Transit Connections Focus Group Field Observations Tour / April 19, 2018

FIELD OBSERVATIONS TOUR PURPOSE

• To use, observe, and document experiences with Tucson’s Frequent Transit Network (FTN) and multi-modal transit system
• To incorporate these experiences and observations into deliberations on actionable items aimed to help grow and strengthen the FTN

AGENDA

9am  Welcome and Orientation
10am Field Observations Tour

START FROM:  TDOT, 201 N Stone Ave, 4th Floor LARGE Conf Room
TOUR DESTINATION ASSIGNMENTS:
1. Albertson’s Grocery Store, 2854 N. Campbell
2. Banner UMC North Tucson Campus, 1501 N. Campbell
3. Himmel Park/Library, 1035 N. Treat Avenue
4. Sam Lena Library-South Tucson Municipal Complex, 1601 S. 6th Avenue
5. Pima Community College, West Campus Library, 2202 W. Anklam Rd.

RETURN TO:  TDOT, 201 N Stone Ave, 4th Floor LARGE Conf Room
11:30am Lunch; Complete Observations Sheets; Transfer Images; Group Debrief
After getting your tour destination:
1. Plan your tour using one or more trip planning tools.
2. Utilize a different travel technology (e.g. walking, bus, streetcar, bike, bike share) OR bus route for going to your destination and returning from your destination.
3. Use your Notes Book to document your observations.
   a. Take notes on the Participant Observations sheets OR the blank Notes pages to help you complete the Participant Observation sheets later.
   b. You can use a mobile device to take your notes, too!
4. Along the way, take pictures of things you found noteworthy, that you particularly liked, or didn't like.
5. **TAKE A SELFIE/GROUP PICTURE at your destination!**
6. At TDOT, review your notes and complete your Participant Observations sheets.
7. Turn in your images (and digital versions of Participant Observations, if applicable) using one of the following:
   a. **Share a link** to your photo album(s) with Jenn: via text to 5203907094; or email to jennifer.toothaker@tucsonaz.gov  
      NOTE: If you can separate your photos into albums of things you LIKE and those you DON'T LIKE, it will be very helpful to our process of compiling the information.
   b. **Upload** your files to: https://tinyurl.com/yachocrt  
      (shorter link to https://www.dropbox.com/sh/25t4lj0yvpcx39/AABRgMh3Pv_HKJeJHhVn7jitka?dl=0)
   c. **Text individual files** to 5203907094 with a comment of 'Like' or 'Don't Like'
   d. **Email** individual files (up to 10MB per email) to: Jennifer.toothaker@tucsonaz.gov
**EMERGENCY NUMBERS & RESOURCES**

**CONTACT NUMBERS:** IN THE EVENT OF AN EMERGENCY, CALL 911
then call JENN TOOTHAKER: 520.390.7094

For Non-Emergencies, Call Jenn

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THINGS TO OBSERVE
Planning your Trip
Ease of Payment
Walkability
Facilities / Waiting Area
Boarding / Getting on Bicycle
Convenience of Access to comfort items (restrooms, food, drink, other)
Surroundings / Built Environment
Social Dynamics
Perceptions of Safety
Other?
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PARTICIPANT OBSERVATIONS – GOING TO DESTINATION

Name: ____________________________ Assigned Destination: ____________

Modes Used: Going: Walking ☐ Bicycling ☐ Sun Tran ☐ Sun Link ☐

As you experience the transit system during your field tour, please take notes and if possible photos regarding the following areas, with these questions in mind:

- What worked well?
- What didn’t work well?
- What was missing?

▶ PLANNING YOUR TRIP

Photo(s) Circle Y or N

▶ WALKABILITY GETTING TO YOUR SERVICE

Photo(s) Circle Y or N

▶ FACILITIES/WAITING AREA (safety, comfort, cleanliness, etc.)

Photo(s) Circle Y or N

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PARTICIPANT OBSERVATIONS – RETURNING FROM DESTINATION

Modes Used: Returning: Walking ☐ Bicycling ☐ Sun Tran ☐ Sun Link ☐

As you experience the transit system during your field trip, please take notes and if possible photos regarding the following areas, with these questions in mind:

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▶ PLANNING YOUR TRIP

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▶ WALKABILITY GETTING TO YOUR SERVICE

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Continued from other side

PARTICIPANT OBSERVATIONS – GOING TO DESTINATION

Modes Used: Going: Walking [ ] Bicycling [ ] Sun Tran [ ] Sun Link [ ]

- What worked well?
- What didn’t work well?
- What was missing?

» BOARDING BUS, STREETCAR, OR GETTING ON BICYCLE

» ON THE SERVICE EXPERIENCE (safety, comfort, cleanliness, etc.)

» CONVENIENCE OF ACCESS TO RESTROOMS, FOOD, DRINK

» OTHER COMMENTS

Photo(s) Circle Y or N

Continued from other side

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▶ PLANNING YOUR TRIP

▶ WALKABILITY GETTING TO YOUR SERVICE

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TURN IN AFTER LUNCH

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▶ PLANNING YOUR TRIP

▶ WALKABILITY GETTING TO YOUR SERVICE

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