

TRANSIT CONNECTIONS FOCUS GROUP

FIELD OBSERVATIONS TOUR NOTES BOOK

April 19, 2018

NAME: _____ DESTINATION: _____



Transit Connections Focus Group Field Observations Tour / April 19, 2018

FIELD OBSERVATIONS TOUR PURPOSE

- To use, observe, and document experiences with Tucson's Frequent Transit Network (FTN) and multi-modal transit system
- To incorporate these experiences and observations into deliberations on actionable items aimed to help grow and strengthen the FTN

AGENDA

9am Welcome and Orientation

10am Field Observations Tour

START FROM: TDOT, 201 N Stone Ave, 4th Floor LARGE Conf Room

TOUR DESTINATION ASSIGNMENTS:

1. Albertson's Grocery Store, 2854 N. Campbell
2. Banner UMC North Tucson Campus, 1501 N. Campbell
3. Himmel Park/Library, 1035 N. Treat Avenue
4. Sam Lena Library-South Tucson Municipal Complex,
1601 S. 6th Avenue
5. Pima Community College, West Campus Library,
2202 W. Anklam Rd.

RETURN TO: TDOT, 201 N Stone Ave, 4th Floor LARGE Conf Room

11:30am Lunch; Complete Observations Sheets; Transfer Images;
Group Debrief

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INSTRUCTIONS

After getting your tour destination:

1. Plan your tour using one or more trip planning tools.
2. Utilize a different travel technology (e.g. walking, bus, streetcar, bike, bike share) OR bus route for going to your destination and returning from your destination.
3. Use your Notes Book to document your observations.
 - a. Take notes on the Participant Observations sheets OR the blank Notes pages to help you complete the Participant Observation sheets later.
 - b. You can use a mobile device to take your notes, too!
4. Along the way, take pictures of things you found noteworthy, that you particularly liked, or didn't like.
- 5. TAKE A SELFIE/GROUP PICTURE at your destination!**
6. At TDOT, review your notes and complete your Participant Observations sheets.
7. Turn in your images (and digital versions of Participant Observations, if applicable) using one of the following:
 - a. **Share a link** to your photo album(s) with Jenn: via text to [5203907094](tel:5203907094); or email to jennifer.toothaker@tucsonaz.gov **NOTE: If you can separate your photos into albums of things you LIKE and those you DON'T LIKE, it will be very helpful to our process of compiling the information.**
 - b. **Upload** your files to: <https://tinyurl.com/yachocrf>
(shorter link to https://www.dropbox.com/sh/25t4lj0yzvpcx39/AABRgMh3Pv_HKJeJHhVn7jtka?dl=0)
 - c. **Text individual files** to [5203907094](tel:5203907094) with a comment of 'Like' or 'Don't Like'
 - d. **Email** individual files (up to 10MB per email) to: Jennifer.toothaker@tucsonaz.gov

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EMERGENCY NUMBERS & RESOURCES

**CONTACT NUMBERS: IN THE EVENT OF AN EMERGENCY, CALL 911
 then call JENN TOOTHAKER: 520.390.7094**

For Non-Emergencies, Call Jenn

RESOURCES

Ride Guide

DESKTOP WEB RESOURCES

Google Maps: maps.google.com

Sun Tran Passenger Tools:

suntran.com/passenger_tools.php

Tugo Bike Share: <https://tugobikeshare.com>

MOBILE APPS

Google Maps

GoTucson Transit

Sun Tran Tucson

Tucson Streetcar

TransitNOW alerts

CycleFinder

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NOTES

THINGS TO OBSERVE

Planning your Trip
Ease of Payment
Walkability
Facilities / Waiting Area
Boarding / Getting on Bicycle
Convenience of Access to comfort items (restrooms, food, drink, other)
Surroundings / Built Environment
Social Dynamics
Perceptions of Safety
Other?

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PARTICIPANT OBSERVATIONS – GOING TO DESTINATION

TURN IN AFTER LUNCH

Name: _____

Assigned Destination: _____

Modes Used: Going: Walking Bicycling Sun Tran Sun Link

As you experience the transit system during your field tour, please take notes and if possible photos regarding the following areas, with these questions in mind: ■ *What worked well?* ■ *What didn't work well?* ■ *What was missing?*

▶ **PLANNING YOUR TRIP**

Photo(s) Circle Y or N

▶ **WALKABILITY GETTING TO YOUR SERVICE**

Photo(s) Circle Y or N

▶ **FACILITIES/WAITING AREA (safety, comfort, cleanliness, etc.)**

Photo(s) Circle Y or N

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PARTICIPANT OBSERVATIONS – GOING TO DESTINATION

continued from other side

Modes Used: Going: Walking Bicycling Sun Tran Sun Link

■ *What worked well?* ■ *What didn't work well?* ■ *What was missing?*

▶ BOARDING BUS, STREETCAR, OR GETTING ON BICYCLE

Photo(s) Circle Y or N

▶ ON THE SERVICE EXPERIENCE (safety, comfort, cleanliness, etc.)

Photo(s) Circle Y or N

▶ CONVENIENCE OF ACCESS TO RESTROOMS, FOOD, DRINK

Photo(s) Circle Y or N

▶ OTHER COMMENTS

Photo(s) Circle Y or N

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PARTICIPANT OBSERVATIONS – RETURNING FROM DESTINATION

Modes Used: Returning: Walking Bicycling Sun Tran Sun Link

As you experience the transit system during your field trip, please take notes and if possible photos regarding the following areas, with these questions in mind: ■ *What worked well?* ■ *What didn't work well?* ■ *What was missing?*

▶ PLANNING YOUR TRIP

Photo(s) Circle Y or N

▶ WALKABILITY GETTING TO YOUR SERVICE

Photo(s) Circle Y or N

▶ FACILITIES/WAITING AREA (safety, comfort, cleanliness, etc.)

Photo(s) Circle Y or N

continued on back side

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PARTICIPANT OBSERVATIONS – RETURNING FROM DESTINATION

continued from other side

Modes Used: Returning: Walking Bicycling Sun Tran Sun Link

■ *What worked well?* ■ *What didn't work well?* ■ *What was missing?*

▶ BOARDING BUS, STREETCAR, OR GETTING ON BICYCLE

Photo(s) Circle Y or N

▶ ON THE SERVICE EXPERIENCE (safety, comfort, cleanliness, etc.)

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▶ OTHER COMMENTS

Photo(s) Circle Y or N