



Tucson Water Backflow News

March 2007

CONGRATULATIONS, MARK!

We are pleased to announce that Mark Titus is our new Inspections Supervisor, Mark will be located at the Tucson Water La Entrada building and can be reached at 349-1477.

TESTER DATA ENTRY ON THE WAY

Two years ago we began a process to develop a new database for the Backflow Prevention and Reclaimed Water Section. Phase 1 has been completed and is now in use. We are beginning Phase 2 which includes a component that will allow registered testers to input test results directly into the database. Testers will not be required to enter test results using the new system; however, this will be provided as an option for those who wish to do so. Testers will be able to mail in or drop off test forms.

We hope to begin pilot testing this new system sometime this year.

NO FAXING

If you need to fax us test reports, please contact an inspector first. We do not accept faxed reports that are not authorized by an inspector. When you fax a test report, you do not need to mail the original report.

CUSTOMER COPY

It is important to keep the customer in the backflow compliance loop. The best way to do this is to provide every customer with a copy of the test report.

TESTER REGISTRATION

All testers and their equipment must be registered with Tucson Water. The first time you register and any time you have new equipment, you must come in person to the Backflow Prevention Office.

Bring your tester certification and equipment calibration certificate. Tester and equipment renewals can be done by mail or fax.

In order to maintain your registration with Tucson Water, you must re-register with us when you renew your tester certification. You must also present your equipment calibration certificate annually to Tucson Water.

BRRR... PROTECT THE BPA'S

This winter was a cold one and many assemblies froze. Encourage your customers to weather-proof their assemblies. When you are insulating assemblies, don't cover the relief valve opening, tops of the test cocks, the shut-off valves or the serial number identification tag..

PREVENT THEFT

Backflow prevention assemblies are being stolen for their value at the recycling center. Prevent theft by installing a lockable cage around the assembly.

DO WE KNOW WHERE YOU ARE?

It is important that we have your correct address telephone, cell phone and fax numbers. Please complete the enclosed forms and return them to us. If you move, please let us know right away so we can update our database.

NEED AN APA ACCOUNT?

An APA account can make it easier for you to obtain backflow installation permits. If you are a licensed contractor, you can open an account that will allow you to obtain permits by phone and receive a monthly bill for those permits. Call the Office for details.