



# RESIDENTIAL WATER RATES



**TUCSON WATER** is an ‘enterprise fund’ department of the City of Tucson. That means Tucson Water is self-supporting and rates and fees must cover all the costs associated with providing you with quality water that you can rely on.

- Tucson Water delivers reliable, quality water to 709,000 customers living inside and outside the city limits.
- Single-family residential customers represent approximately 90% of customer accounts.
- Water rates include both charges that are fixed and charges based on volume of water used.
- Tucson Water offers a low income program to ensure affordability for customers.

**When recommending changes in water rates, Tucson Water’s goals are to:**

- Create fair rates and charges
- Avoid dramatic cost increases for any class of customer
- Encourage efficient water use
- Maintain stable revenue for the utility

### 3 Rate Changes Recommended by the Citizens’ Water Advisory Committee (CWAC)

Options A, B and C all involve changes to the monthly service charge, Central Arizona Project (CAP) charge and volume usage charges:

- **Monthly Service Charge** – Depending on Option A, B or C, there will be an increase in the amount of the monthly service charge for most residential customers, based on the size of the water meter. This fee allows Tucson Water to improve customer service and billing systems, replace old and worn water meters, and provide fire protection round-the-clock, seven days a week.
- **CAP Charge** – All options include a \$1.20 per ccf increase for the CAP charge, which covers the costs to transport, recharge, and recover Colorado River water delivered by CAP. It allows Tucson Water to purchase our yearly maximum CAP water allocation – our primary renewable source of water.
- **Volume-based Water Usage Charges** – The more water a customer uses, the more they pay. The rate per ccf is determined by the amount of water used. (1 ccf = 748 gallons)

**Mayor and Council  
Public Hearing on Water Rates**

On Tuesday, May 21, 2013 at 5:30 p.m., the Tucson Mayor and Council will hold a public hearing about changes to water rates and fees for fiscal year 2014. After the hearing, the Mayor and Council will vote on these rates and fees.

## Typical Household Water Rate Changes

CWAC option proposed	monthly service	CAP charge	volume rate*	total increase per month
<b>Option A</b>	\$0.98	\$1.20	\$1.00	\$3.18
<b>Option B</b>	\$0.98	\$1.20	\$1.50	\$3.68
<b>Option C</b>	\$1.41	\$1.20	\$0.30	\$2.91

\* Based on 10 ccf/mo or 7,480 gallons water/mo - the typical monthly usage for 73% of Tucson Water customers.