

Victim Information Portal

What can I access via the portal?

You will be able to view your case status and register a phone number and/or email address where you want to be notified automatically when the offender in your case is arrested. You can access the portal 24/7.

*The automated system does not notify you of all your rights. It is a tool to help provide you with timely arrest and initial appearance information. The portal is updated in almost real time.

What do I need to do?

1. **Please wait 24 hours to register.** In some cases, it may take up to one week for a new police report number to be entered into the system and become available via the portal.

2. Go to https://engage.tucsonaz.gov/case_status from a computer or smartphone. You will be asked to enter your 10-digit TPD police report number (provided on the front of this form). You will then be prompted to select whether your case is for a business or a person.

3. When prompted, please enter your verification information, which may include contact information such as name, date of birth, and a phone number.

4. You will be able to view your case status and additional information, and you will be prompted to enter a phone number and/or email address at which you would like to receive automated notifications regarding your case.

When a suspect is arrested...

As a victim, your information is provided to the jail or detention center when a suspect is detained and you will be advised of the suspect's release per A.R.S. §13-4405(E)(2).

If the suspect is an adult, you can exercise your rights by contacting the presiding court.

If the suspect is a juvenile, you can obtain detention/advisory hearing information and exercise your rights by contacting the Juvenile Probation Department.

If the suspect is cited and released, you can exercise your rights by contacting the court prior to the date and time that the suspect must appear in court.

If you are not notified of a suspect being arrested within 30 days, you can call the Tucson Police Department at (520) 791-4484 to obtain case status information.

Information & Resource Numbers

Victim Services

- Pima County Victim Services.....(520) 724-5525
- Juvenile Victim Witness Program.....(520) 724-2991
- Juvenile Victim Liaison (Restitution)(520) 724-2001
- Pima County Victim Compensation(520) 724-5525
- City Prosecutors Victim Assistance Unit.....(520) 791-5483

Community Services

- Primavera (Homeless).....(520) 623-5111
- Adult Protective Services.....(877) 767-2385
- Casa De Los Niños(520) 624-5600
- Child Abuse Hotline(888) 767-2445
- Parent Assistance Program(800) 732-8193
- Red Cross(520) 318-6740
- Tucson Crisis Line (Mental Health).....(520) 622-6000
- SAAF (GLBT & Allied) (24-Hour)(866) 495-6735
- Family Law Assistance..... www.stepuptojustice.org

Domestic Violence (DV) Victim Services

- Emerge (24 Hour)(520) 795-4266
- ARC (Seniors)(520) 623-9383
- or 24-Hour Pager(520) 358-3887
- ARC Elder Shelter(520) 339-2801
- AZ Coalition Against DV(800) 782-6400

Sexual Assault Victim Services

- SACASA (24 Hour)(520) 327-7273
- or(800) 400-1001
- Las Familias (Children)(520) 327-7122

Shelters

- Salvation Army.....(520) 622-5411
- Primavera Men's Shelter.....(520) 623-4300
- Gospel Rescue Mission (Men & Women)...(520) 740-1501
- Our Family Services (13-17 yoa juveniles)..(520) 323-1708
- Reunion House(520) 323-5122

Tucson Police Department

- EMERGENCY SERVICES ONLY**911
- Non-Emergency(520) 791-4444

Jails/Detention Centers

- Pima County Jail.....(520) 351-8111
- Pima County Juvenile Detention.....(520) 724-2150
- Pima County Juvenile Probation(520) 724-5040

Prosecutors

- Pima County Attorney's Office(520) 724-5600
- Juvenile Division(520) 724-2991
- Tucson City Prosecutor(520) 791-4104

Courts

- Tucson City Court.....(520) 791-4216
- Pima County Superior Court (PCSC).....(520) 724-4200
- PCSC Administration.....(520) 724-3768
- PCSC Case Management Services.....(520) 724-4240
- Pima County Juvenile Court.....(520) 724-2000
- Pima County Justice Court(520) 724-3171
- U.S. District Court(520) 205-4200
- Orders of Protection azpoint.azcourts.gov



Ready to Protect
Proud to Serve

Victim Notification

To be notified of a suspect's arrest, crime victims must register with ENGAGE.

FAILURE TO REGISTER CONSTITUTES A WAIVER OF YOUR RIGHT TO BE NOTIFIED OF AN ARREST IN THIS CASE.

You can register online at:
https://engage.tucsonaz.gov/case_status

As a victim in this case, you have the right to be present and to be heard at the initial appearance.

Police Report #
Officer
Badge #
Suspect Unknown
Arrestee: _____
Initial Appearance Date*: _____
Initial Appearance Time*: 9AM 7PM
<i>*Appearance dates/times subject to change.</i>
Initial Appearance Location:
In Custody:
Pima County Sheriff's Department 1801 S. Mission Road, (520) 351-8311
Field Release:
Tucson City Court 103 E. Alameda Street, (520) 791-4216
Other: _____



TPD Serves You

The Tucson Police Department strives to provide the highest quality response and service to members of the Tucson community.

This is to ensure that you, as a victim of crime, are afforded your legal rights to be treated with fairness, respect, and dignity, and to be free from intimidation, harassment, or abuse throughout the criminal or juvenile justice process. Unless notified otherwise by the victim or next of kin, TPD assumes that victims invoke their rights.

All state, county, and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights. In addition to these duties, the Tucson Police Department has implemented a Victim Information Portal, providing you with timely and accurate information.

Please read the following information carefully so you will understand your rights.

Chad Kasmar

Chief of Police

FOR TEXT DETAILING ALL YOUR RIGHTS AS A VICTIM OF CRIME, VISIT: www.azag.gov/criminal/victim-services

IF YOU MOVE OR CHANGE YOUR NUMBER, PLEASE CONTACT TPD AT (520) 791-4444.

Who Is a Victim?

A victim is defined as a person against whom a criminal offense has been committed. If the person has been killed or incapacitated, additional victims include the person's spouse, parent, child, grandparent, or sibling; any other person related to the person by consanguinity or affinity to the second degree; or any other lawful representative of the person—except if that person is in custody for an offense or is the accused (A.R.S. §13-4401.19).

A business or other legal entity may also be a victim of a criminal offense, though its rights are limited.

Victim Assistance

Victims often experience trauma resulting from a crime. You may feel isolated and confused, and not know where to turn for practical advice or support. The resources and information in this brochure are intended to address the most frequent and immediate concerns of crime victims.

Agencies such as victim assistance programs, sexual assault centers, child abuse treatment programs and domestic violence shelters provide emergency and long-term support to victims and their families. Services which may be available include:

- emergency safe homes or shelters
- 24-hour crisis telephone lines
- follow-up crisis and long-term counseling
- advocating for your needs and rights
- accompanying you to medical exams
- transportation
- child care

See "Information and Resource Numbers" for a list of victim assistance agencies that can provide services. A.R.S. §13-4405(3)(B) requires that notice be given to victims of the availability, if any, of crisis intervention and emergency and medical services and, where applicable, that medical expenses arising out of the need to secure evidence may be reimbursed pursuant to A.R.S. §13-1414.

Victim Compensation

If you are a victim of crime or the next of kin of a victim who has died as the result of a criminal act, you may apply to the county's Crime Victim Compensation Board for compensation for certain expenses (keep receipts and document your losses). To obtain an application or receive more information on Crime Victim Compensation, contact the Pima County Victim Compensation Coordinator. See "Information & Resource Numbers" for that phone number.

Your Right to Restitution

If someone is found guilty of the crime(s) committed against you, the court may order that person to repay certain financial costs of your victimization. This court-ordered payment is known as restitution.

Victims of crime have a Constitutional right to prompt restitution. If charges are filed in your case, it is important that you contact the City Prosecutor's Victim Assistance Unit (for City Court cases) or Pima County Victim Witness (for Justice or Superior Court cases) for more information and assistance with the restitution process. See "Information & Resource Numbers" for a list of phone numbers.

Domestic Violence

Orders of Protection

If you are a victim of domestic violence, you may seek an Order of Protection. Orders of Protection restrain spouses, ex-spouses, persons living together now or in the past, persons with a child in common or pregnant by the other person, and close relatives from committing acts of domestic violence or contacting the protected person.

An Order can prohibit the abuser/defendant from having any contact with you or other designated persons; from going to your residence (even if the abuser has been living at that address); from going to your workplace; or from possessing or purchasing a firearm.

A petition for an Order of Protection can be filed by any adult with or without a lawyer in Superior Court, Justice Court, or City Court. If you are a party in an ongoing case involving annulment, legal separation, dissolution of marriage, maternity/paternity, child custody, child/spousal support, or if the juvenile defendant is under the age of twelve, you should apply to the Superior Court.

There is no court filing fee, service fee, or process fee for Orders of Protection. You may have your protective order served by a private process server for a fee. If you seek a protective order, you may request that your address and/or other locations are kept confidential.

Injunctions Against Harassment

Injunctions Against Harassment can be sought where there has been a series of harassing acts against you. There is no service or process fee for Injunctions Against Harassment involving dating relationships. A law enforcement agency shall not require the advance payment of fees for service on other injunctions.

Emergency Orders of Protection

An Emergency Order, good until 5:00 P.M. the next business day, can be obtained through a law enforcement officer when the courts are closed. In incidents of domestic violence, officers may seize a firearm if they believe the firearm would expose the victim or others in the household to a risk of serious bodily injury or death. The Tucson Police Department will hold seized firearms a minimum of 7 calendar days, per A.R.S. §13-3624 (E).

Requesting/Waiving Rights

As a victim of crime, some rights are given to you automatically and some rights need to be requested by you. The law enforcement officer will ask you several questions for their report to indicate if you wish to request or to waive certain rights. The following is a list of the rights you may request or waive (these rights apply after a suspect is arrested).

- To receive a free copy of the police report (Part 1 crimes) (A.R.S. §39-127)
- To designate a lawful representative to exercise your victim rights if you are unable to do so.
- To receive notification of and attend scheduled court proceedings.
- To notice of probation revocation, applicable changes of incarceration status, and restitution.
- To notice of the escape and re-arrest of the accused or convicted person.
- To retain an attorney to represent your interests.

Notice to Legal Entities in Certain Misdemeanor Cases

In addition to other rights, a legal entity, i.e., a corporation, partnership, or association, has the right to be notified of and heard (in person or in writing) at sentencing. For cases cited into Tucson City Court with an arraignment date at least 10 days from the violation, the Tucson City Prosecutor's Office (TCPO) may offer a plea or diversion. The legal entity may appear at the arraignment and provide input to the prosecutor at that time. When restitution is available and the amount can be determined, the TCPO will include that amount as a condition of the plea or as a condition of successful completion of diversion.