



Charles W. Ryan, III
Fire Chief

February 15, 2024

Dear Building/Business Owner or Property Manager:

The Tucson Fire Department will be requiring all businesses with current Knox Boxes to upgrade their lockbox to the latest eCore technology for the highest level of secure access and accountability. Upgrades shall be completed by December 31, 2026. This will not affect the key switches, padlocks or Knox Home Box.

The benefits of the eCore technology include:

1. Maximum security and control
2. Audit trail details all lock and relock events.
3. Significantly reduces the potential for unauthorized access.
4. Prevents forced entry costs caused by improperly maintained lock cores.

Current Supra or Kidde lockboxes will be required to be changed to Knox Boxes for fire department access. The upgrades shall be completed by December 31, 2026.

Authorized products can be ordered at <https://www.knoxbox.com/tucson-az-msa>

For additional information contact Tucson Fire Department Prevention at (520)791-4502 or contacts below.

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