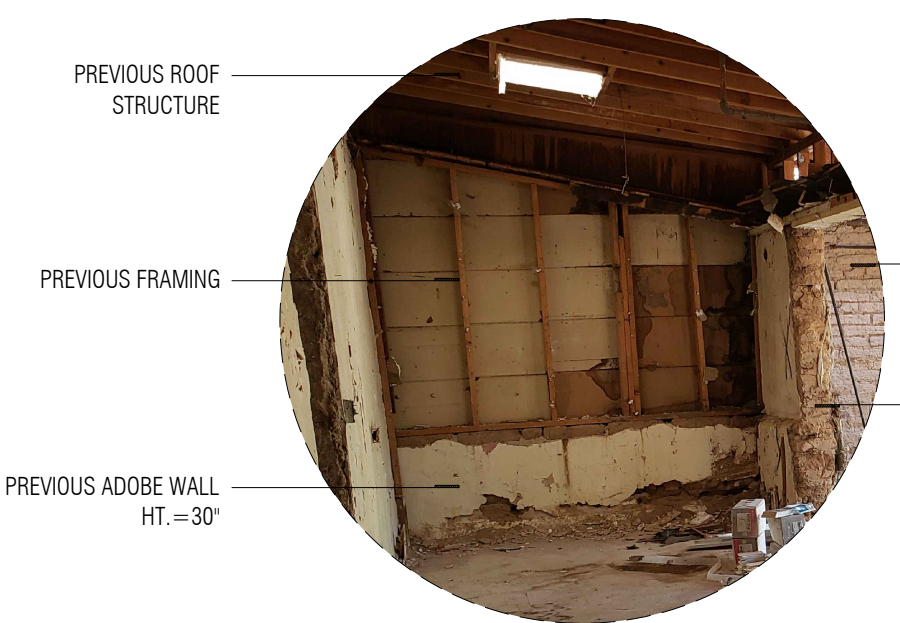
SQUARE FOOTAGE CALCULATIONS:

CONDITIONED SPACE:	2122 SF
EXIST PORCH:	240 SF
NEW PORCH:	152 SF
TOTAL:	2514 SF

2 new floor plan 1/4"=1'
0 2 4 8

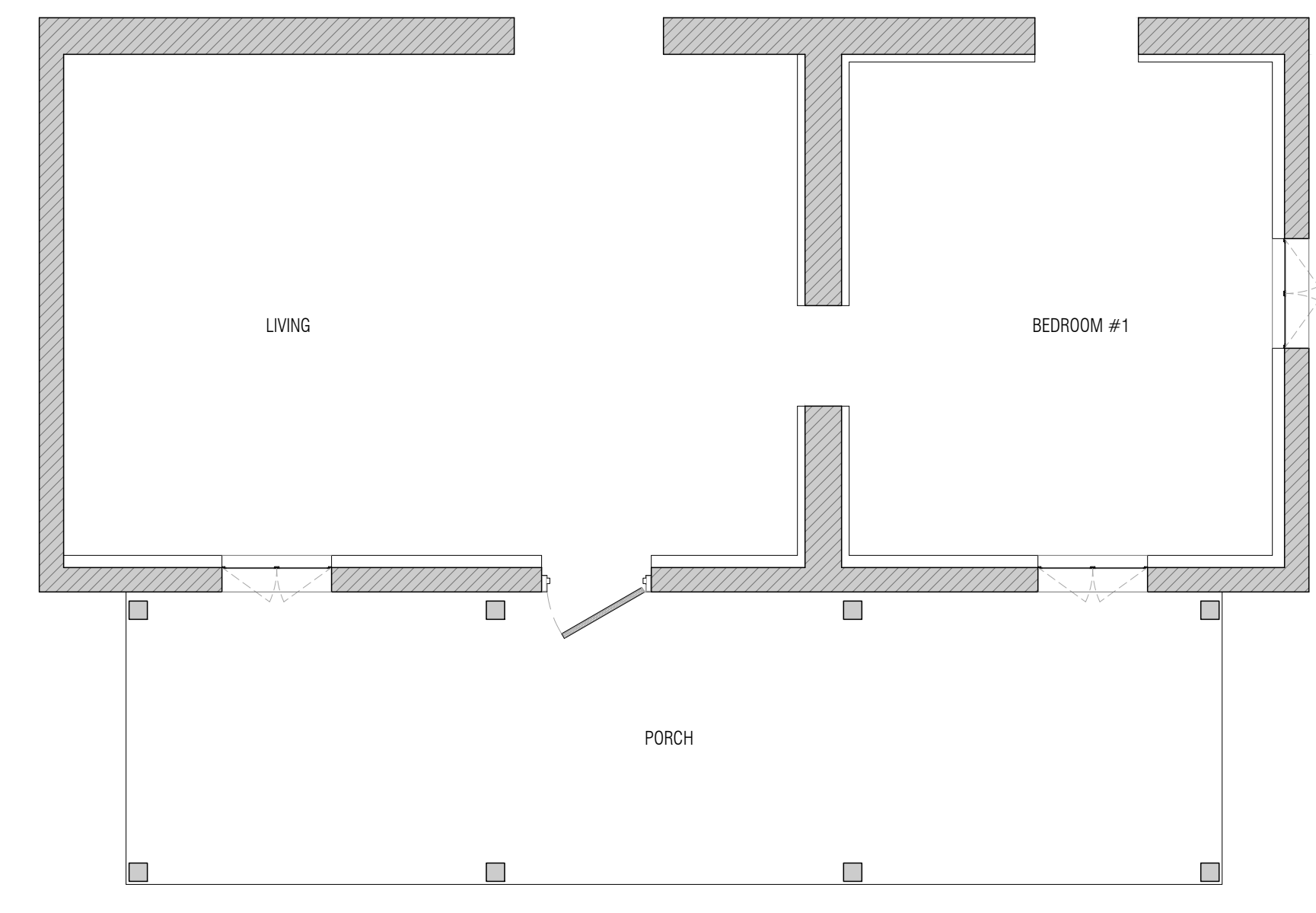


V002: VIEW LOOKING EAST

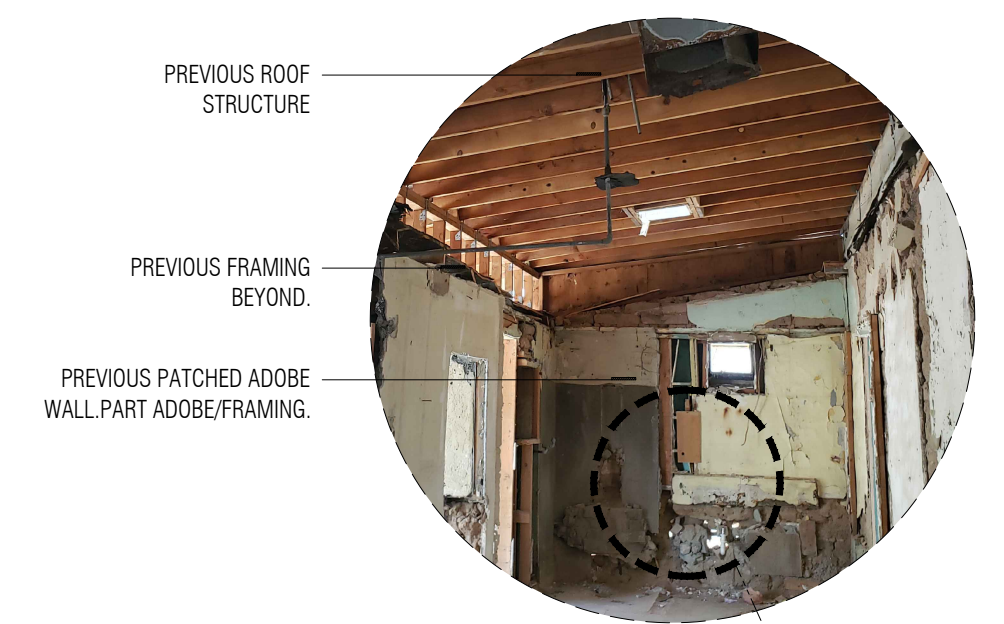


V001: VIEW LOOKING WEST

NEIGHBOR'S WALL (ADOBE) ±1'-9" AWAY FROM PREVIOUS WALL.
 PREVIOUS PORTION OF ADOBE WALL.
 EXIST ADOBE WALL (HEIGHT = 30") HAS BEEN REMOVED. FRAMING ABOVE 30" WALL HAS ALSO BEEN REMOVED. REFER TO PHOTO V001.



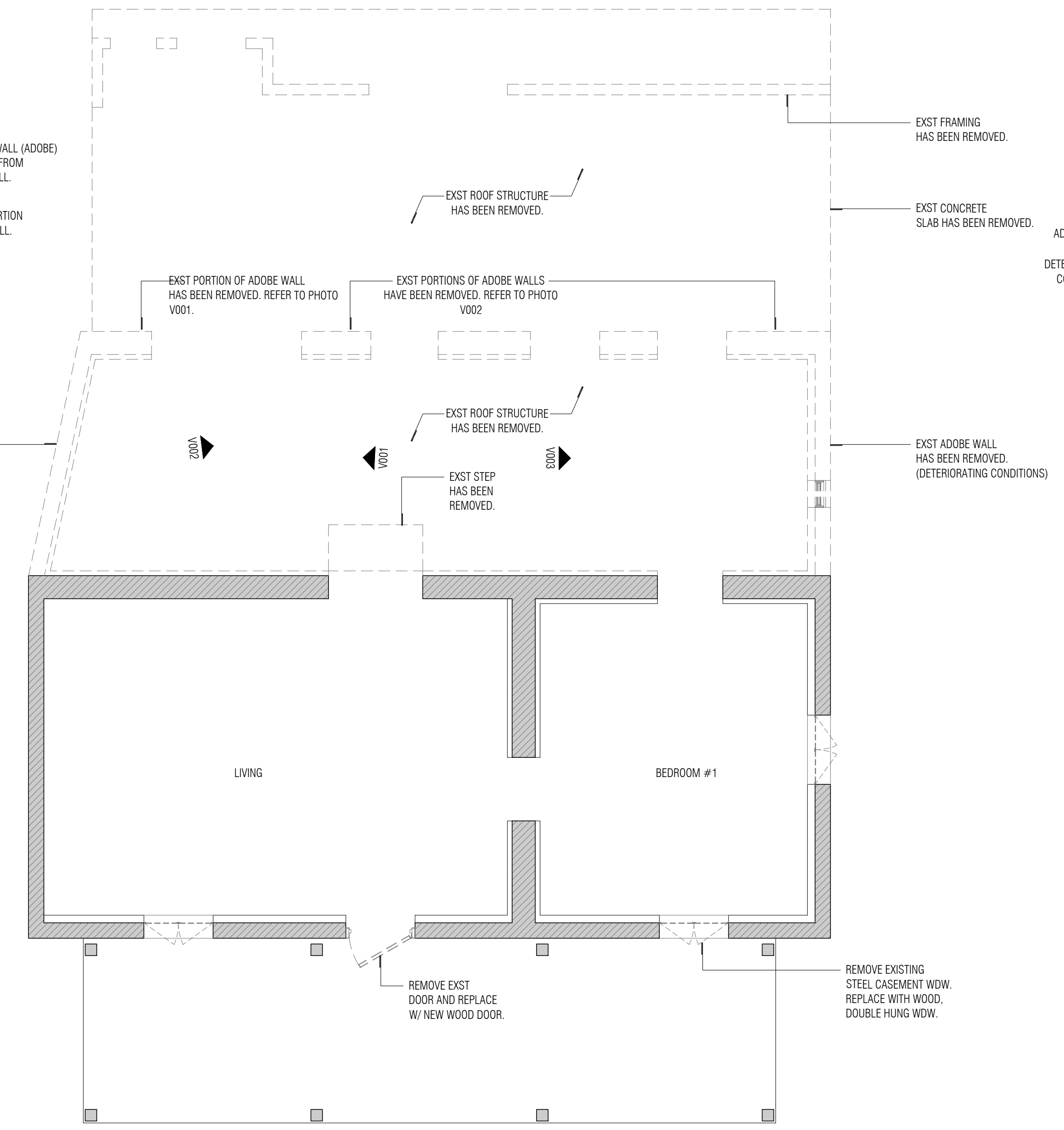
2 exst floor plan 1/4"=1'
0 2 4 8



V003: VIEW LOOKING EAST



V004: ZOOM IN AT EAST WALL



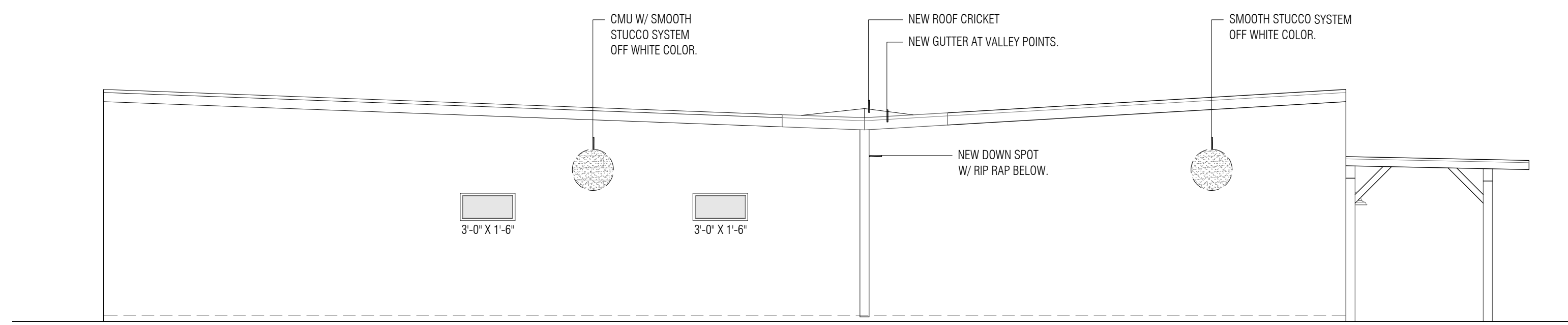
1 demo plan 1/4"=1'
0 2 4 8

DEMO / EXISTING / NEW FLOOR PLAN MARCH 16 2022

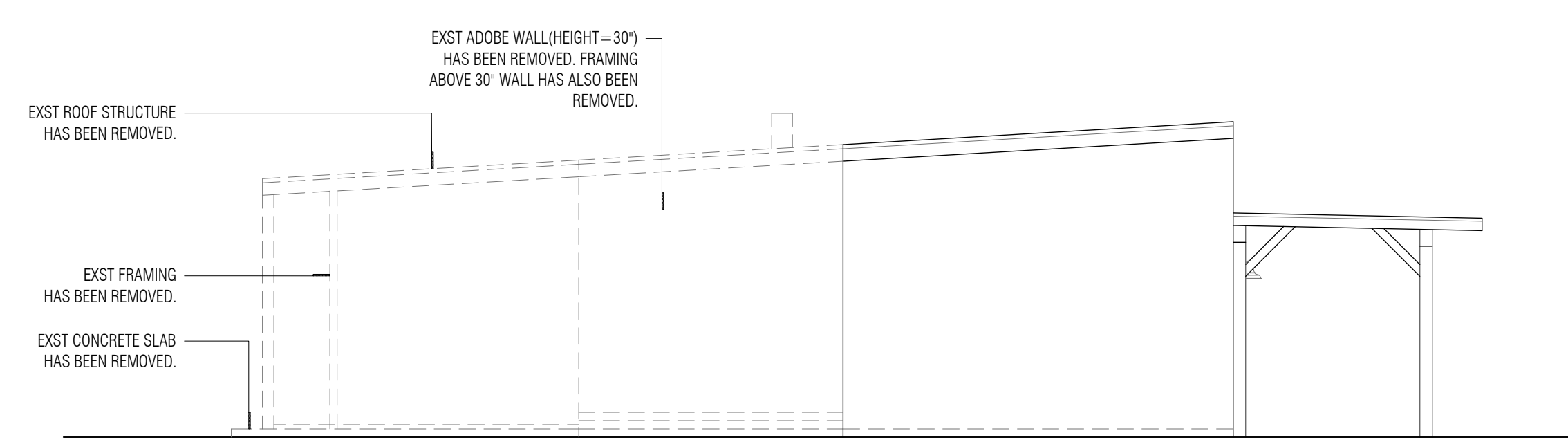
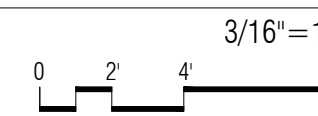
414 W 18TH ST TUCSON, AZ 85701
 PARCEL NUMBER: 117-14-3630

DRAWN BY: JOSE GONZALEZ 1123 N QUEEN AVE TUCSON, AZ 85705

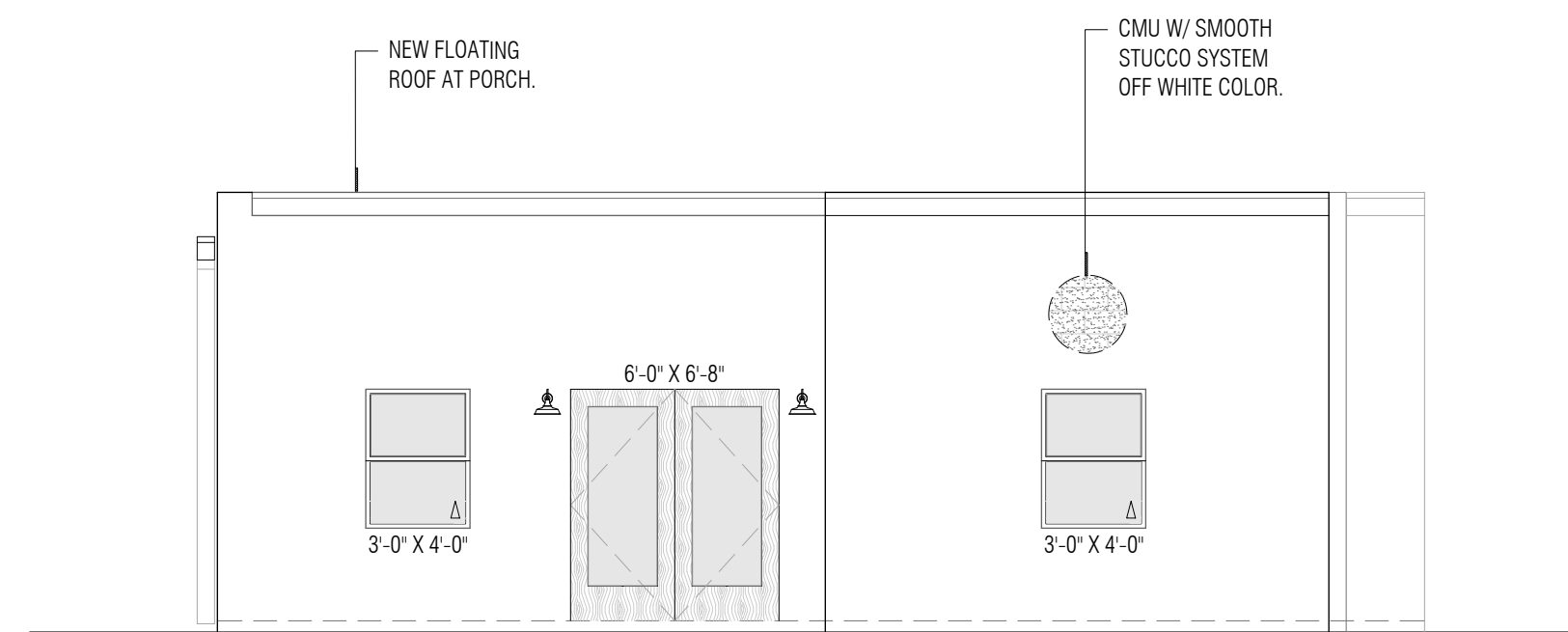
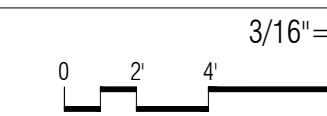
18 ST
renovation



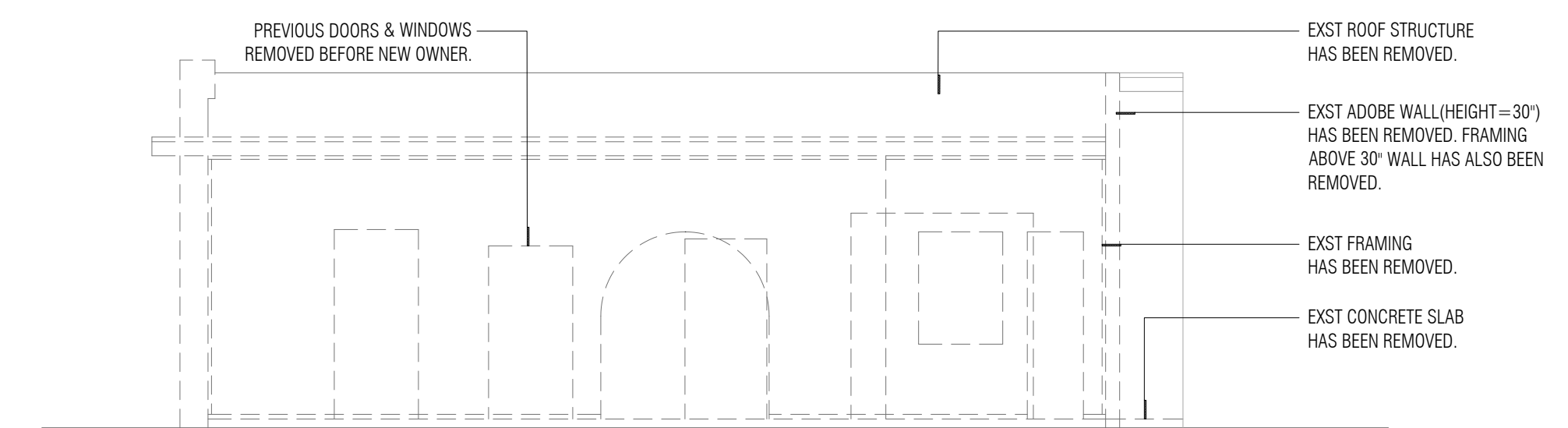
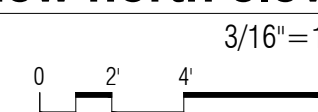
8 new west elev



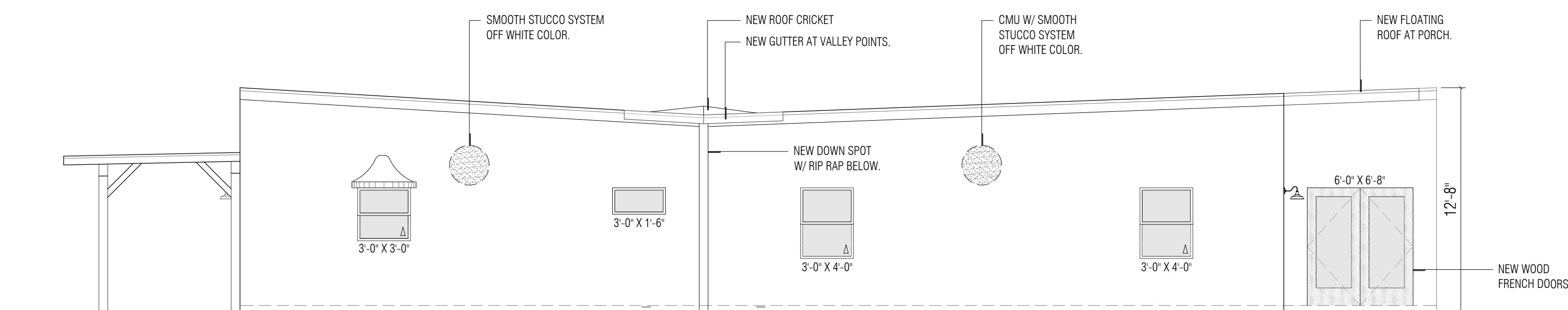
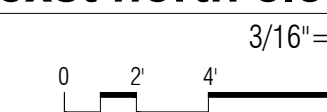
4 exst west elev



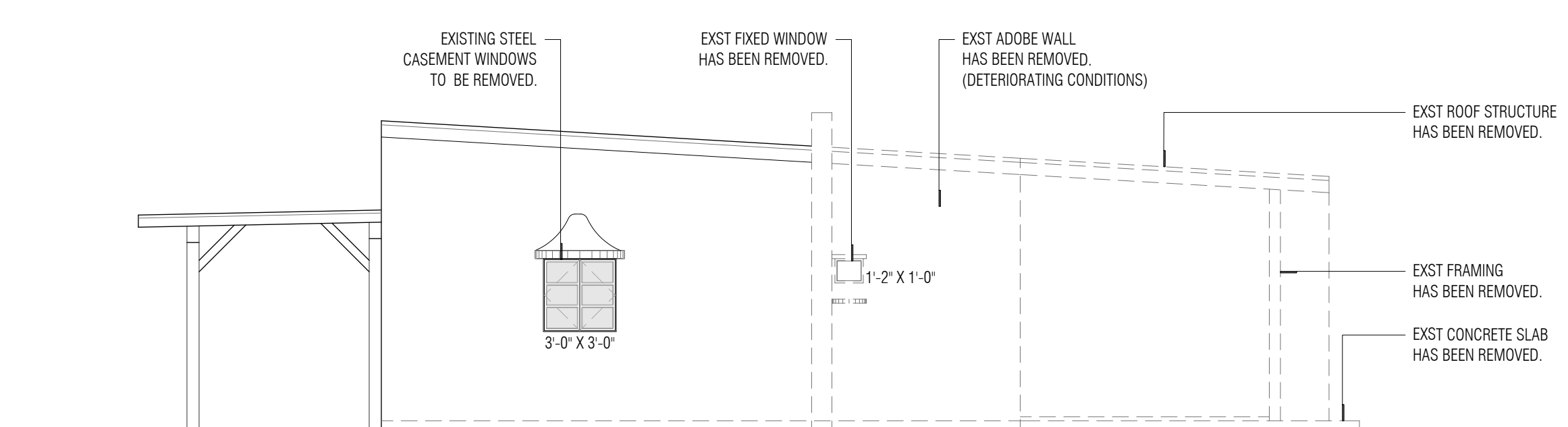
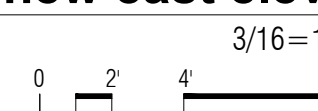
7 new north elev



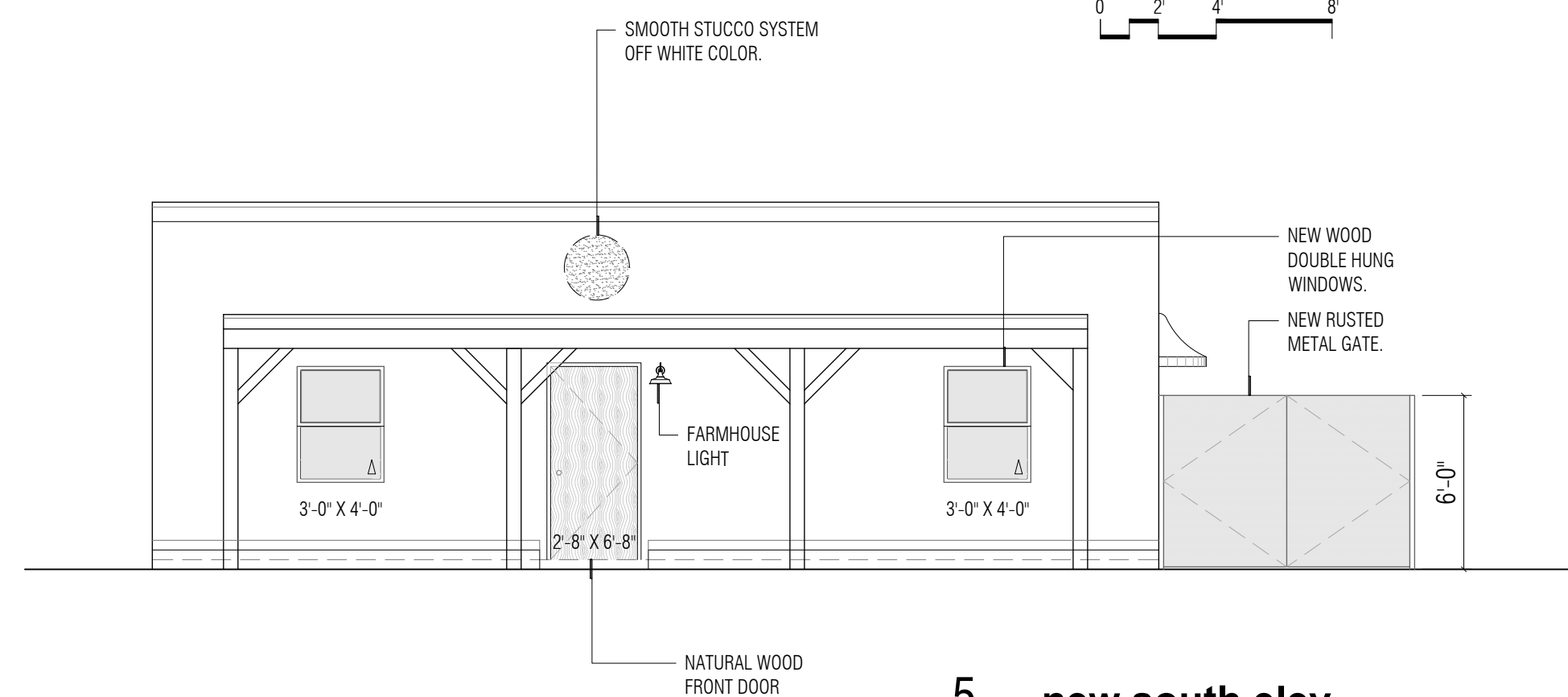
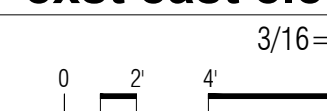
3 exst north elev



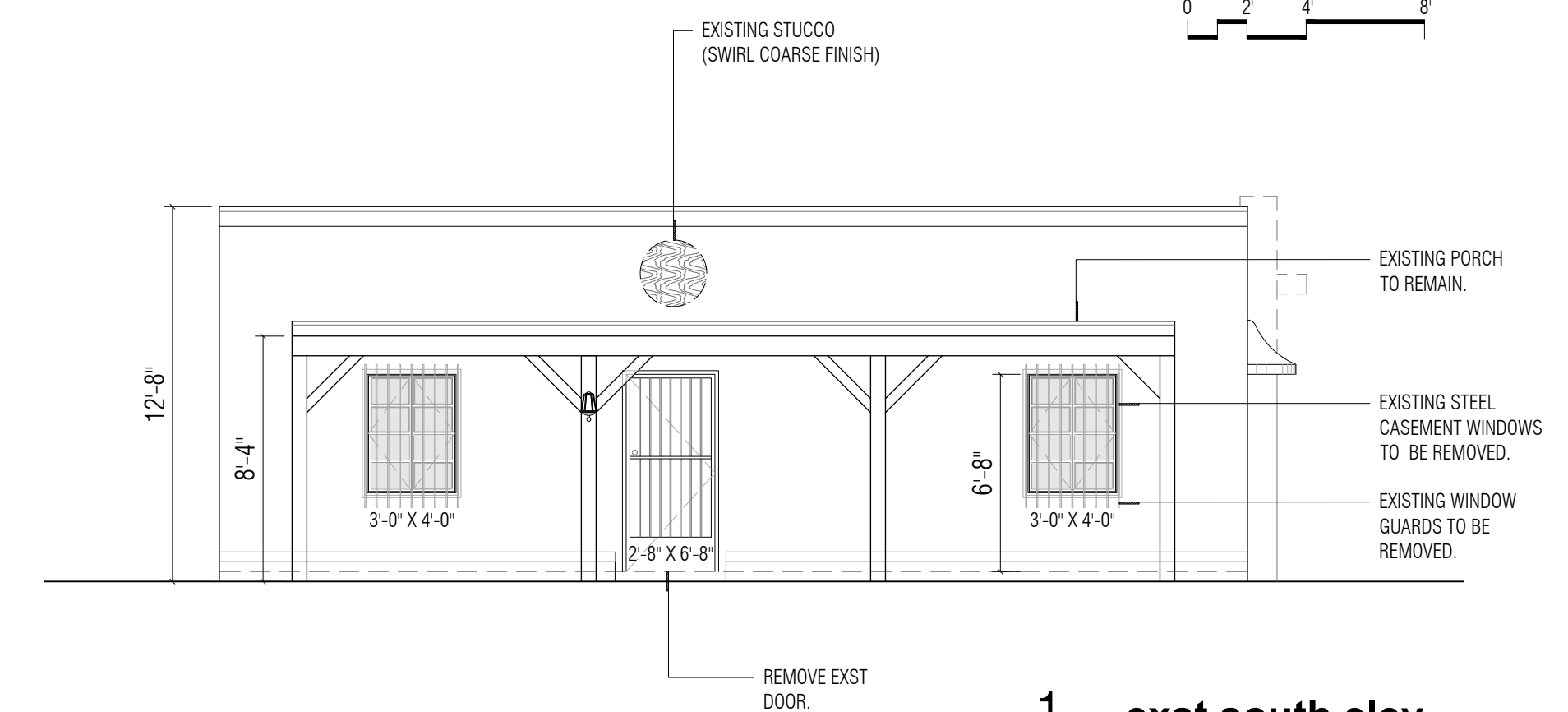
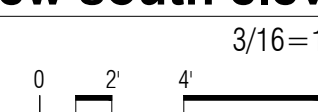
6 new east elev



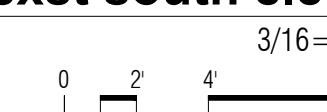
2 exst east elev



5 new south elev



1 exst south elev





EXTERIOR LIGHTS



SMOOTH STUCCO
OFF WHITE COLOR
WOOD WINDOW FRAMES
WOOD FRONT DOOR



RUSTIC METAL GATE



WOOD FRENCH DOORS

RUSTIC METAL FENCE





The Home Depot Special Order Quote

Customer Agreement #: H0414-302599

Printed Date: 3/15/2022

Customer: HECTOR GOMEZ

Address: 2830 N SWAN RD STE 120
TUCSON, AZ 85712

Phone 1: 520-808-6128

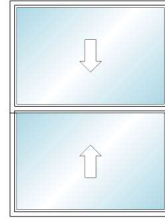
Phone 2:

Email: HECTOR@GOCASTUDIO.COM

All prices are subject to change. Customer is responsible for verifying product selections. The Home Depot will not accept returns for the below products.



Catalog Version 114



Frame Width = 35 1/4"
Frame Height = 47 1/4"
Sash Split = Even Divide

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
100-1	35.25-in x 47.25-in JELD-WEN Wood W-5500 Double Hung					

Begin Line 100 Description

---- Line 100-1 ----

Wood W-5500,
Double Hung,
,
35.25 x 47.25
ProductTileBackendName = JWWoodWindows
Assembly = Full Unit,
Exterior Trim Type = No Exterior Trim,
Exterior Trim Options = No,
Regional Compliance = US National-
WDMA/ASTM,
Impact Unit? = Not Impact,
Upper Sash Options = Standard Double Hung
Vent Division = Even Divide,
Order By = Rough Opening Size,
Rough Opening Width = Custom Size,
Custom Rough Opening Width = 36,
Rough Opening Height = Custom Size,
Custom Rough Opening Height = 48
Species = Auralast Pine,
Interior Finish Type = Natural,
Finish - Interior = Natural,
Finish - Exterior = Natural Pine,
Sash to Match Exterior Finish = Yes,

Finish - Sash (Exterior) = Natural Pine
Jamb Width = 4 9/16"
Rating = PG 35,
Sill Nosing = No Sill Nosing,
Prep for Stool = No
Hardware Finish - Interior = Antique Brass,
Number of Locks = 2,
Storm Screen/Combo = No Combo,
Screen Options = No Screen
Energy Efficiency = Energy Star,
Energy Star Zone = Energy Star - South-Central,
STC / OITC Rating = Standard,
Glazing = Insulated,
Glass Color = SunResist with HeatSave,
Glass Type = Annealed,
Neat Glass = No,
Glass Thickness = Standard Default Thickness,
Protective Film = Protective Film,
Spacer Color = Black Spacer,
Glass Options = Argon,
Glazing Stop Style = Traditional

Grid Type = No Grids
Certification = None,
Bottom Rail Option = Standard,
Radius Top Rail = None,
Jambliner = Tan Jambliner,
Concealed Jambliner = Yes,
Sash Limiter = No Sash Limiter
U-Factor = 0.25,
Solar Heat Gain Coefficient = 0.2,
Visible Light Transmittance = 0.46,
Condensation Resistance = 49,
CPD# = JEL-N-885-01792-00004,
Energy Star Qualified = Northern; North-Central;
South-Central; Southern
Room Location = Not Specified,
Is This a Remake = No,
Specific Information = Not Specified
Manufacturer = JELD-WEN, Rantoul(IL),
Contact Number = 1-800-246-9131 Option 2,
Catalog Version Date = 01/17/2022,
Catalog Version = 22.1.1.2
None

End Line 100 Description



Catalog Version 15



Call Width = 6-0, Call Height = 6-8,
Frame Width = 74, Frame Height =
81.625

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
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200-1	Double Entry Door 74 x 81.625 Knotty Alder Full Lite					
-------	--	--	--	--	--	--

Begin Line 200 Description

---- Line 200-1 ----

Designers Choice Krosswood Double Entry Door Pre-Hung 74 x 81.625
Call Width = 6-0, Call Height = 6-8, Frame Width = 74, Frame Height = 81.625
Is there an adequate overhang? = Yes
Configuration Option = Configure Manually
Unit Type = Pre-Hung, Door Handing = Left
Inswing Active
Slab Type = Knotty Alder, Glass Insert = Yes, Slab Panel = Full Lite, Door Thickness = 1-3/4", Veneer Thickness = 1/8"

Insert Type = Non-Decorative, Insert Style = Low-E, Grid Style = N/A, Glass Strength = Tempered
Model Number = KW-403
Machining = Double Bore, Bore Backset = 2-3/8", Prefinishing Options = None
Frame Type = Knotty Alder, Jamb Width = 4 9/16", Kerfed For Drywall = No
Hinge Type = Residential Ball Bearing , Hinge Color = US10B Oil Rubbed Bronze, Number of Hinges Per Door = Three, Sill Type = 4-9/16" Bronze Adjustable, 2 " Sill Extender = No, Sweep = Bronze U Drip, Weatherstripping = Bronze Qlon
Astragal Color = Knotty Alder with Flushbolts

Handle Type = No Handle, Deadbolt = Yes
Interior Casing = None, Exterior Brickmold / Trim = None
Room Location =
Is this a Remake? = No
SKU = 136929, Vendor Number = 60082677, Vendor Name = Krosswood Doors, Customer Service = 520-514-2046, Plant Location = 1440 S Euclid Ave, Tucson, AZ 85713, Catalog Version Date = 6/28/2021

End Line 200 Description



Catalog Version 15



Call Width = 2-8, Call Height = 6-8,
Frame Width = 33.5, Frame Height =
81.625

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
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300-1	Entry Door 33.5 x 81.625 Knotty Alder Two Panel					
-------	---	--	--	--	--	--

Begin Line 300 Description

---- Line 300-1 ----

Designers Choice Krosswood Entry Door Pre-Hung 33.5 x 81.625
Call Width = 2-8, Call Height = 6-8, Frame Width = 33.5, Frame Height = 81.625
Is there an adequate overhang? = Yes
Configuration Option = Configure Manually
Unit Type = Pre-Hung, Door Handing = Left
Inswing
Slab Type = Knotty Alder, 20 Min Fire Rated = No, Dutch Door = No , Glass Insert = No, Slab Panel = Two Panel, Door Thickness = 1-3/4", Veneer Thickness = 1/8"

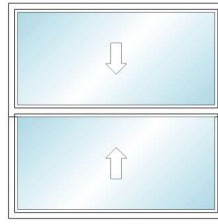
Insert Type = N/A, Insert Style = N/A, Grid Style = N/A
Model Number = KW-300
Machining = Double Bore, Bore Backset = 2-3/8", Prefinishing Options = None, Speak Easy with Glass and Black Grill = No, 1-3/8" Round Black Clavos = None
Frame Type = Knotty Alder, Jamb Width = 4 9/16", Kerfed For Drywall = No
Hinge Type = Residential Ball Bearing , Hinge Color = US10B Oil Rubbed Bronze, Number of Hinges Per Door = Three, Sill Type = 4-9/16" Bronze Adjustable, 2 " Sill Extender = No, Sweep = Bronze U Drip, Weatherstripping = Bronze Qlon

Handle Type = No Handle, Deadbolt = Yes
Interior Casing = None, Exterior Brickmold / Trim = None
Room Location =
Is this a Remake? = No
SKU = 136929, Vendor Number = 60082677, Vendor Name = Krosswood Doors, Customer Service = 520-514-2046, Plant Location = 1440 S Euclid Ave, Tucson, AZ 85713, Catalog Version Date = 6/28/2021

End Line 300 Description



Catalog Version 114



Frame Width = 35 1/2"
 Frame Height = 35 1/2"
 Sash Split = Even Divide

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
400-1	35.5-in x 35.5-in JELD-WEN Wood W-5500 Double Hung					

Begin Line 400 Description

---- Line 400-1 ----

Wood W-5500,
 Double Hung,
 ,
 35.5 x 35.5
 ProductTileBackendName = JWWoodWindows
 Assembly = Full Unit,
 Exterior Trim Type = No Exterior Trim,
 Exterior Trim Options = No,
 Regional Compliance = US National-
 WDMA/ASTM,
 Impact Unit? = Not Impact,
 Upper Sash Options = Standard Double Hung
 Vent Division = Even Divide,
 Order By = Frame Size,
 Frame Width = Custom Size,
 Custom Frame Width = 35.5,
 Frame Height = Custom Size,
 Custom Frame Height = 35.5
 Species = Auralast Pine,
 Interior Finish Type = Natural,
 Finish - Interior = Natural,
 Finish - Exterior = Natural Pine,
 Sash to Match Exterior Finish = Yes,

Finish - Sash (Exterior) = Natural Pine
 Jamb Width = 4 9/16"
 Rating = PG 35,
 Sill Nosing = No Sill Nosing,
 Prep for Stool = No
 Hardware Finish - Interior = Antique Brass,
 Number of Locks = 2,
 Storm Screen/Combo = No Combo,
 Screen Options = No Screen
 Energy Efficiency = Energy Star,
 Energy Star Zone = Energy Star - South-Central,
 STC / OITC Rating = Standard,
 Glazing = Insulated,
 Glass Color = SunResist with HeatSave,
 Glass Type = Annealed,
 Neat Glass = No,
 Glass Thickness = Standard Default Thickness,
 Protective Film = Protective Film,
 Spacer Color = Black Spacer,
 Glass Options = Argon,
 Glazing Stop Style = Traditional

Grid Type = No Grids
 Certification = None,
 Bottom Rail Option = Standard,
 Radius Top Rail = None,
 Jambliner = Tan Jambliner,
 Concealed Jambliner = Yes,
 Sash Limiter = No Sash Limiter
 U-Factor = 0.25,
 Solar Heat Gain Coefficient = 0.2,
 Visible Light Transmittance = 0.46,
 Condensation Resistance = 49,
 CPD# = JEL-N-885-01792-00004,
 Energy Star Qualified = Northern; North-Central;
 South-Central; Southern
 Room Location = Not Specified,
 Is This a Remake = No,
 Specific Information = Not Specified
 Manufacturer = JELD-WEN, Rantoul(IL),
 Contact Number = 1-800-246-9131 Option 2,
 Catalog Version Date = 01/17/2022,
 Catalog Version = 22.1.1.2
 None

End Line 400 Description



Catalog Version 114



Frame Width = 35 1/4"
 Frame Height = 17
 1/4"

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
500-1	35.25-in x 17.25-in JELD-WEN Wood W-5500 Fixed Rectangle					

Begin Line 500 Description

---- Line 500-1 ----

Wood W-5500,

Jamb Width = 4 9/16",

Glass Options = Argon

Direct Set,
,
35.25 x 17.25
ProductTileBackendName = JWWoodWindows
Assembly = Full Unit,
Exterior Trim Type = No Exterior Trim,
Exterior Trim Options = No,
Regional Compliance = US National-WDMA/ASTM
Order By = Rough Opening Size,
Rough Opening Width = Custom Size,
Custom Rough Opening Width = 36,
Rough Opening Height = Custom Size,
Custom Rough Opening Height = 18
Species = Auralast Pine,
Interior Finish Type = Natural,
Finish - Interior = Natural,
Finish - Exterior = Natural Pine

Jamb Thickness = 4/4 JE,
Extension Jamb Shipped Loose = Extension Jamb
Factory Applied
Rating = PG 35,
Sill Nosing = No Sill Nosing,
Prep for Stool = No,
Kerf Jamb = No Kerf
Energy Efficiency = Energy Star,
Energy Star Zone = Energy Star - South-Central,
STC / OITC Rating = Standard,
Glazing = Insulated,
Glass Color = SunResist with HeatSave,
Glass Type = Annealed,
Neat Glass = No,
Glass Thickness = Standard Default Thickness,
Protective Film = Protective Film,
Spacer Color = Black Spacer,

Grid Type = No Grids
Certification = None
U-Factor = 0.21,
Solar Heat Gain Coefficient = 0.23,
Visible Light Transmittance = 0.55,
Condensation Resistance = 50,
CPD# = JEL-N-713-06825-00004,
Energy Star Qualified = Northern; North-Central;
South-Central; Southern
Room Location = Not Specified,
Is This a Remake = No,
Specific Information = Not Specified
Manufacturer = JELD-WEN, Rantoul(IL),
Contact Number = 1-800-246-9131 Option 2,
Catalog Version Date = 01/17/2022,
Catalog Version = 22.1.1.2
None

End Line 500 Description



Window & Patio Door Limited Warranty

OUR WARRANTY TO YOU...

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for all JELD-WEN window and patio door Products (except United Collection products) manufactured on or after **June 1, 2019** for use in the United States and Canada. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance instructions, installation instructions, and previous warranties, refer to www.jeld-wen.com or www.jeld-wen.ca.

WHAT THIS WARRANTY COVERS

Except as set forth in the Special Coverages section below, we warrant that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of manufacture as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor² (where deemed necessary by us) to repair or replace any component is provided as specified below.

	Wood & Metal Clad Wood	Composite	Vinyl & Metal Clad Vinyl	Aluminum
Basic Product Coverage Owner-Occupied Single-Family Residence	20 years	10 years; glass is covered for 20 years	as long as you own and occupy your residence	10 years
Basic Product Coverage Commercial (Other than Owner-Occupied Single-Family Residence)	20 years	10 years	10 years	2 years
Skilled Labor² Coverage	2 years	2 years	2 years	1 year
Transferability - the maximum length of any coverage when you sell your residence or it becomes occupied by other than the original owner	10 years	10 years	10 years	Non-transferable

Special Coverages (Applies to both Owner-Occupied and Commercial)

The following Special Coverages apply to special product features and options; not all options are available on all products or in all regions.

Glass Options	Coverage	Notes
Triple-Glazed Glass Units	20 years	Includes the glass panes and the insulating seal.
ImpactGard® Glass Units	10 years	
Special Glazings	5 years	Includes laminated glass units other than ImpactGard, and glass options not listed in our product literature, e.g., leaded or decorative glass.
Blinds/Shades Between the Glass	10 years	Includes the seal, external control mechanism, and operation of the shade/blind.
Stress Cracks	1 year	Applies to sealed glass units installed in windows and patio doors. Laminated glass and special glazings are excluded. Coverage includes replacement glass and skilled labor ² necessary to replace the glass. Stress cracks occur when, in the first year after manufacture, the glass develops a crack without sign of impact.
Accidental Glass Breakage	Same as the Basic Product Coverage above (Owner-Occupied or Commercial)	Applies to Products ordered with double-strength or thicker glass. Not covered: damage attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling. Special glazings and ImpactGard glass are not covered by this glass breakage warranty.

Continued on next page

Special Coverages (continued)

Finish Options	Coverage	Notes
Finish on Metal Clad Exteriors	AAMA 2605: 30 years AAMA 2603/2604: 10 years Anodized: 5 years	Coverage is for peeling, checking, cracking, or exhibiting excessive chalk, fade or color change ³ . Clad products installed within one mile of a salt-water source (for example, an ocean or salt lake) or other corrosive environment require additional and specific maintenance requirements. Refer to our full care and maintenance instructions.
Factory Interior Finish on Wood Products	1 year	Coverage is for peeling, checking, or cracking. Should the factory interior finish be proven defective within this time period, we will at our option, replace or refinish the component or product, or offer a refinish credit up to \$50 per opening for windows or \$100 per opening for patio doors. This coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.
Colored and Laminated Surfaces on Vinyl and Composite Products	10 years	Coverage is for peeling, blistering, or flaking, and excessive color change ³ . This coverage does not extend to discoloration, polish, surface damage, or alteration caused by the use of natural or chemical solvents or an environmental factor causing such damage.
Other Special Coverages	Coverage	Notes
AuraLast® Protection for Wood Products	Owner-Occupied Single-Family Residence: as long as you own and occupy your residence	Coverage is for wood decay and/or termite damage in pine wood components. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.
	Commercial: 20 years	
Custom Fiberglass Door Slabs	As long as you own and occupy your residence	
Factory Prefinish on Custom Fiberglass Doors	10 years	Should the factory prefinish be proven defective, we will at our option refinish the door or pay up to \$350.00 per opening to the current owner.
Electric Operators	1 year	Coverage includes replacement parts and skilled labor necessary to replace the operator for one year.
Retractable Roll Screens	5 years	

HOW TO GET ASSISTANCE

If you have a problem with your JELD-WEN Product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

	In the United States:	In Eastern Canada:	In Western Canada:	In Ontario Canada:
Mail:	JELD-WEN Customer Care Attn: Warranty Claims P.O. Box 1329 Klamath Falls, OR 97601	JELD-WEN Service Dept 90, rue Industrielle Saint-Apollinaire, Quebec, Canada GOS 2E0	JELD-WEN Service Dept 550 Munroe Avenue Winnipeg, Manitoba, Canada R2K 4H3	JELD-WEN Service Dept 90 Stone Ridge Road Vaughan, Ontario Canada L4H 3G9
Phone:	888-JWHelpU 888-594-3578	800-463-1930	888-945-5627 204-668-8230	800-440-2714 905-265-5700
Fax:	800-436-5954	888-998-1599	204-663-1072	905-265-5704
E-mail:	jeldwenwarranty@jeld-wen.com		wpgservice@jeld-wen.com	
Web:	www.jeld-wen.com/contact-us		www.jeld-wen.ca/contact-us	

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

What We Will Do...

Upon receiving your notification, we will send out an acknowledgement within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.

Continued on next page

HOW TO GET ASSISTANCE (CONTINUED)

If your claim is approved, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product or its nearest equivalent current product. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer.

Product Purchase Date: _____
Order Number: _____

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to twelve (12) months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

WHAT THIS WARRANTY DOES NOT COVER

JELD-WEN is not liable for damage, product failure or poor product performance due to:

- Normal wear and tear, including normal wear and tear of weatherstrip; natural weathering of surfaces. Variance in color or texture of natural wood parts, and natural tarnishing of copper cladding are not considered defects.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Exposure to chemicals (e.g. brick wash) or a harsh environment (e.g. salt spray or airborne pollutants) unless otherwise stated above.
- Misuse, abuse or failure to properly finish and provide maintenance.
- Alteration or modification of the Product (e.g. customer applied tints or films, paint finishes, security systems).
- Any cause beyond the reasonable control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Failure to provide an adequate overhang for fiberglass doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at www.jeld-wen.com/resources; for specific information pertaining to your structure, consult your contractor or other building professional.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Hardware or inserts that are not provided by us, such as locksets, door handles, strikes, etc.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).

- Wood decay in wood components other than of pine species and any components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.

JELD-WEN is also not liable for:

- Glass breakage (except as specifically covered above).
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Slight expansion or contraction of product components due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity, consult the Homeowner's Manual on how to work with this natural movement.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Hairline cracks in factory-applied finishes; surface cracks that do not compromise the underlying material are not a defect.
- Damage or distortion to other property, including but not limited to, vinyl siding, building components or landscaping caused in whole or in part by reflection of light or heat from JELD-WEN windows or doors.
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Repairs on product not accessible by road; travel costs related to repairs on product located more than 125 miles/200 kilometers from an authorized dealer; providing, assembling, or dismantling scaffolding, lifts, or other specialized equipment.
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

Continued on next page

Important Legal Information -- Please read this carefully. It affects your rights.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Any ensuing arbitration will be venued in Charlotte, North Carolina. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. This warranty shall be interpreted in accordance with the laws of North Carolina (excluding North Carolina's conflict of laws principles). If any provision of this warranty is deemed illegal or unenforceable in a judicial proceeding, that provision shall be severed and excluded, and the remainder of this warranty shall continue in force. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

¹ "JELD-WEN Products" shall refer to window and patio door products (except United Collection products) manufactured in the United States and/or Canada and marketed under the JELD-WEN brand name for use in the United States and/or Canada. See our separate United Collection warranty, or our Export Warranty for applicable coverage on products used outside the United States and Canada.

² "Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related issues.

³ "Chalking" of the exterior finish is not a defect unless it exceeds a numerical rating of eight (8) when measured in accordance with the standard procedures specified in ASTM D4214. Fading or changing in color of the exterior finish is not a defect unless it exceeds five (5) E units, calculated in accordance with ASTM D2244, paragraph 6.2. Color change shall be measured on an exposed area of finish that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed area of finish. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies. As an option to replacement, we may choose to refinish the product.

Krosswood Doors

Limited Warranty

What is covered? The Krosswood Doors Limited Warranty covers manufacturing defects in materials or workmanship of doors, with the exceptions stated below.

How long coverage lasts. This limited warranty is **NOT TRANSFERABLE** and runs for five years from the date of initial purchase from Krosswood Doors by the initial wholesaler, distributor or other purchaser. If federal, state or provincial law limits or restricts this prohibition on transfer, then the warranty period is effective for five years from the date of initial purchase from Krosswood Doors by the initial wholesaler, distributor or other purchaser.

What is not covered?

The following shall not be considered defects in materials or workmanship under any circumstances and are not covered by this limited warranty:

- Damage resulting from attempts to repair doors by persons other than Krosswood Doors or its designated representative(s).
- Knot size, shape or placement or any natural variation in color or texture of the wood.
- Rustic alder surface checks which are less than 1/8" in width and 5" long.
- Variation in thickness, width, or length less than the industry standards.
- Knife, molder or shaper marks which do not impair the dimensional integrity of the door.
- Damage caused by or resulting from improper machining by the pre-hanger.
- Warping of any door, not exceeding 1/4" in plane of the door itself.
- Problems due to misuse or abuse of the door.
- Damage as a result of any cause beyond Krosswood Doors' control (e.g. fire, flood, earthquake, other acts of nature, or acts of third parties outside Krosswood Doors' control, including, without limitation, shipping companies).
- Problems related to improper finishing of all six sides. These sides include: front, back, top edge, bottom edge, left side and right side of the door.
- Variation or unsatisfactory results in sheen or texture resulting from the field application of paint, stain or lacquer or any other finishing material or damage caused by extreme temperature.
- Expansion or contraction of the door or other changes in form due to environmental conditions, including, without limitation, changes in moisture, temperature and humidity.
- Panel shrinkage or misalignment, including, without limitation, the appearance of unstained lines along the edge of a panel (may be caused by fluctuations or differences in temperature or humidity).
- Bowing or misalignment in the frame or jamb in which the door panel is hung, or problems related to water and/or air infiltration due to improper assembly or installation.

- Improper installation of hardware.
- Discoloration or rusting caused by decorative metal accent options (such as grilles, clavos, straps, etc.) or hardware or inserts (such as locksets, door handles, strikes, etc.).
- Installation of an interior door in an exterior application.
- Door must be finished on all six sides.
- Door installation before mudding and taping is dried and complete.
- Failure to install an exterior door under an adequate overhang or with adequate protection from the elements. Adequate overhang means a minimum overhang projecting a distance from the structure equal to one-half the distance between the bottom of the door and the bottom of the overhang at the point which is farthest from the door. South and southwest facing exterior doors void the warranty.
- Failure to report problems with installed glass before a door is machined or finished.
- Krosswood Doors is not responsible for any problems related to glass installed in a Krosswood Doors door by a distributor or other door shop or any Krosswood Doors door with problems resulting from improperly installed glass. These problems include, but are not limited to, glazing, waterproofing of glass and accompanying door cracks, blisters, moisture in the glass, or any injury caused by or related to glass in a Krosswood Doors door.
- Acceptable characteristics include variations in color, stain, wood grain, grain appearance, unlimited tight knots and unlimited worm holes. These variations in the product are completely normal and are not covered by this limited warranty.
- Krosswood Doors sells a specific low moisture door for the Arizona market and marks them accordingly. Any warranty claim from within the state of Arizona must include evidence that the subject door has this marking on the door. Failure to provide such evidence will invalidate this limited warranty for doors installed in Arizona (i.e. the door has been purchased outside Arizona without the necessary low-moisture rating).
- Modifying a Krosswood Door will void this limited warranty. Improper modifications include, but are not limited to, excessive trimming, removing panels, v-grooving damage (v-grooves in excess of 3/8" wide and 3/16" deep), and distressing damage. Allowable trimming on a Krosswood Doors door is 1/2" from the sides of the door and the top of the door and 1" from the bottom of the door.
- Failure to report to Krosswood Doors any visible defect or mistake in shipment more than 24 hours after receipt, or after the product is machined or installed.

Procedures you must follow to exercise this limited warranty. The integrity of a Krosswood Doors door is predicated upon the adherence to the following procedures. Failure to observe these procedures may result in or precipitate an adverse reaction of the product, and shall void any warranty or claim.

Handling

- All doors are packaged for forklift loading and unloading. They are palletized and banded together. Upon receipt, any shipping damage must be noted on the bill of lading and reported immediately to the delivering carrier and Krosswood Doors.
- Doors must be stored flat on a level surface in a dry, well ventilated building at least 4" above the ground and covered to avoid direct sunlight, as well as moisture, dirt and dust.
- Doors must be conditioned to average prevailing relative humidity and temperature of the locality before hanging.
- Do not walk on doors or drag doors across one another, particularly if they include raised molding.
- Doors must not be subject to extreme or rapid changes in heat or humidity, including, without limitation, sudden changes resulting from forced heat used to dry out a building.
- If doors are stored at a job site, all six sides must be sealed with an effective quality oil-based or mineral-based sealer in order to prevent unacceptable moisture absorption.

Installation

- When hanging doors, allow adequate clearance between the door and frame for normal swelling of the door or frame in damp weather. Clearances between the door edges and door frame must be a minimum of 1/16" on the hinge side and 1/8" clearance on the latch side and top rail. When cutting, use a sharp fine-tooth saw.
- Caution must be used to avoid impairing the strength of the door when fitting for locks or other hardware. Allow at least 1" of wood back of the mortise.
- Pilot holes must be drilled for all screws that act as hardware attachments.
- Use a minimum of three hinges on doors up to 7' tall and four hinges on doors over 7' tall. Hinges must be set in a straight line to prevent distortion of the door.
- Jamb and stops must be set square and plumb.
- Immediately after cutting and fitting (and before final hanging), seal all surfaces and ends of the door with an effective quality sealer.
- Do not install doors before 'mudding' and taping of sheet rock has been dried and completed.

Finishing

- For best performance, doors must be finished lying flat.
- Sand entire door with appropriate grit of sandpaper in the same direction as the grain.
- Finish must be applied immediately after fitting and hanging, but not during or after high moisture times.
- Remove dust before finishing.
- Follow manufacturer's directions closely for all finish products.

Krosswood Doors will not, under any circumstances, be liable for installation, refinishing or painting costs.

What Krosswood Doors will do. In the event of a warranty claim, Krosswood Doors sole and exclusive obligation under this limited warranty shall be to either: (a) repair the door, (b) ship a replacement door (FOB Krosswood Doors Salt Lake City warehouse) to the distributor or person making the warranty claim, or (c) refund the original purchase price paid by the purchaser to Krosswood Doors for the door.

How to get service. In order to be eligible for service under this limited warranty, you **MUST** notify Krosswood Doors [within two (2) business days] of the date you discovered or should have discovered a defect. Such notice should be sent with a brief written description of the defect via (a) fax to 800-856-4250 or (b) postage paid, certified mail, return receipt requested, to:

Krosswood Doors
2064 W. Alexander St., Suite E
Salt Lake City, UT 84119

Krosswood Doors will contact you within a reasonable time to inspect the defect. If no defect exists, then you shall pay Krosswood Doors for the inspection. If a defect exists, Krosswood Doors will contact you within a reasonable time after the inspection to give the results of the inspection.

How does state law apply? This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Other Provisions.

No distributor, dealer or representative of Krosswood Doors has the authority to change, modify or extend this limited warranty.

The original purchaser of each Krosswood Doors door acknowledges that he, she or it has read this limited warranty, understands it and is bound by its terms. Each distributor of Krosswood Doors agrees to provide this limited warranty to the original owner of the structure into which the door is to be installed.

Krosswood Doors shall not be liable for consequential, indirect or incidental damages, normal wear and tear, or for any amount in excess of the distributor's purchase price of the defective door. The door must also be finished/sealed on all six sides within two weeks of delivery, otherwise this limited warranty is null and void.

All visible defects or mistakes in shipment must be reported to Krosswood Doors within 24 hours of receipt and before the product is machined or installed, otherwise the delivery condition of the door shall be deemed correct and acceptable.