



# Tucson Water Backflow News

[www.tucsonaz.gov/water/backflow.htm](http://www.tucsonaz.gov/water/backflow.htm)

MARCH 2008

## NEW FOUR-DAY NOTICE FEE

Tucson Water currently issues a notice to the customer for failure to meet backflow prevention requirements per Tucson City Code. This courtesy notice advises the customer that they have four days to comply with the Code requirements or their water service will be discontinued. On March 18, 2008, the Mayor & Council implemented an \$87.00 fee for the four-day notice. Effective July 1, 2008, \$87.00 will be charged to the customer's water bill when the four-day notice is delivered by a backflow inspector.

## OTHER FEE INCREASES

The Mayor & Council have approved fees for other backflow-related items, which also will become effective on July 1, 2008.

- \$87.00 for a backflow permit
- \$87.00 when water service is discontinued

Remember, there are three fees \$87.00 for a backflow permit, \$87.00 for delivering a four-day notice, and an **additional** \$87.00 if the water is discontinued after the four-day notice has been issued.

*How do I print a list of the tests I have entered?*



All you have to do is: From the (Main Menu) select (My Tests). Looking up a single test you need to enter either the (Service ID No:), the (Meter No:) or the (BPA Serial No:) then click (Lookup). For multiple test lookups you need to enter a date range (From Date) and (To Date) and click (Lookup). To print the list simply do a Ctrl-P and Enter or click on your browser's printer icon.

## WELCOME LEA!

Lea Castillo is the newest member of our Backflow Prevention/Reclaimed water office staff. She has been with the City of Tucson for 3 years, working in the Park Wise department. With wonderful customer service skills and a cheery disposition, she is a great addition to our team.

## SPOT TESTING

Tucson Water has a spot testing program. Every month, we test assemblies in locations throughout our service area. These assemblies are chosen randomly from the database and we attempt to test these assemblies within 14 days of their annual test. If the BPA fails the spot test, the Zone Inspector will notify the **customer**. It is the customer's responsibility to bring the unit into compliance.

## SEE, WE TOLD YOU!!!

Once again, January brought freezing temps. (Guess we shouldn't complain. We could be in Green Bay.) This is a wonderful picture to show your customers and hope they will get the hint and take action. We will continue to send out the 'Protect Your Investment' inserts with the initial annual notices!



ICE!!