

Neighborhood Resources

Frequently Asked Questions (FAQs)

If you see an answer that needs to be expanded or updated or have a question of your own to add, please let City staff know at neighborhood@tucsonaz.gov or call (520) 837-5013.

Neighborhood Services

Q: What is the difference between a Neighborhood Association and a Homeowners Association?

A: NA membership is completely voluntary. It includes property owners, renters, and businesses/organizations, and generally focuses on neighborhood advocacy and activities. HOA membership is generally mandatory, made up solely of property owners. HOAs focus primarily on regulating the neighborhood and maintaining common properties.

Q: How do I contact Neighborhood Resources to update my neighborhood association's contact information, send my neighborhood's annual newsletter, or ask questions?

A: You can reach Neighborhood Resources by email at neighborhood@tucsonaz.gov or by phone at 837-5013. For more information, visit the [Neighborhood Resources webpage](#).

Q: How do I order roll-offs for a neighborhood cleanup?

A: Registered neighborhood associations or groups of ten or more individuals with City of Tucson Environmental and General Services (EGS) accounts can request free roll-offs with the forms provided on the [EGS website](#).

Q: I live in an area of town that does not fall within the bounds of a registered neighborhood association. Can I start one?

A: Yes! Find information on forming an association on the [Neighborhood Resources Registration page](#).

Streets and Traffic

Q: How do I report potholes, debris in the roadway, burnt-out streetlights, broken road signs, and other street maintenance issues?

A: Call the City of Tucson Department of Transportation and Mobility, at 791-3154 or email a description of the problem to tdotconcerns@tucsonaz.gov

Crime

Q: Who do I contact to start a Neighborhood Watch group?

A: Each of the Tucson Police Department's Operations Divisions has a different Neighborhood Watch coordinator. Find contact information for your Neighborhood on the [Tucson Police Department website](#).

Q: Can I view recent police activity in my neighborhood?

A: The Neighborhood Support Network (NSN) offers listings of recent police incidents, which are organized by neighborhood and updated most days. To view these NSN listings go to [this webpage](#) and click on your neighborhood.

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Code Violations and Nuisances

Q: How do I report code violations?

A: Common code violations include accumulated junk, litter, or debris; inoperable motor vehicles that are improperly stored; overgrown grass or weeds; old furniture or mattresses on the curb or right-of-way; construction without permits; and unsafe housing or building conditions. You can report code violations online on the [Code Enforcement webpage](#) or by phone at 791-5843.

Q: How does the code enforcement process work?

A: See this document for an overview of the City's code enforcement process:

[https://www.tucsonaz.gov/files/pdsd/Code-Enforcement/Code Enforcement Information.pdf](https://www.tucsonaz.gov/files/pdsd/Code-Enforcement/Code%20Enforcement%20Information.pdf)

Q: A neighbor moved out and left unwanted furniture on the curb. What should I do?

A: For orphan trash (couches, chairs, etc. at the curb), it is best to call City of Tucson Environmental and General Services (EGSD) at 791-3171. EGSD will do what it can to remedy the situation. If for some reason ES cannot find a remedy, ES will turn the problem over to City Code Enforcement.

Locating Information

Q: What is the Neighborhood Support Network?

A: The Neighborhood Support Network (NSN) is a volunteer group by and for neighborhood leaders. NSN works to build capacity and connections among stakeholders and elected neighborhood leaders, past and present, as they work to improve Tucson's quality of life. NSN helps to make connections through which knowledge can be shared and best practices can be implemented. View the NSN website at <http://neighsupport.net/>

Q: How can I find information about active permits, rezoning cases, and other development information for a specific address?

A: Enter the address on Tucson's [Property Research Online](#) (PRO) website:

Q: Where can I find contact information for the Mayor, City Council Members, and City Departments?

A: This information is provided online at <http://www.tucsonaz.gov/departments>

Q: Where can I find info on all the City of Tucson neighborhood associations?

A: You can also search for neighborhood information on the Neighborhood Association webpage at: <https://tucson-neighborhood-associations-cotgis.hub.arcgis.com/>

Q: Where can I find City ward maps?

A: You can find a map showing all the wards at the bottom of this webpage: <https://tucson-neighborhood-associations-cotgis.hub.arcgis.com/>

Q: Where can I find information about upcoming Mayor and Council meetings?

A: Find upcoming meeting agendas and meeting minutes on the [Mayor and Council webpage](#).

Q: Where can I find upcoming agendas and past documentation for the City's Boards, Committees, and Commissions?

A: You can find the info on [this webpage](#) by clicking on a specific board, commission or committee.