

WATER MATTERS

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Mayor Regina Romero highlights priorities to help ensure our community has water that is sustainable, equitable, and secure.

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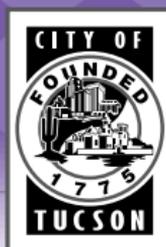
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A proud part of the City of Tucson



Creating a Sustainable Community Together



A handwritten signature in white ink, appearing to read 'Regina Romero'.

Mayor Regina Romero

Dear Tucson Water Customer,

For the past 12 years, I had the privilege of serving you as a Tucson City Councilmember. Now, I'm eager to continue serving you as Mayor. As we begin a new year and a new decade, I wanted to provide an update on the goals, initiatives, and actions to help ensure a sustainable and secure water future for our community.



I look forward to working with Tucson Water - and the community at large - on these projects.

These are just a few of the initiatives I look forward to working on as your Mayor. Living in the arid Southwest, there are hurdles that we must overcome together as our population increases and drought continues. Fortunately, we have Tucson Water, an internationally recognized leader in water management, planning, and programming that is more than up to the task.

Priorities for 2020



Maintaining the highest level of water quality for all users and accelerating the cleanup of toxic chemicals like TCE, 1,4-dioxane, and PFAS at the Airport Superfund site and other brownfield sites.



Expanding and increasing participation in our nationally acclaimed water-conservation programs. These programs have reduced our water use faster than other Arizona cities through programs like popular rebates and incentives for homes and businesses; groundbreaking rainwater and greywater harvesting rebate programs; commercial rainwater and residential greywater ordinances; K-8 education programs; and the Zanjero program.



Prioritizing social equity and environmental sustainability in all future water projects.



Replicating innovative reclaimed water programs such as the Santa Cruz River Heritage Project, which recharges our aquifers and honors our history, all while supporting an urban, riparian habitat.



Implementing a robust green infrastructure program to manage neighborhood flooding and redirect stormwater to nearby trees as part of our "1 million trees by 2030" campaign. This will help cool our city and boost neighborhood beautification efforts.



Promoting payment assistance programs for eligible households and maintaining an equitable fee structure.

I welcome your input, questions, and concerns.

You can reach me at Mayor.Romero@tucsonaz.gov or call (520) 791-4201.



9 Tips to Create a More Sustainable Water Future

1 Schedule a free home water efficiency review by a Tucson Water Zanjero. Go to tucsonaz.gov/water/request-audit for info and how to schedule.

2 Explore residential and business rebates and incentives at <http://bit.ly/TWrebates>.

3 Take the Conservation Budget Survey at OneWaterTucson.com to tell Tucson Water how you'd prioritize funding for conservation programs.

4 Enroll in a free Smartscape class at tucsonaz.gov/water/smartscape.

5 Give feedback about One Water and the One Water 2100 Master Plan via open houses, surveys, comment forms, and interviews at OneWaterTucson.com.

6 Learn how to read your water meter to track usage at <http://bit.ly/TWReadMeter>.

7 Schedule a facility tour, a speaker, a water info table, or a Pete the Beak appearance at tucsonaz.gov/water/requests.

8 Stop leaks at home by maintaining your appliances, toilet and landscaping system.

9 Take a walk at Sweetwater Wetlands and the Santa Cruz Heritage River Project to see the benefits of using reclaimed water and a flourishing riparian area. Go to tucsonaz.gov/water for more info.

CITY OF TUCSON ENVIRONMENTAL SERVICES

Start the NEW YEAR Right Recycling is important, but the City's Environmental & General Services Department (EGSD) team wants to remind you to also focus on reducing and reusing in **2020**:

- **REDUCE:** First, consider renting or borrowing an item rather than purchasing it. Choose products with minimal packaging or packaging that is 100 percent recyclable.
- **REUSE:** Reuse and re-purpose items. If an item is in good condition, donate it to a local thrift shop or charity. Avoid buying single-use products.
- **RECYCLE:** Recycling is the last option before throwing something in the trash. Recycle cardboard, paper, metal cans, and plastic bottles and jugs in your blue bin.



Visit Facebook at Tucson Environmental Services or [tucsonaz.gov/es](https://www.tucsonaz.gov/es) to learn how to reduce, reuse, and recycle in 2020 and beyond.

PIMA COUNTY WASTEWATER RECLAMATION

Need assistance paying your sewer bill? **We can help!**

You may qualify for a **25%, 50% or 75%**

reduction to the wastewater portion of your utility services statement.



To be eligible you must meet the following:

- Be a residential sewer customer
- Have a sewer bill in your name
- Meet combined household income requirements based on federal poverty guidelines



To schedule an eligibility appointment,

please call the Pima County Community Action Agency at: **(520) 791-5443**



You must provide the following at your appointment:

- Picture ID
- Proof of income
- Your utility services statement

www.pima.gov/wastewaterreclamation/subsidy

SOS
SEWER
OUTREACH
SUBSIDY



PIMA COUNTY

WASTEWATER RECLAMATION

Like us on Facebook! **Nextdoor**

Your utilities services statement includes fees for your water, environmental services, and wastewater.

Environmental Services (ES) (520) 791-3171 or visit [tucsonaz.gov/environmental-services](https://www.tucsonaz.gov/environmental-services)
Pima County Regional Wastewater Reclamation Department (PCRWRD) (520) 724-6609 or visit [pima.gov/wastewaterreclamation](https://www.pima.gov/wastewaterreclamation)