



Lead Service Line Replacement Household Tap Water Sampling Instructions

In an effort to protect customers from lead exposure in drinking water, Tucson Water is in the process of identifying and replacing all lead service lines and fittings in our distribution system. We have replaced a lead service line or fitting at your residence. This may cause a temporary increase of lead levels in your drinking water. As a precautionary measure, we request your assistance in verifying the absence of elevated lead by collecting a tap water sample within three days after your lead service line was replaced.

Please follow the sampling procedure as described below:

1. If you have a water softener, a filter that removes lead or if your water is treated with a reverse osmosis system, turn off or switch the system to by-pass mode and flush your line for 1-2 minutes before proceeding with step 2. Or use a different faucet that is used routinely for drinking purposes.
2. All tap water samples for lead shall be first-draw samples. A first-draw tap water sample shall be one liter in volume and should have stood motionless in the plumbing system for at least 6 hours. We recommend to sample upon waking or late evenings upon returning home (before opening any faucet or flushing any toilet) to ensure that the water has stood motionless in the plumbing system for at least six hours.
3. The first-draw sample is to be taken from a kitchen or bathroom cold-water faucet. Place the sample bottle below the faucet and open the cold water tap completely to obtain a high flow stream if possible. Fill the 1-liter bottle to the neck and turn off the water. Do not overflow. As the bottle won't fit under many bathroom faucets, residents may choose to use the kitchen faucet.
4. Tightly cap the sample bottles. Fill out the information below the dotted line, and wrap the bottle with this form, using the rubber band provided in your kit.
5. If any major plumbing repairs or replacements have been done in the home during the last two years, please note this information on the form below.
6. Place the sample bottle with the information sheet outside your front door or in a location where our staff can pick it up. Call the telephone number below if you need other arrangements.

Results will be mailed to you and the Arizona Department of Environmental Quality. Immediate notification and measure(s) you can take to minimize your exposure to lead will be provided when abnormal or excessive lead is found.

Contact our Customer Support Unit at 791-5945 or CustomerSupportUnit@tucsonaz.gov to schedule for sample pickup, or if you have any questions.

To be completed by resident. Please return with sample.

Indicate type of sample: Pre-Replacement or Post-Replacement Lead Service Line

Water was last used: Time: ____:____ a.m. p.m. (circle) Date: ____/____/____

Sample was collected: Time: ____:____ a.m. p.m. (circle) Date: ____/____/____

Last Name: _____ First Name: _____

House address _____

Phone Number _____

Does this address have a water softening unit? No Yes

Have plumbing repairs been made during the last 2 years? No Yes If yes, please describe on back of this form.

Signature: _____ Date ____/____/____