



Tucson Water Backflow News

www.tucsonaz.gov/water/backflow.htm

July 2007

HOT SUMMER DAYS ARE HERE

It's that time of year! The sun comes up earlier and stays up later. And it gets HOT! To beat the heat, Tucson Water Inspectors will start early and finish early. Their new hours are 6:00 AM to 2:30 PM.

INSTALL BACKFLOW 12" ABOVE GROUND

All backflow assemblies must be installed a *minimum* of 12 inches above the ground or any flood level rim, whichever is greater. This is measured from the bottom of the assembly relief port, which is the lowest point of the assembly. This is to provide easy access for testing and/or repairs and to prevent cross connections. When replacing an assembly, if the existing unit was too low, the new installation must be installed the required 12 inches. Installation standard details are on our Website.

RESPECTING CUSTOMER PRIVACY

Our customer's have a reasonable expectation for account privacy. The customer must give you test information such as the address, meter #, BPA serial #, due date and the location of the assembly. This verifies the customer has authorized you to test. If you do not have a copy of the test report, there are blank forms on our web site for this purpose.

SUBMIT TEST REPORTS WITHIN 5 DAYS

We frequently get calls from worried customers who have just received the Final Notice in the mail. The assembly was tested shortly after the First Notice was sent out, but we have not received it and still show the assembly as non compliant. Please mail your completed tests to us within 5 days so we can update our records and prevent those inquiring calls. And give your customer a copy of the test results.

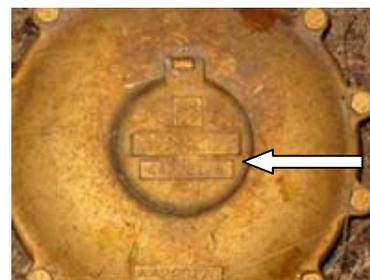


TOO LOW!!!!



METERS AND AMRS

Tucson Water has an active meter replacement program. When the meters are replaced, they are equipped with automatic meter reading (AMR) devices. Sooner or later, you will run into an AMR. Please be sure you check the meter number and not the AMR number.



Meter Number Locations

