



# Tucson Water Backflow News

[www.tucsonaz.gov/water/backflow.htm](http://www.tucsonaz.gov/water/backflow.htm)

JUNE 2008

## NEWSLETTERS GOING ELECTRONIC!

As another step in our quest to reduce costs and limit the use of paper, we will be sending all future issues out by e-mail. This will be the last newsletter sent "snail mail". So, if you want to receive a copy "hot off the press", be sure we have your correct e-mail address. Send it to Lea at [Lea.Castillo@tucsonaz.gov](mailto:Lea.Castillo@tucsonaz.gov) and she will update your profile. And remember, the latest issue is always posted on our website

## GET PERMISSION TO TEST

As you know, we send out Test and Maintenance Reports at least 45 days before the compliance date. This ensures the most current location information. It is important to use this updated information as you test each location. A lot can happen in a year! The customer may have changed the compliance date and if the test is done too early, it doesn't count. A tenant may have moved out, terminated the water service, and we show the location as inactive. No test can be entered into iBAK when an account is inactive. Always request a current Test and Maintenance Report from your customers. Do not assume they automatically want the assembly tested this year just like last year.

## JULY 1<sup>ST</sup> IS NEAR!!

To prevent your customers from being charged the new \$87 four day notice fee:

- Test prior to the compliance date
- Enter the test results into the "production" iBAK system ASAP
- Give your customer a copy of the completed test

TOP FIVE REASONS ONLINE DATA ENTRY IS GOOD FOR YOU!

- #5. You don't have to come downtown.
- #4. Saves money; no postage-no parking fees.
- #3. You don't have to fill out a Test Report Receiving Log.
- #2. You can test on the last day, enter the results, and be compliant.
- #1. It's fast and easy!!!



Mark explains the details.....



And everyone joins in for discussion.

## TESTER'S OPEN HOUSE

The Open House on April 17 was a great success! Karen explained the plans for the yearly reclaimed site inspections set to start in 2010. A reclaimed site inspector certification training program is in development to certify backflow testers as Reclaimed Site Inspectors. Mark discussed the new fees effective July 1: \$87 for a permit; \$87 for a four-day notice; and an \$87 compliance fee. He also went over the iBAK test entry system. A "How To" manual is available, showing the entry steps. If you need a copy, e-mail Mark ([mark.titus@tucsonaz.gov](mailto:mark.titus@tucsonaz.gov)) and he can send you a copy. And last but not least, a great breakfast was available, thanks to the cooking skills of Lea and Becky!

## FYI

On Monday March 31, the backflow inspector's work hours changed. New hours are 6am-2:30pm