



Tucson Water Backflow News

www.tucsonaz.gov/water/backflow.htm

July 2011

TESTERS, PLEASE READ AND PASS THE INFORMATION ALONG TO YOUR EMPLOYER

THOSE OF YOU WHO CONTINUE TO PULL PERMITS ON INCORRECT ACCOUNTS PLEASE READ THIS:

FROM MARCH 2009 BACKFLOW NEWS:

RECHECK PERMIT REQUEST INFO

Effective: August 1, if a permit is pulled for an incorrect location, you will be charged \$87. A new permit must be pulled for the correct location and the \$87 fee will be charged. In the past, Mark has graciously made the time consuming changes. A letter has been sent to those who pull permits with more details. The lesson to be learned? *Before you request a new permit, recheck to be sure all the information, meter number, old BPA serial #, etc., is correct.*

FOR THIS, YOU WILL BE CHARGED TWICE. ONCE FOR EACH PERMIT. THIS IS FOR THE ADMINISTRATIVE TIME IT TAKES TO CORRECT

MORE PERMIT INFO

For your *own* record keeping information, when you pull a permit please make a note or keep a log of what you purchase; The Service ID or the customer you are you charging for the permit. **The Tucson Water Backflow & Reclaimed Section is not your personalized accountant!** Please keep track of your own permit numbers and the customer it goes to.

FREEZE DAMAGE

Because of the freeze in February 2011 we are still finding assemblies that were replaced without permits. I can't understand why any licensed contractor would install a backflow assembly without pulling a permit.

Testers: When you come across an assembly that has a *different* serial# than the one on the test form, *most likely* it will need a permit before the test results can be entered into iBAK. Please check with your customer or our office to find out.

NEW FEES

HAPPY PERMIT NEWS!! Starting July 5th, 2011 the cost for permits has been reduced to **\$82.00**

NEW REGISTRATION FEES:

In June 2011, new fees were approved by Mayor & Council for Tucson Water Tester Registration/renewals & Equipment Registration/renewals. Both types of registrations or renewals are **\$18 each** and will go into effect **July 5th 2011.**

- Backflow Tester renewals are every 3 years.
- Backflow Testing Equipment renewals are yearly.

These fees are to cover administrative costs as mandated by Mayor and Council to recover our operating costs.



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NEW REGISTRATION FEES CONT:

METHOD'S OF PAYMENT FOR THE NEW FEES:

For initial registrations, if you or your business receives a Utility Services Statement from Tucson Water, we can bill your registration charges to this account number. You will need a copy of your bill with you or bring in the account number. The **\$18 charge** amounts billed will reflect under Miscellaneous Charges on the backside of the page of the next utility services statement received.

Renewals can still be faxed to 520-791-2614, but you will also need to provide a copy of the Utility Services Statement along with your other documents. Renewed certification cards or updated calibration certificates **will not** be processed without the UT services statement.

If you are not an existing Tucson Water customer & your backflow testing company or business is outside of Tucson, you will call our office at 520-791-2650 prior to coming in to register yourself or your gage. One of our friendly office staff will advise you on what you will need to bring in before making the drive out to visit us.

DUE DATE CHANGES:

As you all know, numerous assemblies froze in the month of February 2011. For the most part, numerous assemblies were properly replaced around this time too.

Do not assume that just because your customer's assembly was replaced in February that the next test due date is now in February.

Tucson Water cannot change 3000 frozen assembly test dates into the month of February.

For Example: Your customer's regular Annual Backflow Test due date is August 16th, but their assembly was affected by the freeze. It was permitted, replaced and tested in February. The due date is not automatically changed to a February date to reflect a new replacement. The regular test due date in August still applies.

This means that the new assembly will need to be tested in August to keep your customer in compliance and not have them receive a **4-Day Notice** with an **\$82.00 charge**.

Keep in mind that for whatever reason a bfa is replaced due to damages that are beyond repair, this is considered *customer maintenance*. The assembly must be repaired or replaced as needed so that it is working properly to keep our potable water system safe in the event of a hazard.

Please do not call and ask that the assembly test due date can be changed, it will not.