

CUSTOMER NOTIFICATION

Connections or tie-ins to the existing Tucson Water system will not be permitted on any weekday prior to 9:00 a.m. or after 10:30 a.m. or on any Saturday or Sunday unless prior approval has been obtained in writing from the Construction Section. Water service shall be restored by 5:00p.m. If water cannot be restored by 5:00p.m. The Contractor shall supply bottled water at a location designated for the affected customers to pick up. A tap or connection to the existing system without prior notice to Tucson Water may result in a fine being levied against the Contractor. Recurring violations of this provision may result in voiding the contract.

If new construction requires the water to be shut off to make connections or tie-ins to the existing system, the Contractor shall provide Tucson Water a written schedule of the proposed tie-ins or connections at least 14 days prior to the start of such work. However, no water shall be turned off until all affected water users have been notified by the Contractor of the schedule. The notification by information card shall be made no less than 24-hours before water is to be turned off. All system "shut downs" must be coordinated with the Construction Section Inspector. Information cards will be supplied by Tucson Water.

The Contractor shall notify all water users in the immediate vicinity regarding possible service interruption or inconvenience during construction and provide a 24-hour emergency phone number at which the Contractor can be reached in the event of customer inquiry.

In the event of damage to an existing water main, the Contractor shall immediately notify Tucson Water at (520) 791-4133. Tucson Water personnel will close all valves necessary to effect repairs. Emergency repairs made by the Contractor shall be performed under the supervision of Tucson Water. If the Contractor fails to accomplish repairs within a reasonable time period, Tucson Water personnel will do the work, and the Contractor shall be charged for all costs incurred.

ISSUED:		STANDARD DETAIL		DETAIL NO.
6/97		CUSTOMER NOTIFICATION		SD-110
REVISED:				SHEET 1 OF 1
11/17				